



**Brian Sandoval**  
Governor

**Florence Jameson, MD**  
Vice Chair

**Bruce Gilbert**  
Executive Director

# Silver State Health Insurance Exchange

2310 S. Carson Street, Suite 2, Carson City, NV 89701 • T: 775-687-9939 F: 775-687-9932  
www.NevadaHealthLink.com/sshix

## AGENDA ITEM

For Possible Action

Information Only

**Date:** October 8, 2015  
**Item Number:** VI  
**Title:** Navigator Program Update

## PURPOSE

The purpose of this report is to provide information to the Board and public on the Navigator Program Update.

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## BACKGROUND

All Navigator entities have been working on outreach and education since May thus far they have participated in over 60 outreach events collectively. All Navigators hired before October 1<sup>st</sup>, 2015 are CMS certified for the 2016 plan year.

Navigator Update  
October 8, 2015

## **NEXT STEPS**

Navigator agencies will be ramping up to their fully allocated exchange enrollment facilitators' (EEF's) during October to prepare for the November 1<sup>st</sup>, 2016 open enrollment period. Navigators hired during this period will go through all training and certifications required prior to assisting any Nevadan. Navigators will be prioritizing outreach and education to underserved and hard to reach populations during open enrollment while assisting Brokers during special events that have been predetermined by the Exchange. Navigators will also work collectively with our marketing and outreach events by Penna Powers.