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AGENDA ITEM

For Possible Action

Information Only

Date: August 13, 2015
Item Number: V
Title: Executive Director’s Report

PURPOSE

The purpose of this report is to provide information to the Board and public regarding the status of the Exchange’s implementation of a state based health insurance exchange and other operational matters of the Exchange.

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GENERAL COMMENTS

Exchange staff remains busy and continues to move forward on a number of projects which we have touched upon previously. While staff members will provide details on those projects, there are a number of items I think worth touching upon:

- We will be discussing sustainability in limited detail later in meeting, but I would note that we continue to have additional conversations with CMS and CCIIO even after CCIIO State Exchange Group’s recent two-day “Workshop for Building Toward State-based Marketplace’s (SBM) Financial Sustainability” in McLean, Virginia. These discussions also involve conversations about the levels of our respective authority as well as efforts to identify ways in which Exchange staff and CMS/CCIIO are able to work together to best serve Nevadans.

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- On July 15th, the Exchange hosted an SSBM Collaborative at our Henderson office to discuss sustainability issues, best practices and lessons learned. Attendees represented the exchanges of New Mexico, Oregon and Hawaii and there are expectations that there will be additional meetings in the future as both the states and our federal partners better define the specifics of a hybrid exchange model.
- As you will hear, the Exchange has received and accepted 2014 Plan Year data from Xerox. That data has been transferred to the Exchange's office and uploaded on a server. Two applications were developed by Natoma Technologies to reconstruct the data for general researching/reporting purposes and IRS 1095A Form corrections and reporting. Natoma's applications have allowed us to access the data transferred for the limited purposes described. Issues surrounding the accuracy and completeness of the data have never been, nor will they ever be, wholly resolved. Nonetheless, we have taken ownership of the data such as it is and have begun providing direct assistance to consumers and the Division of Insurance.
- We have begun working more closely with Nevada's agent and broker communities in preparation for the upcoming Open Enrollment period. We have met the leadership of all three of the industry's professional associations to develop jointly planned and co-branded enrollment events which we anticipate will allow us to expand the scope of our in-person assistance throughout the state and better identify and enroll underserved populations.
- We will be advising the Internal Revenue Service that the Exchange is in receipt of the 2014 Plan Year data and have provided appropriate safeguards for associated federal tax information. Accordingly, any issues regarding retention and purging of federal tax information by our former vendor be addressed directly with Xerox going forward rather than the Exchange.

We expect that we will have more information to share about many of these matters over the coming months. In the meantime, we will continue our efforts to assure that the Exchange meets the needs of and provides real value to Nevada and its citizens.