

2015/2016 Marketing Update

December 17, 2015

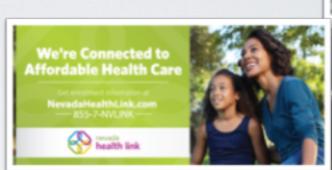




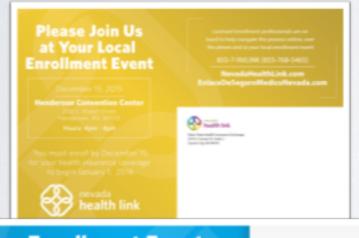
#### Messaging Strategy Evolution

#### Enrollment Messaging

- TV
- Radio
- Online
- Print
- Outdoor
- Social Media







# Enrollment Event Ramirez Group Office, Reno Tuesday, Dec 15







#### Event Messaging

- Kick-off
- Dec. 15 Enrollment Event
- Jan. 15 Enrollment Event
- Jan. 30 Close-out
  - TV (English and Spanish)
  - Radio
  - Online
  - Print
  - Outdoor
  - Social Media







## Messaging Strategy Evolution

#### Governor Sandoval Enrollment Video

- TV
- Radio
- Online
- Social Media





#### NevadaHealthLink.com Best Source PSA

- TV
- Radio
- Social Media

Enrollment "Countdown" Message (January – Last month for enrollment)

TV Radio Online Print Outdoor Social Media







# Messaging Strategy Evolution





2015/16 Enrollment Campaign - Messaging Strategy

Messaging	October	November				December				January				
	10/25 - 10/31	11/1 - 11/7	11/8 - 11/14	11/15 - 11/21	11/22 - 11/28	11/29 - 12/5	12/6 - 12/12	12/13 - 12/19	12/20 - 12/26	12/27 - 1/2	1/3 - 1/9	1/10 - 1/16	1/17 - 1/23	1/24 - 1/31
Television				27	20									
Nov. 1 Kick-off Event	xxxxxxx	×	- 1 To 10 1 To		18-6		a y n. ' A let'	7.7						
Enrollment Branding (Millenial)		xxxxxx	xxxxxxx			xxxxxxx	<				W/Similar in the			
Enrollment Branding (Family)		xxxxxx	xxxxxx		- East	××××××	<						4 7 1 1	
Enrollment Branding (Older Demo)		xxxxxx	xxxxxx		W THE	×××××××	<					34 11 41 11		
Enrollment (Governor Sandoval)							××××××	X (Add'l Buv)		xxxxxx	××××××	(Add'l Buv)	xxxxxx	
Dec. 15 Enrollment Event ("PSA" Recorded by Andres)	10 10 11 X 11						xxxxxxx							
Use the Right Website "PSA" Format								(Add'l Buy)		xxxxxx	××××××	(Add'l Buy)		
Enrollment Branding (Millenial) - Enrollment Ends Countdown Format								(,				(,	xxxxxx	xxxxxx
Enrollment Branding (Family) - Enrollment Ends Countdown Format														xxxxxx
Enrollment Branding (Older Demo) - Enrollment Ends Countdown Format														xxxxxxx
Jan. 15 Enrollment Event ("PSA" Recorded by Andres)												(Add'l Buy)		
Jan. 30 Close-out Event												(,		xxxxxx
Radio														
Nov. 1 Kick-off Event	xxxxxxx	×										1.0		
Enrollment Branding (Millenial)	XXXXXXX		××××××			××××××	,							
Enrollment Branding (Millerliar)			XXXXXXX			XXXXXXX								
Enrollment Branding (Older Demo)			XXXXXXX			XXXXXXX								
Enrollment (Governor Sandoval)		~~~~	~~~~~				XXXXXXX	X (Add'l Buss)		XXXXXX	xxxxxx	(Add'l Buy)	xxxxxx	
Dec. 15 Enrollment Event						~~~~	XXXXXXX	X (Add'l Buy)				(301.203)		
Use the Right Website "PSA" Format							~~~~~	(Add'l Buy)		XXXXXX	xxxxxx	(Add'l Buy)		
Enrollment Branding (Millenial) - Enrollment Ends Countdown Format								(ridd i Ddy)		XXXXXX	XXXXXXX	(/tdd/Ddy)	××××××	xxxxxx
Enrollment Branding (Family) - Enrollment Ends Countdown Format														XXXXXXX
Enrollment Branding (Older Demo) - Enrollment Ends Countdown Format														XXXXXXX
Jan. 15 Enrollment Event												(Add'l Buy)	^^^^	^^^^
Jan. 30 Close-out Event												(Add i bdy)		xxxxxx
Print														^^^^
Nov. 1 Kick-off Event	××××××	~												
Enrollment Branding (Millenial)	****		xxxxxx	V V V V V V V V	V V V V V V V V		,	V V V V V V V V	xxxxxx	V V V V V V V				
			XXXXXXX						XXXXXXX					
Enrollment Branding (Family) Enrollment Branding (Older Demo)			XXXXXXX						XXXXXXX					
Dec. 15 Enrollment Event		****	****	****	****			****	****	****				
							XXXXXXX				V V V V V V V V		V V V V V V V V	
Enrollment Branding (Millenial) - Enrollment Ends Countdown Format											××××××		xxxxxx	
Enrollment Branding (Family) - Enrollment Ends Countdown Format											XXXXXXX		XXXXXXX	
Enrollment Branding (Older Demo) - Enrollment Ends Countdown Format											XXXXXXX	.,.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	XXXXXXX	
Jan. 15 Enrollment Event												xxxxxx		.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Jan. 30 Close-out Event														xxxxxx
Outdoor														
Nov. 1 Kick-off Event (Digitals)	xxxxxx													
Enrollment Branding (Millenial)			xxxxxx				(XXXXXXX		xxxxxxx					
Enrollment Branding (Family)			xxxxxx				(XXXXXXX		xxxxxxx					
Enrollment Branding (Older Demo)		xxxxxx	xxxxxx	xxxxxxx			(XXXXXXX		×××××××					
Dec. 15 Enrollment Event (Digitals)						xxxxxxx	XXXXXXX	XX						
Enrollment Branding (Millenial) - Enrollment Ends Countdown Format													xxxxxx	
Enrollment Branding (Family) - Enrollment Ends Countdown Format													xxxxxx	
Enrollment Branding (Older Demo) - Enrollment Ends Countdown Format													xxxxxx	xxxxxx
Jan. 15 Enrollment Event (Digitals)											××××××	xxxxxx		
Jan. 30 Close-out Event (Digitals)													XXXXXXX	XXXXXX
Digital														
Enrollment Branding		XXXXXXX	XXXXXXX	XXXXXXX	XXXXXXX	XXXXXXX			xxxxxxx					
Enrollment (Governor Sandoval)							XXXXXXX	XXXXXXX		XXXXXXX	xxxxxx			
Enrollment Branding - Enrollment Ends Countdown Format											XXXXXXX	XXXXXXX	XXXXXXX	XXXXXXX
Social Media														101011
Nov. 1 Kick-off Event	XXXXXXX	X												
Enrollment Branding/Broker Events		xxxxxx	xxxxxx	xxxxxxxx	xxxxxxxx	××××××××××××××××××××××××××××××××××××××	<							
Enrollment (Governor Sandoval)						×××××××	(XXXXXX	XXXXXXX	xxxxxxxx	XXXXXX	xxxxxxxx	xxxxxxxx	xxxxxxx	
Dec. 15 Enrollment Event							XXXXXXX	X						
Use the Right Website Message							100000000000000000000000000000000000000	xxxxxxx	xxxxxxx	XXXXXX	xxxxxxx			
Enrollment Branding - Enrollment Ends Countdown Format										XXXXXXX	XXXXXXX	XXXXXXX	XXXXXX	XXXXXXX
Jan. 15 Enrollment Event												xxxxxxx		
Jan. 30 Close-out Event												5-1-1-1		xxxxxxx







#### Media – TV, Radio, Print, Outdoor Updated Estimated Impressions for 10/26/15 – 12/15/15

#### o Las Vegas

TV General Market: 2,981,031
 TV Hispanic: 3,716,274
 Radio General Market: 3,274,000
 Radio Hispanic: 2,447,500
 Outdoor: 32,508,091
 Print Hispanic: 320,000

Total Est. Impressions 45,246,896

(Increase of 4,903,508 impressions versus Nov. projection)

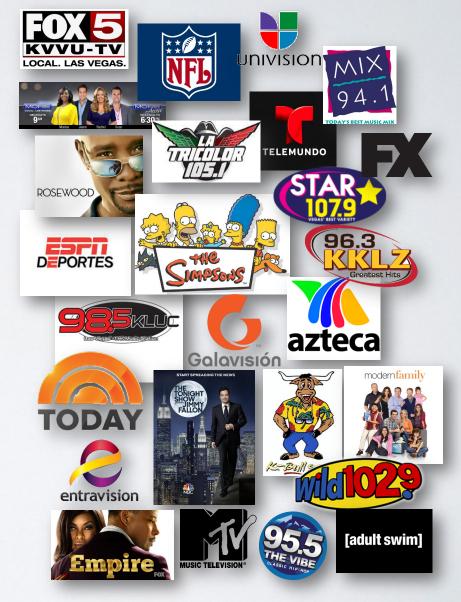
#### o Reno

TV General Market: 1,196,653
 TV Hispanic: 352,923
 Radio General Market: 1,319,000
 Radio Hispanic: 548,508
 Outdoor: 6,528,529
 Print Hispanic: 76,000

Total Est. Impressions 10,021,613

(Increase of 1,347,753 impressions versus Nov. projection)

Rural Print: 1,449,000









# Media – Rural Coverage



PENNA POWERS

2016 Enrollment Marketing Campaign - Rural Coverage by County, City and Zip 11/19/15

11/19/1									
									Search 8
						Broker	Digital		Social
County	City	Zip	Newspapers	Radio	TV		Impressions	Clicks	Media
Churchill	Fallon	89406	Lahontan Valley News	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, KRXI, KRNV, KAME		-	C	Х
hurchill	Fallon	89407	Lahontan Valley News	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, KRXI, KRNV, KAME		-	C	X
Churchill	Fallon	89496	Lahontan Valley News	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, KRXI, KRNV, KAME		100	C	X
Douglas	Gardnerville	89410	Record Courier	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, LATV, KRXI, KRNV, KAME, Cable		6,171	5	X
Douglas	Genoa	89411	Record Courier	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, LATV, KRXI, KAME, Cable		-	C	X
Douglas	Glenbrook	89413	Tahoe Daily Tribune	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, LATV, KRXI, KRNV, KAME		9	C	X
Douglas	Minden	89423	Record Courier	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, LATV, KRXI, KRNV, KAME, Cable		8,935	10	X
Douglas -	Zephyr Cove	89448	Tahoe Daily Tribune	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN			54	C	X
<u>Douglas</u>	Stateline	89449	Tahoe Daily Tribune	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, KRNS, LATV, KRXI, KRNV, KAME		307	1	X
Douglas	Gardnerville	_	Record Courier		KREN, KRNS, LATV, KRXI, KRNV, KAME, Cable		13,699	10	X
Douglas	Carson City		Nevada Appeal		KREN, KRNS, LATV, KRXI, KRNV, KAME, Cable		731	C	X
<u>Elko</u>	Elko	_	Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		23,602	26	
lko	Elko		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		-	C	X
Iko	Elko		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		-	C	X
lko	Spring Creek		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		-	C	X
Iko	Carlin		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		278	C	X
lko	Deeth	89823	Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		-	C	X
lko	Halleck	89824	Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		-	C	X
lko	Jackpot		Elko Daily Free Press, Wells Progress, Wendover Times				48	C	X
Elko	Jarbidge		Elko Daily Free Press, Wells Progress, Wendover Times					C	X
Elko	Lamoille		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3	KENV, KRXI, KAME		_	C	X
Elko	Montello		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3			_	C	X
lko	Mountain City		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3			_	C	X
Elko	Owyhee		Elko Daily Free Press, Wells Progress, Wendover Times				_	C	X
Elko	Ruby Valley		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3			-	C	X
Elko	Tuscarora		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3			_	C	X
Iko	Wells		Elko Daily Free Press, Wells Progress, Wendover Times	KZBI, KBGZ, KHIX, KBGZH2, KBGZH3			917	1	X
Iko	West Wendover		Elko Daily Free Press, Wells Progress, Wendover Times				2,475	5	X
smeralda	Dyer	_	Mineral County Independent	KDWN, KBUL, KNEV	KRNV, KRXI, KAME		2	C	X
smeralda	Goldfield		Mineral County Independent, Pahrump Valley Times	KDWN	KRNV, KRXI, KAME	Х	92	C	X
smeralda	Silverpeak		Mineral County Independent	KDWN	KRNV, KRXI, KAME		-	C	X
ureka	Eureka		Eureka Sentinel				274	C	X
ureka	Crescent Valley		Eureka Sentinel				73	C	
lumboldt	Denio		The Humboldt Sun				-	0	X
lumboldt	Golconda		The Humboldt Sun	KHYX, KHYXD	KRNV, KRXI, KAME		6	C	X
lumboldt	Mc Dermitt		The Humboldt Sun	KHYX, KHYXD	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		251	0	x
lumboldt	Orovada		The Humboldt Sun	KHYX, KHYXD			-	C	X
Humboldt	Paradise Valley		The Humboldt Sun	KHYX, KHYXD			_	0	X
lumboldt	Valmy		The Humboldt Sun	KHYX, KHYXD	KRNV, KRXI, KAME		_	0	X
Humboldt	Winnemucca		The Humboldt Sun	KHYX, KHYXD	KREN, KRNS, KRNV, KRXI, KAME, Cable		10,667	14	X
Humboldt	Winnemucca		The Humboldt Sun	KHYX, KHYXD	KREN, KRNS, KRNV, KRXI, KAME, Cable		- 10,007		x
_ander	Austin		Eureka Sentinel		KRNV, KRXI, KAME		6	0	X
Lander	Battle Mountain		Battle Mtn Bugle		KRNV, KRXI, KAME		635	4	x
<u>anaci</u>	Datas Mountain	05020	pattie men pagie			1	033	1 7	, ,







# Media – Rural Coverage – Page 2





2016 Enrollment Marketing Campaign - Rural Coverage by County, City and Zip

11/19/15									Search
									&
Carration	C:t.	7:	November	Dadia	T) /		Digital	Clialia	Social
County	,	Zip	Newspapers Lincoln County Record	Radio KDWN, KKLZ	TV KVVU, KBLR	iviailings	Impressions 588	CIICKS	X
<u>Lincoln</u>	Caliente	89001 89008		KDWN, KKLZ KDWN	KVVU, KBLR		762	0	
<u>Lincoln</u>		89008		KDWN	KVVU		12	0	
<u>Lincoln</u>				KDWN				0	, , , , , , , , , , , , , , , , , , ,
<u>Lincoln</u>	Pioche	89042 89043	Lincoln County Record Lincoln County Record	KDWN	KVVU KVVU		323 784	0	, ·
Lincoln				KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KRNV, KRXI, KAME, KREN, KRNS, LATV		9,487	_	1.
<u>Lyon</u>		89408	Nevada Appeai				16,419	15 22	
<u>Lyon</u>			Nevada Appeal	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KRNV, KRXI, KAME, KREN, KRNS, LATV		16,419	0	
<u>Lyon</u>			Nevada Appeal	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KRNV, KRXI, KAME, KREN, KRNS, LATV		2,118	1	) X . X
<u>Lyon</u>			Record Courier	KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KRNV, KRXI, KAME, KREN, KRNS, LATV KREN, KRXI, KAME		2,118	0	
<u>Lyon</u>				KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KREN, CW (Dish and Direct only)			0	
<u>Lyon</u>	Yerington	89444 89447		KDOT, KBUL, KNEV, KKOH, KWYL, KSRN	KRXI, KAME		16 3,548	0	X
<u>Lyon</u> Minoral				KBUL, KNEV	KREN, KRNV, KRXI, KAME		1,089	1	x
Mineral Mineral			Mineral County Independent  Mineral County Independent	KBUL, KNEV	KRNV, KRXI, KAME		70	0	
Mineral	•		Mineral County Independent		KRNV, KRXI, KAME		70	0	x
Mineral	Schurz		Mineral County Independent		KRINV, KRAI, KAIVIE		41	0	
			Pahrump Valley Times	KDWN, KWID	KVVU		166	0	^ ^
Nye Nye			Pahrump Valley Times	KDWN, KKLZ, KWID	KVVU, KBLR		491	0	
Nye Nye	Manhattan		Pahrump Valley Times	KDWN, KWID	KVVU		431	0	x
Nye				KDWN, KKLZ, KWID, KQRT	KVVU, KBLR, KINC		_	0	x
	Pahrump			KDWN, KKLZ, KWID, KQRT	KVVU, KBLR, KINC			0	x
Nye Nye	The second secon			KVGS, KDWN, KWID	KVVU			0	
Nye Nye				KVGS, KKLZ, KDWN, KWID, KQRT	KVVU, KBLR, KINC	х	9,788	4	x
Nye	The second secon			KVGS, KKLZ, KDWN, KWID, KQKI	KVVU, KBLR	^	2,293	2	
Nye				KMXB, KLUC KVGS, KKLZ, KDWN, KWID, K			5,385	2	
Nye			Pahrump Valley Times	KMXB, KLUC, KVGS, KKLZ, KDWN, KWID, K			2,529	2	
Nye			Pahrump Valley Times	KDWN, KWID	KVVU		2,329	0	x
Pershing				KHYX, KHYXD	KRNV, KRXI, KAME		9	0	x
Pershing	* * * * * * * * * * * * * * * * * * *			KHYX, KHYXD, KBUL, KKOH, KWYL, KNEV	KREN, KRNV, KRXI, KAME		929	2	x
Storey		-	Virginia City News	KDOT, KBUL, KKOH, KWYL, KNEV, KSRN	KREN, KRNS, LATV		161	1	x
White Pine	0 ,		The Ely Times	NOOT, ROOL, MOTH, MALEY, KINIV	Inter, Miss, Larv		2,516	3	
White Pine	*		The Ely Times				79	0	x
			Eureka Sentinel, Ely Times				_ /9	0	x
White Pine			The Ely Times					0	x
White Pine			The Ely Times				88	0	
White Pine			The Ely Times				159	0	
White Pine			The Ely Times				139	0	
WITHCE I'III	TAME	33313	The Lity Times					U	^







# Digital Media Placement Report

Source	Impressions	Key Actions	Notes
Display	2,140,828	1,653	Running head-to-head, top performer will run remaining
Video	374,429	165	YouTube cost-per-view 27% lower than industry average
Retargeting	941,131	1,640	Highest conversion rate for non-search ads
Search	59,628	2,661	86 phone calls / CTRs 7x higher than industry benchmarks
Pandora	629,849	121	Older demo performing best in both languages
Total	4,145,865	6,240	Very efficient

- o Date range of 11/1 11/30
- o Paused Bing/Yahoo ads on 11/25 and reallocated impressions to Google
- o Video has high completion rates (79% compared to industry standard of 72%)







# Digital Media Top Creative - English







.34% .29% .27%







# Digital Media Top Creative - Spanish







.20% .15% .15%







# Digital Media



#### Digital Media Report - November 2015



Туре	Source	Impressions	Clicks	CTR	<b>Key Actions</b>	Calls	Key Action Rate	Cost	CPK	Notes
Display	AcuityAds	1,340,234	856	0.06%	1,161	N/A	0.09%	\$4,091	\$4	Spanish ads have nearly double the CTR as English ads, although less likely to complete key action
Display	MNI	800,594	311	0.04%	492	N/A	0.06%	\$4,091	\$8	Ramping up performance in second flight
Retargeting	Katana	941,131	640	0.07%	1,640	N/A	0.17%	\$4,924	\$3	Most healthcare.gov clicks of any source
Video	MaxPoint	243,551	295	0.12%	51	N/A	0.02%	\$3,636	\$71	79% completion rate. Sweet Freedom Spanish has highest completion rate.
Video	YouTube	130,878	154	0.12%	114	N/A	0.09%	\$3,535	\$31	Reality Check has best view rate for English. Little Angels has best view rate for Spanish.
Audio	Pandora	629,849	2,388	0.38%	121	N/A	0.02%	\$6,818	\$56	Older demo performing the best in both languages. Males have higher CTRs.
Search	Google	54,606	3,764	6.89%	2,617	81	4.79%	\$15,142	\$6	Highest key action rate of any source
Search	Bing/Yahoo	5,022	670	13.34%	44	5	0.88%	\$1,545	\$35	Paused on 11/25 to move dollars to Google search, which is performing better
Ad Serving	Adswerve	N/A	N/A	N/A	N/A	N/A	N/A	\$514	N/A	Ensures delivery
Total	N/A	4.145.865	9.078	0.22%	6,240	86	0.15%	\$44,296	\$7	Overall a low cost per key action

Top English Creative Enrollment Professional 300x600 0.34% Conversion Rate



Find a Licensed Enrollment Professional to Help Connect You with the Right Plan



Health Care Subsidies 300x600 0.29% Conversion Rate



Find Out if You're Eligible for Health Care Subsidies



Health Care Subsidies 300x600 0.27% Conversion Rate



Find Out if You're Eligible for Health Care Subsidies



Top Spanish Creative Get Connected 300x600 0.20% Conversion Rate



Conéctate a un Cuidado de Salud Económico



Enrollment Professional 0.15% Conversion Rate





Health Care Subsidies 0.15% Conversion Rate











#### Social Media

- In November, a total of 34,547 engagements took place on Nevada Health Link's social media channels. An "engagement" is defined as link clicking, liking, commenting, sharing, video viewing and private messaging on Facebook, and retweeting, replying, favoring, direct messaging, clicking through links or on embedded media on Twitter, and liking, commenting and clicking through on Instagram.
- Social website traffic accounted for **30.7%** or 16,827 referrals of all acquired website traffic in November, an increase of 1,953%.
- Nevada Health Link's Facebook fan base grew by 5.30%, for a total of 1,410 fans. At the end of November,
   @NVHealthLink had 1,296 followers, a 1.09% increase in the number of followers from the previous month.





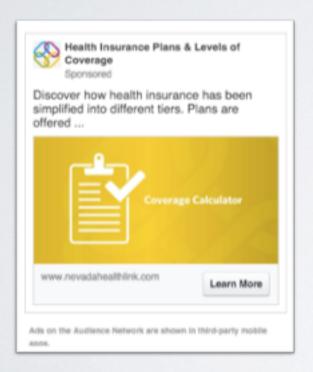




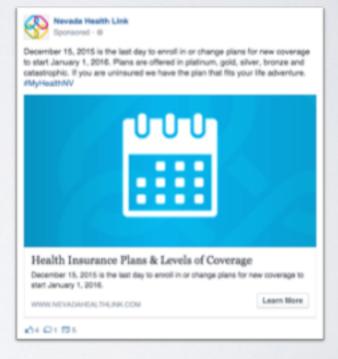


#### Paid Social Media

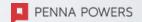
- o 1,855,760 November 1- December 7 Impressions
- o Facebook ads garnering an 1.77% CTR, above the industry standard of 1%
- o 590,789 people reached in Nevada













#### PR/Media Relations

- o Coverage for November 2015
  - 30 stories
  - 93% of coverage was balanced or positive coverage
  - Coverage included a SSHIX spokesperson 73% of the time
- Total Estimated Value of Earned PR Coverage \$6,799,207\*
  - Print/Online: \$6,763,770 ~ TV: \$35,437
- o Standout placements
  - KRNV Reno News 4 Bruce Gilbert interview
  - Las Vegas Sun—Guest column authored by Bruce Gilbert
  - Cumulus Radio Reno—Janel Davis interview
  - CBS News & Review, 6 stations—Janel Davis interview
  - Univision Las Vegas—Janel Davis interview
  - Telemundo Las Vegas—Janet Quintero Ramirez Group interview
- o Upcoming
- Value-add fulfillment on radio talk shows, 5 scheduled through December
- Proactive pitching

\*Based on comparable paid broadcast, print and online coverage







#### PR/Media Relations – November Coverage Report



November Media Coverage Report

D-4-	Correct Official Planament		T	0011117	
Date	Source & Linked Placement	Category/Topic	Tone (P/N/B) Positive Negative Balanced	SSHIX Commented Y/N	Туре
	NOVEMBER				
11-29-15	Beasley Broadcasting Group Community Affairs Program 6:00 to 6:30 am – on 96-3 KKLZ, Old School 105-7 & Star 107-9 11:00 to 11:30 pm – on AM 720 KDWN, 102-7 The Coyote & KCYE's HD2 Channel (Radio Disney) https://youtu.be/hGluocS2tx0	Open Enrollment	Balanced	Y – Andres	Radio
11-24-15	Inside Health Policy CMS Leasing Fees For 'Supported' Exchanges May Drive Nevada, Others To Scrap Model	CMS Proposed Rule	Balanced	Y – Bruce	Online
11-22-15	CBS Radio – all six stations News & Review Program *Not available online	Open Enrollment	Positive	Y – Janel	Radio
11-19-15	KWYL 102.9 FM *Not available online	Open Enrollment	Balanced	Y – Janel	Radio
11-19-15	KLAS News 8	Open Enrollment & United Healthcare leaving exchange	Balanced	Y- Janel	Broadcast
11-18-15	Las Vegas Sun Too many Nevadans remain uninsured	Open Enrollment	Positive	Y – Bruce	Print & Online
11-18-15	Cumulus Radio Reno KWYL 102.9 Not posted online, mp3 of program is available	Open Enrollment	Positive	Y – Janel	Broadcast
11-6-15	KLAS News 8 Las Vegas could win Obama visit if enough people buy insurance	Open Enrollment	Balanced	N	Broadcast & Online
11-6-15	KOLO 8 Health Insurance Enrollees In Vegas May Result In Obama Visit	Open Enrollment	Balanced	N	Broadcast & Online
11-5-15	KRNV Reno News 4 Why isn't 'affordable health care' affordable for me?	Open Enrollment	Balanced	Y – Bruce	Broadcast & Online
11-2-15	KBLR-Telemundo Las Vegas *Not available online	Open Enrollment	Balanced	Y- Janet Quintero	Broadcast







## PR/Media Relations – November Coverage Report cont'd.

11-2-15	KINC-Univision Las Vegas *Not available online	Open Enrollment	Balanced	Y – Janel	Broadcast
11-2-15	KVVU-Fox Las Vegas *Not available online	Open Enrollment	Balanced	N	Broadcast
11-2-15	KXRI-Fox Reno *Not available online	Open Enrollment	Positive	N	Broadcast
11-2-15	KNPR online Silver State Exchange head optimistic about 2015 open enrollment	Open Enrollment	Positive	Y – Bruce	Online
11-2-15	Life Health Pro 3 ways to grade the third PPACA open enrollment period	Open Enrollment	Balanced	N	Online
11-2-15	St. George Spectrum (AP pick-up) Health Exchange hopes to move past troubles in 3rd go-around	Open Enrollment	Balanced	Y – Bruce	Online
11-2-15	Mohave Valley Daily News (AP pick-up) Nevada health insurance exchange enters third season	Open Enrollment	Balanced	Y – Bruce	Online
11-2-15	Nevada Appeal (AP pick-up) Health exchange ready for 3rd go-around	Open Enrollment	Balanced	Y – Bruce	Online
11-2-15	The Sacramento Bee (AP pick-up) Health exchange hopes to move past troubles in 3 <sup>rd</sup> go-around	Open Enrollment	Balanced	Y- Bruce	Online
11-2-15	KRNV Reno News 4 Coverage from OE Event – clip not available online, media rep sent an mp4	OE Event	Balanced	Y – Helen Foley	Broadcast
11-2-15	KTNV Action News Las Vegas *Not available online	Open Enrollment	Balanced	Y – Bruce	Broadcast
11-1-15	KTVN-CBS Reno * Not available online	OE Event	Balanced	Y – Helen Foley	Broadcast
11-1-15	KVVU-Fox Las Vegas *Not available online	OE Event	Balanced	N	Broadcast
11-1-15	KTNV Action News Las Vegas Health insurance fair kicks off open enrollment	OE Event	Balanced	Y – Janel	Broadcast & Online
11-1-15	KLAS 8 News Now Nevada Health Link host fair for uninsured Nevadans	OE Event	Balanced	Y – Janel	Broadcast & Online
11-1-15	KSNV News 3 Health care 2016 open enrollment kicks off	OE Event	Balanced	Y – Bruce	Broadcast & Online
11-1-15	Review-Journal Editorial: Health Insurance mandate gets costlier	Open Enrollment	Negative	Y – Bruce	Print & Online
11-1-15	MyTechBits Connecticut health insurance exchange reminding residents about open (includes paragraph about SSHIX)	Open Enrollment	Negative	N	Online







#### Broker Update

#### Co-Branded Marketing

- 684 brokers currently on List Serv (all searchable via website look-up tool by Zip Code)
- 254 brokers have opted into the co-branded enrollment events (midweek pop-up events, sign up Saturdays, and 15th of the month events).
- Brokers were notified of co-branded marketing materials available for pick-up via email on three separate occasions. Marketing materials were available on a first come, first served basis.
  - (33) brokers picked up materials at the Carson City office
  - (142) brokers picked up materials at the Henderson office













#### Outreach and Enrollment

#### Outreach Events attended in November:

- Holiday Bazaar, 11/21/15
- Reno Bighorns, 11/22/15
- Crafts for Christmas Fair, 11/27 11/29/15

HHS Roundtable Event: 12/4/15

#### Enrollment Events:

- Tuesday, Dec. 15, 4-8pm
  - Henderson Convention Center (South)
  - Ramirez Group Offices (North)
- Friday, Jan. 15, 4-8pm
  - Henderson Convention Center (South)
  - Ramirez Group Offices (North)
- Saturday, Jan. 30, 10am 6pm (Close-out)









## Appendix – PR/Media Valuation Reporting

#### Silver State Health Exchange November 2015

Number of hits: 104

Outlet/Publication	Date	Headline	Impressions	AD Value
Nevada Appeal	11/30/15 Ron Bli	ss guest col: Seniors dodged bullet last month, but Medicare	57,791	\$534.57
Nevada Appeal	11/23/15 Ron Bli	ss guest col: Small businesses can hurt their employees while	57,791	\$534.57
World News Report - EIN	11/18/15 <u>Too ma</u>	ny Nevadans remain uninsured	103,709	\$959.31
Las Vegas Sun	11/18/15 <u>Too ma</u>	ny Nevadans remain uninsured	476,617	\$4,408.71
Nevada Appeal	11/16/15 Ron Bli	ss guest col: Many more options for dental products in Neva	57,791	\$534.57
Las Vegas Review-Journal	11/11/15 Hender	son-area Community Events Calendar, Nov. 12-18, 2015	798,712	\$7,388.09
Nevada Appeal	11/9/15 Ron Bli	ss guest col: Decisions ahead for those turning 65, going on	57,791	\$534.57
8 HD Lasvegasnow	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	141,931	\$1,312.86
FOX5Vegas.com	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	251,230	\$2,323.88
News 10 - KENV Channel 10 Elko	11/6/15 Vegas (	could win Obama visit if enough people buy insurance	331,724	\$3,068.45
KTNV ABC Channel 13	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	98,989	\$915.65
My News 4	11/6/15 Vegas (	could win Obama visit if enough people buy insurance	50,813	\$470.02
KSL.com	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	1,265,895	\$11,709.53
The Washington Times	11/6/15 <u>Vegas (</u>	could win Obama visit if enough people buy insurance	2,155,887	\$19,941.95
KTVN Channel 2	11/6/15 <u>Vegas (</u>	could win Obama visit if enough people buy insurance	155,664	\$1,439.89
Foxreno.com	11/6/15 <u>Vegas (</u>	could win Obama visit if enough people buy insurance	12,807	\$118.46
970 AM KNUU Radio	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	257	\$2.38
AP (Hosted)	11/6/15 Vegas o	could win Obama visit if enough people buy insurance	241,022	\$2,229.45
CBS Las Vegas	11/6/15 Vegas (	Could Win Obama Visit If Enough People Buy Insurance	89,870	\$831.30
KOLO	11/6/15 <u>Health</u>	Insurance Enrollees In Vegas May Result In Obama Visit	49,241	\$455.48
Las Vegas Sun	11/6/15 <u>Las Veg</u>	as could win Obama visit if enough people buy insurance	476,617	\$4,408.71
8 HD Lasvegasnow	11/6/15 <u>Las Veg</u>	as could win Obama visit if enough people buy insurance	141,931	\$1,312.86
Daily Reporter	11/6/15 <u>Vegas o</u>	could win visit from Obama if enough people enroll in health	76,888	\$711.21
The Republic (AP)	11/6/15 <u>Vegas (</u>	could win visit from Obama if enough people enroll in health	39,265	\$363.20
Daily Journal	11/6/15 Vegas o	could win visit from Obama if enough people enroll in health	89,870	\$831.30
News 10 - KENV Channel 10 Elko	11/5/15 Why is:	n't "affordable health care" affordable for me?	89,870	\$831.30
My News 4	11/5/15 Why is:	n't "affordable health care" affordable for me?	50,813	\$470.02
My News 4	11/5/15 Why is	n't 'affordable health care' affordable for me?	50,813	\$470.02
KTVN Channel 2	11/4/15 Study:	More Nevada Children With Health Insurance	155,664	\$1,439.89
Las Vegas Review-Journal	11/4/15 Hender	son-area Community Events Calendar, Nov. 5-11, 2015	798,712	\$7,388.09

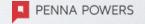






8 HD Lasvegasnow	11/02/15 23: Open enrollment for Affordable Care started, runs through Jan. 31	141931	\$1,312.86
The Apache Pow Wow	11/02/15 19: New Health Insurance Enrollment Center Opens In New Jersey	46587	\$430.93
Nevada Appeal	11/02/15 18: Health exchange ready for 3rd go-round	57791	\$534.57
Pharmacy Choice	11/02/15 16:11/2/15 - Health exchange hopes to shed troubled image in 3rd go-	2251	\$20.82
Pharmacy Choice	11/02/15 16: 11/2/15 - Health exchange hopes to move past troubles in 3rd go-r	2251	\$20.82
Rapid News Network	11/02/15 16: Open Enrollment In Obamacare Underway Now	89870	\$831.30
LifeHealthPro	11/02/15 15:3 ways to grade the third PPACA open enrollment period	52874	\$489.08
Insurance News Net	11/02/15 13: Health exchange hopes to shed troubled image in 3rd go-round	70241	\$649.73
Yahoo! Finance	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round	23431606	\$216,742.36
The Washington Times	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round	2155887	\$19,941.95
Barchart.com	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round	403125	\$3,728.91
Yahoo! News	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round	30206313	\$279,408.40
AP (Hosted)	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round	241022	\$2,229.45
Nevada Appeal	11/02/15 12: Ron Bliss guest col: Special help being offered to those having to sw	57791	\$534.57
Nevada Appeal	11/02/15 11: Health exchange hopes to move past troubles in 3rd go-round	57791	\$534.57
Insurance News Net	11/01/15 15: Health exchange hopes to move past troubles in 3rd go-round	70241	\$649.73
Thespectrum.com (AP)	11/01/15 11: Health exchange hopes to move past troubles in 3rd go-round	66168	\$612.05
The Fresno Bee	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	253748	\$2,347.17
Bradenton Herald	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	188421	\$1,742.89
Herald Online	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	127047	\$1,175.18
The News Tribune	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	281461	\$2,603.51
Yahoo! Finance	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	23431606	\$216,742.36
MiamiHerald.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	1363346	\$12,610.95
The Sacramento Bee	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	976771	\$9,035.13
StamfordAdvocate.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	51152	\$473.16
Sun Herald	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	258708	\$2,393.05







The News & Observer	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	654797	\$6,056.87
The Modesto Bee	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	110530	\$1,022.40
Macon Telegraph	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	218785	\$2,023.76
Merced Sun-Star	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	70604	\$653.09
The Wichita Eagle and Kansas.cor	m 11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	383416	\$3,546.60
The Bellingham Herald	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	26218	\$242.52
TheState.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	370279	\$3,425.08
Ledger-Enquirer	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	121637	\$1,125.14
Morningstar	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	1842261	\$17,040.91
The Olympian	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	52881	\$489.15
Tri-City Herald	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	36155	\$334.43
Kentucky.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	555669	\$5,139.94
The Charlotte Observer	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	992240	\$9,178.22
MyrtleBeachOnline.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	120808	\$1,117.47
Centre Daily Times	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	61485	\$568.74
Equities.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	61316	\$567.17
The Kansas City Star	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	972547	\$8,996.06
Belleville News Democrat	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	90325	\$835.51
Beaumont Enterprise(AP)	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	79273	\$733.28
Barchart.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	403125	\$3,728.91
The Washington Times	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	2155887	\$19,941.95
Seattlepi.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	1416687	\$13,104.35
SFGate	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	10233243	\$94,657.50
Reading Eagle	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	103510	\$957.47
The Huffington Post	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	86967799	\$804,452.14
Morningstar News	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	1842261	\$17,040.91
Investors.com	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	2109771	\$19,515.38
Yahoo! News	11/01/15 10: Health exchange hopes to move past troubles in 3rd go-round	30206313	\$279,408.40

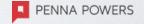






AP (Hosted)	11/01/15 09: Health exchange hopes to move past troubles in 3rd go-round	241022	\$2,229.45
Las Vegas Sun	11/01/15 09: Health exchange hopes to move past troubles in 3rd go-round	476617	\$4,408.71
TheStreet	11/02/15 10: Health Exchange Hopes To Move Past Troubles In 3rd Go-round - T	4076524	\$37,707.85
Rapid News Network	11/02/15 09: Connecticut Health Exchange Preparing For Open Enrollment	89870	\$831.30
INO.com News	11/02/15 08: Health exchange hopes to shed troubled image, target tough-to-en	117028	\$1,082.51
NewsOK	11/02/15 08: Health exchange hopes to shed troubled image in 3rd go-round   N	724048	\$6,697.44
Elko Daily Free Press	11/02/15 05: Health exchange hopes to do better this time	38878	\$359.62
Las Vegas Sun	11/02/15 02: Health exchange hopes to move past troubles in third go-round	476617	\$4,408.71
KTNV ABC Channel 13	11/01/15 18: Health insurance fair kicks off open enrollment	98989	\$915.65
Pharmacy Choice	11/01/15 18:11/1/15 - Health exchange hopes to move past troubles in 3rd go-r	2251	\$20.82
AP (Hosted)	11/01/15 18: AP-NVNevada News Digest - 6pm, NV	241022	\$2,229.45
Thespectrum.com (AP)	11/01/15 13: Open enrollment for health insurance approaching	66168	\$612.05
AP (Hosted)	11/01/15 13: <u>AP-NVNevada News Digest - 1pm, NV</u>	241022	\$2,229.45
8 HD Lasvegasnow	11/01/15 12: Nevada Health Link hosts fair for uninsured Nevadans	141931	\$1,312.86
News 3 KSNV	11/01/15 12: Health care 2016 open enrollment kicks off	89870	\$831.30
INO.com News	11/01/15 10: Health exchange hopes to move past troubles, target tough-to-enro	117028	\$1,082.51
Daily Journal	11/01/15 09: Health exchange hopes to move past troubles, target tough-to-enro	89870	\$831.30
The Republic (AP)	11/01/15 09: Health exchange hopes to move past troubles, target tough-to-enro	39265	\$363.20
Daily Reporter	11/01/15 09: Health exchange hopes to move past troubles, target tough-to-enro	76888	\$711.21
NewsOK	11/01/15 09: Health exchange hopes to move past troubles in 3rd go-round   Ne	724048	\$6,697.44
Las Vegas Review-Journal	11/01/15 00: EDITORIAL: Health insurance mandate gets costlier	798712	\$7,388.09
		T	otal AD Value
			\$2,254,590.05
		T	otal PR Value
			\$6,763,770.15







 KSNV-NBC Market: Las Vegas, NV NEWS 3 LIVE AT NOON

Dec 7 2015 12:00PM PT

[12:32:56 PM] [0:33] MICHELLE: HEALTH INSURANCE STARTING IN THE NEW YEAR, YOU HAVE TO ENROLL BY DECEMBER 15. ANOTHER DEADLINE IS ALREADY COMING UP. JANE DAVIS FROM SILVER STATE HEALTH INSURANCE EXCHANGE IS JOINING US THIS AFTERNOON TO TALK ABOUT EVERYTHING PEOPLE NEED TO KNOW. LET ME HAVE YOU START, THANK YOU FOR JOINING US, BY EXPLAINING WHAT THE HEALTH INSURANCE EXCHANGE IS. THE EXCHANGE IS A STATE AGENCY AND WE PROVIDE HEALTH INSURANCE FOR NEVADANS WHO DO NOT HAVE COVERAGE.

View

Nielsen Audience: 25,228 Calc Ad Value: \$935 Runtime: 0:33 Calc Publicity Value: \$2,805

 KBLR-TELEMUNDO Market: Las Vegas, NV Noticiero 39 at 530PM

Dec 3 2015 05:30PM PT

View

[5:30:00 PM] [0:10] MORE TALK ON GUN CONTROL IN WASHINGTON D. C LAS VEGAS IS READY FOR ANY EMERGENCY. MURDER ON RUSSELL AND PARADISE REPORT BOY WHO REPORTED KIDNAP ATTEMPT MADE UP THE STORY. PLANNED PARENTHOOD OFFICES SECURITY **NEVADA HEALTH LINK** SIGN UPS END ON THE 15TH. ALBERTO OCHOA INTERVIEW FROM SMART BUY INSURANCE. EQUAL RIGHTS ACTIVIST HANNAH BROWN AT CSN TODAY.

View

Nielsen Audience: 7,244 Calc Ad Value: \$240 Runtime: 0:24
Calc Publicity Value: \$720

KLAS-CBS Market: Las Vegas, NV 8 NEWS NOW AT 6AM

Nov 20 2015 06:00AM PT

[6:31:47 AM] [0:11] WE ASKED A WORKER WITH **NEVADA HEALTH LINK** WHAT THIS NEWS MEANS FOR THEM: **JANEL DAVIS / NEVADA HEALTH LINK**: "UNITED WILL MAKE A MARKET BY MARKET DETERMINATION WITHIN THE FIRST HALF OF THE YEAR NEXT YEAR ABOUT WHETHER OR NOT THEY WANT TO SELL EXCHANGE PRODUCTS.

View

[6:32:10 AM] [1:18] BRIAN LOFTUS WE ALSO ASKED WHAT KIND OF EFFECT THIS COULD HAVE ON COST FOR THOSE WHO PURCHASE HEALTH CARE FROM THE MARKETPLACE, JANEL DAVIS TOLD US IT'S TOO EARLY TO SAY, AND THAT IT WILL BE DETERMINED ON A CARRIER BY CARRIER BASIS. SHE ALSO WANTED TO POINT OUT THAT PREMIUMS AND PENALTIES FOR NOT BUYING INSURANCE ARE BOTH INCREASING. KIRSTEN JOYCE > THIS COMES IN THE MIDDLE OF OPEN ENROLLMENT PERIOD, WITH TWO VERY IMPORTANT DEADLINES APPROACHING: JANEL DAVIS: "IT'S ONLY THE THIRD WEEK OF OPEN ENROLLMENT AND A LOT OF PEOPLE LIKE TO PROCRASTINATE TO THAT JANUARY 31ST DEADLINE, BUT WE REALLY WANT TO ENCOURAGE FOLKS TO SHOP THE MARKETPLACE NOW. ESPECIALLY NOW AND FIND A PLAN THAT'S TAILORED TO SUIT THEIR NEEDS BY DECEMBER 15TH, BECAUSE THAT WAY THEY WILL BE COVERED BY JANUARY 1ST, STARTING THAT CALENDAR YEAR. KIRSTEN JOYCE NEVADA HEALTH LINK IS HOSTING SEVERAL "SIGN-UP SATURDAY" ENROLLMENT EVENTS, STARTING TOMORROW THEY RUN THROUGH JANUARY 30-TH. THE EVENTS ALLOW FOLKS WHO







WORK DURING THE WEEK TO GET FACE-TO-FACE HELP FROM ENROLLMENT AGENTS WHO CAN HELP YOU WITH ANY QUESTIONS YOU MAY HAVE. FOR MORE INFORMATION GO TO LAS VEGAS NOW DOT COM AND CLICK ON "LINKS WE MENTIONED.

View

Nielsen Audience: 23,268 Calc Ad Value: \$1,632 Runtime: 1:29
Calc Publicity Value: \$4,895

 KLAS-CBS Market: Las Vegas, NV 8 NEWS NOW AT 5AM

Nov 20 2015 05:00AM PT

[5:37:27 AM] [0:29] UNITEDHEALTH IS ONE OF THE LARGEST HEALTH INSURANCE PROVIDERS IN THE COUNTRY. THE INSURER'S WITHDRAWAL WOULD FORCE SOME 5- HUNDRED-40-THOUSAND AMERICANS TO FIND COVERAGE FROM ANOTHER PROVIDER. BRIAN LOFTUS> THE DEADLINE TO SIGN UP FOR HEALTH INSURANCE IS ON JANUARY 31ST, **NEVADA HEALTH LINK** IS HOSTING SEVERAL "SIGN-UP SATURDAY" ENROLLMENT EVENTS, STARTING THIS SATURDAY THROUGH JANUARY 30-TH. THE EVENTS ALLOW FOLKS WHO WORK DURING THE WEEK TO GET FACE-TO-FACE HELP FROM ENROLLMENT AGENTS WHO CAN HELP YOU WITH ANY QUESTIONS YOU MAY HAVE. FOR MORE INFORMATION GO TO LAS VEGAS NOW DOT COM AND CLICK ON "LINKS WE MENTIONED.

View

Nielsen Audience: 16,665 Calc Ad Value: \$532 Runtime: 0:29 Calc Publicity Value: \$1,595

KLAS-CBS Market: Las Vegas, NV 8 NEWS NOW AT 4AM

Nov 20 2015 04:00AM PT

[4:34:23 AM] [1:00] THE INSURER IS ONE OF THE LARGEST IN THE NATION. 46 PERCENT OF NEVADANS WHO SIGNED UP FOR COVERAGE ON THE EXCHANGE HAVE SOME SORT OF PLAN WITH UNITED HEALTH. WE ASKED A WORKER WITH NEVADA HEALTH LINK WHAT THIS NEWS MEANS FOR THEM: JANEL DAVIS / NEVADA HEALTH LINK: "UNITED WILL MAKE A MARKET BY MARKET DETERMINATION WITHIN THE FIRST HALF OF THE YEAR NEXT YEAR ABOUT WHETHER OR NOT THEY WANT TO SELL EXCHANGE PRODUCTS. SO AS OF RIGHT NOW, ESPECIALLY FOR 2016, IT HAS NO IMPACT ON NEVADANS AT PRESENT, NOR ANYONE WHO IS CURRENTLY ENROLLED IN COVERAGE. KIRSTEN JOYCE WE ALSO ASKED WHAT KIND OF EFFECT THIS COULD HAVE ON COST, FOR THOSE WHO PURCHASE HEALTH CARE FROM THE MARKETPLACE, JANEL DAVIS TOLD US IT'S TOO EARLY TO SAY, AND THAT IT WILL BE DETERMINED ON A CARRIER BY CARRIER BASIS. SHE ALSO WANTED TO POINT OUT THAT PREMIUMS AND PENALTIES FOR NOT BUYING INSURANCE ARE BOTH INCREASING. UNITEDHEALTH ALSO SELLS PRIVATE INSURANCE AND LARGE GROUP INSURANCE, AND IN FACT IS THE PROVIDER OF 8 NEWS NOW AND OUR OWNERS.

View

Nielsen Audience: 9,244 Calc Ad Value: \$400 Runtime: 1:00

Calc Publicity Value: \$1,200

KLAS-CBS Market: Las Vegas, NV 8 NEWS NOW

Nov 19 2015 11:00PM PT

[11:08:40 PM] [1:51] WE ASKED A WORKER WITH **NEVADA HEALTH LINK** WHAT THIS NEWS MEANS FOR THEM: **JANEL DAVIS / NEVADA HEALTH LINK:** "UNITED WILL MAKE A MARKET BY MARKET DETERMINATION WITHIN THE FIRST HALF OF







THE YEAR NEXT YEAR ABOUT WHETHER OR NOT THEY WANT TO SELL EXCHANGE PRODUCTS. SO AS OF RIGHT NOW, ESPECIALLY FOR 2016, IT HAS NO IMPACT ON NEVADANS AT PRESENT, NOR ANYONE WHO IS CURRENTLY ENROLLED IN COVERAGE. PAULA FRANCIS WE ALSO ASKED WHAT KIND OF EFFECT THIS COULD HAVE ON COST FOR THOSE WHO PURCHASE HEALTH CARE FROM THE MARKETPLACE, JANEL DAVIS TOLD US IT'S TOO EARLY TO SAY, AND THAT IT WILL BE DETERMINED ON A CARRIER BY CARRIER BASIS. SHE ALSO WANTED TO POINT OUT THAT PREMIUMS AND PENALTIES FOR NOT BUYING INSURANCE ARE BOTH INCREASING. UNITEDHEALTH ALSO SELLS PRIVATE INSURANCE AND LARGE GROUP INSURANCE, AND IN FACT IS THE PROVIDER OF 8 NEWS NOW AND OUR OWNERS. PAULA FRANCIS > WHICH BRINGS US TO AN IMPORTANT MESSAGE CONCERNING YOUR HEALTH CARE, WE ARE IN THE OPEN ENROLLMENT PERIOD, WITH TWO VERY IMPORTANT DEADLINES APPROACHING: JANEL DAVIS: "IT'S ONLY THE THIRD WEEK OF OPEN ENROLLMENT AND A LOT OF PEOPLE LIKE TO PROCRASTINATE TO THAT JANUARY 31ST DEADLINE, BUT WE REALLY. WANT TO ENCOURAGE FOLKS TO SHOP THE MARKETPLACE NOW, ESPECIALLY NOW AND FIND A PLAN THAT'S TAILORED TO SUIT THEIR NEEDS BY DECEMBER 15TH, BECAUSE THAT WAY THEY WILL BE COVERED BY JANUARY 1ST, STARTING THAT CALENDAR YEAR. PAULA FRANCIS **NEVADA HEALTH LINK** IS HOSTING SEVERAL "SIGN-UP SATURDAY" ENROLLMENT EVENTS, STARTING THIS SATURDAY THROUGH JANUARY 30-TH. THE EVENTS ALLOW FOLKS WHO WORK DURING THE WEEK TO GET FACE-TO-FACE HELP FROM ENROLLMENT AGENTS WHO CAN HELP YOU WITH ANY QUESTIONS YOU MAY HAVE.

View

Nielsen Audience: 36,413

Calc Ad Value: \$5,920

Runtime: 1:51

Calc Publicity Value: \$17,760

7. KXNT-AM Market: Las Vegas, NV

Heidi Harris

Nov 12 2015 07:30AM PT

[7:37:51 AM] [0:29] I AND NOT THAT THERE IS A FLAT AND YOU ARE HERE. YOU LIKE TO KNOW THE DRUG IS IN NEVADA IS WE'LL TALK ABOUT THAT KIND OF WHEN LEADING IN ON THAT ONE OUT FOR OUR AIR A COUPLE YEARS AGO WHEN XEROX TRY TO DO THE SILVER STATE HEALTH INSURANCE EXCHANGE OR THAT IT THAT IT WAS CREATED BY THE LEGISLATURE USER. GOT A CONTRACT VAGUELY FAMILIAR AND THEY TOTALLY SCREWED IT UP. EVERY WHICH WAY THE SUNDAY ARE NOT THE LAST I SAW THE GOVERNOR IN PERSON HE IS ALONGSIDE TENDON.

Listen

Arbitron Audience: 5,900 Calc Ad Value: \$87 Runtime: 0:29
Calc Publicity Value: \$261

8. KXNT-AM Market: Las Vegas, NV

Heidi Harris

Nov 9 2015 07:30AM PT

[7:32:45 AM] [0:21] IN ITS HEALTHY COMMUNITIES CHALLENGE THE CITY QUALIFIED BECAUSE THAT HAS SIGNIFICANT OR FOR FOUR MEN IN ITS INSURANCE RATE. ABOUT SIXTY ONE THOUSAND PEOPLE WERE COVERED AS OF THIS SUMMER THROUGH THE **SILVER STATE HEALTH INSURANCE EXCHANGE** WHICH WAS CREATED AS. PART OF OBAMA'S HEALTH CARE OVERHAUL IS MEANT FOR PEOPLE WHO DON'T HAVE INSURANCE. AND YOUR EMPLOYER OR ANOTHER GOVERNMENT PROGRAM.

Listen

Arbitron Audience: 4,400 Calc Ad Value: \$47

Runtime: 0:21

Calc Publicity Value: \$141







 KXNT-AM Market: Las Vegas, NV Heidi Harris

Nov 9 2015 06:00AM PT

[6:06:46 AM] [0:21] IN ITS HEALTHY COMMUNITIES CHALLENGE. THE CITY QUALIFIED BECAUSE THAT HAS SIGNIFICANT ROLE FOR FOR MITT AND ITS INSURANCE RATE. ABOUT SIXTY ONE THOUSAND PEOPLE OR COVERED AS OF THIS SUMMER THROUGH THE SILVER STATE HEALTH INSURANCE EXCHANGE. WHICH WAS CREATED AS PART OF OBAMA'S HEALTH CARE OVERHAUL IS MEANT FOR PEOPLE WHO DON'T HAVE INSURANCE. THROUGH THEIR EMPLOYER OR ANOTHER GOVERNMENT PROGRAM.

Listen

Arbitron Audience: 6,600 Calc Ad Value: \$71 Runtime: 0:21 Calc Publicity Value: \$212

KTNV-ABC Market: Las Vegas, NV WEEKEND AM NEWS

Nov 8 2015 05:00AM PT

[5:25:16 AM] [0:29] LAS VEGAS COULD WIN A VISIT FROM THE PRESIDENT IF ENOUGH PEOPLE SIGN UP FOR INSURANCE THROUGH THE HEALTH EXCHANGE. OUR CITY IS ONE OF 20 CONTESTANTS IN THE HEALTHY COMMUNITIES CHALLENGE. WE QUALIFIED BECAUSE ABOUT 60 THOUSAND PEOPLE WERE COVERED AS OF THIS SUMMER, THROUGH THE SILVER STATE HEALTH INSURANCE EXCHANGE, WHICH IS PART OF OBAMACARE. GOOD MORNING LAS VEGAS, STILL AHEAD THIS MORNING, IT'S BEN CARSON VERSUS THE MEDIA. THE PRESIDENTIAL CANDIDATE AND FRONTRUNNER HAS BEEN FIGHTING WITH REPORTERS ALL WEEKEND. BUT IS IT ACTUALLY HELPING HIM?

View

Nielsen Audience: 8,646 Calc Ad Value: \$97 Runtime: 0:29 Calc Publicity Value: \$290

11. KTNV-ABC Market: Las Vegas, NV WEEKEND AM NEWS

Nov 8 2015 05:00AM PT

[6:40:33 AM] [0:23] OUR CITY IS ONE OF 20 CONTESTANTS IN THE HEALTHY COMMUNITIES CHALLENGE. WE QUALIFIED BECAUSE ABOUT 60 THOUSAND PEOPLE WERE COVERED AS OF THIS SUMMER, THROUGH THE SILVER STATE HEALTH INSURANCE EXCHANGE, WHICH IS PART OF BUT DID YOU KNOW THAT COULD LEAD TO BIG HEALTH PROBLEMS! A NEW STUDY FROM DUKE UNIVERSITY SHOWS A LINK BETWEEN SEVERELY SELECTIVE EATERS AND MENTAL HEALTH. NANCY L.

View▶

Nielsen Audience: 8,646 Calc Ad Value: \$77 Runtime: 0:23 Calc Publicity Value: \$230

12. KTVN-CBS Market: Reno, NV

Face The State

Nov 8 2015 04:30PM MT

[4:45:25 PM] [0:28] BUT THE PENALTY IS INCREASING THIS YEAR. SO NOW THAT THE OPEN ENROLLMENT PERIOD IS UPON US, WHAT DO YOU NEED TO KNOW TO NAVIGATE THE PROCESS? JANEL DAVIS FROM THE SILVER STATE HEALTH INSURANCE EXCHANGE IS HERE NOW TO TALK WITH US ABOUT THAT JANEL THANK YOU SO MUCH FOR COMING ON THE SHOW. JANEL DAVIS: THANK YOU SO MUCH FOR HAVING ME, I'M HAPPY TO BE HERE. BENNETT: OKAY SO NOW A FEW







YEARS INTO THE MARKETPLACE BEING OPEN, HOW ARE NEVADANS DOING IN TERMS OF THE NUMBER OF PEOPLE WHO ARE SIGNED UP VERSUS THE ONES WHO STILL NEED TO? DAVIS: SO WE'RE DOING A LOT BETTER NOW.

View

Nielsen Audience: 1,833 Calc Ad Value: \$210 Runtime: 0:28

Calc Publicity Value: \$630

13. KTVN-CBS Market: Reno, NV

**Sunday Morning** 

Nov 8 2015 06:30AM MT

[6:45:23 AM] [0:22] JANEL DAVIS FROM THE SILVER STATE HEALTH INSURANCE EXCHANGE IS HERE NOW TO TALK WITH US ABOUT THAT JANEL THANK YOU SO MUCH FOR COMING ON THE SHOW. JANEL DAVIS: THANK YOU SO MUCH FOR HAVING ME, I'M HAPPY TO BE HERE. BENNETT: OKAY SO NOW A FEW YEARS INTO THE MARKETPLACE BEING OPEN, HOW ARE NEVADANS DOING IN TERMS OF THE NUMBER OF PEOPLE WHO ARE SIGNED UP VERSUS THE ONES WHO STILL NEED TO? DAVIS: SO WE'RE DOING A LOT BETTER NOW.

View

Nielsen Audience: 7,606 Calc Ad Value: \$4 Runtime: 0:22

Calc Publicity Value: \$11

14. KTVN-CBS Market: Reno, NV

Face The State

Nov 7 2015 04:30AM MT

[4:45:09 AM] [0:29] BUT THE PENALTY IS INCREASING THIS YEAR. SO NOW THAT THE OPEN ENROLLMENT PERIOD IS UPON US, WHAT DO YOU NEED TO KNOW TO NAVIGATE THE PROCESS? JANEL DAVIS FROM THE SILVER STATE HEALTH INSURANCE EXCHANGE IS HERE NOW TO TALK WITH US ABOUT THAT JANEL THANK YOU SO MUCH FOR COMING ON THE SHOW. JANEL DAVIS: THANK YOU SO MUCH FOR HAVING ME, I'M HAPPY TO BE HERE. BENNETT: OKAY SO NOW A FEW YEARS INTO THE MARKETPLACE BEING OPEN, HOW ARE NEVADANS DOING IN TERMS OF THE NUMBER OF PEOPLE WHO ARE SIGNED UP VERSUS THE ONES WHO STILL NEED TO? DAVIS: SO WE'RE DOING A LOT BETTER NOW.

View

Nielsen Audience: 3,539 Calc Ad Value: \$5 Runtime: 0:29

Calc Publicity Value: \$14

15. KVVU-FOX Market: Las Vegas, NV

**NEWS AT 5** 

Nov 6 2015 05:00PM PT

[5:14:55 PM] [0:29] THE WHITE HOUSE HAS ANNOUNCED THAT LAS VEGAS IS ONE OF 20 CONTESTANTS IN ITS HEALTHY COMMUNITIES CHALLENGE. THE CITY QUALIFIED BECAUSE IT HAS SIGNIFICANT ROOM FOR IMPROVEMENT IN ITS INSURANCE RATE. ABOUT 61-THOUSAND PEOPLE WERE COVERED AS OF THIS SUMMER THROUGH THE SILVER STATE HEALTH INSURANCE EXCHANGE WHICH WAS CREATED AS PART OF THE PRESIDENT'S HEALTH CARE OVERHAUL. IT'S MEANT FOR PEOPLE WHO DON'T HAVE INSURANCE THROUGH THEIR EMPLOYER OR ANOTHER GOVERNMENT PROGRAM. MOST OF THE CUSTOMERS WHO ENROLL IN PLANS THROUGH THE EXCHANGE RECEIVE SUBSIDIES THAT LOWER THE COST OF INSURANCE.

View

Nielsen Audience: 23.548 Runtime: 0:29







Calc Ad Value: \$362 Calc Publicity Value: \$1,088

16. KRNV-NBC Market: Reno. NV

News 4 at 6

Nov 5 2015 06:00PM PT

[6:01:02 PM] [0:44] REPORTER: OBVIOUSLY HEALTH CARE IS VERY IMPORTANT TO HIM. SO WE GOT ON THE PHONE AND CALLED THE HEAD OF NEVADA'S **SILVER STATE EXCHANGE** TO GET SOME ANSWERS. CAN I HELP YOU. REPORTER: HEY, TERRI HENDRY HERE. EXECUTIVE DIRECTOR CONFIRMED HE WAS NOT DEALING DIRECTLY WITH NEVADA HE IS **SILVER STATE EXCHANGE**. INSTEAD, HE WAS DEALING WITH A NATIONAL WEBSITE OBAMA. ORG WHERE BROKERS WERE CALLING HIM WITH PLANS THAT DIDN'T MAKE ANY FINANCIAL SENSE IS THAT THE SAME THING AS **NEVADA HEALTH LINK**. NO, IT IS NOT. I HAVE NO IDEA WHAT OBAMACARE OBAMACARE.

View P

[6:02:41 PM] [0:19] THE WEEKS AHEAD WE'LL CHECK BACK IN TO SEE IF HE'S ABLE TO FIND A PLAN THAT'S AFFORDABLE TO HIM AND WORKS. IN THE MEANTIME, THERE IS A LIST OF THE LOCAL AGENTS, BROKERS, AND NAVIGATORS ON THE **NEVADA HEALTH LINK**WEBSITE. VISIT OUR WEBSITE, WWW. MYNEWS4.COM, FOR MORE INFORMATION.

View

Nielsen Audience: 17,297 Runtime: 1:03

Calc Ad Value: \$420 Calc Publicity Value: \$1,260

17. KRNV-NBC Market: Reno, NV

News 4 at 5

Nov 5 2015 05:00PM PT

[5:01:36 PM] [0:36] HE'S BEEN WATCHING OUR COVERAGE OF THE AFFORDABLE CARE ACT AND CALLED ME ASKING HOW COME IT'S NOT AFFORDABLE FOR HIM? SO WE GOT ON THE PHONE AND CALLED THE HEAD OF NEVADA'S SILVER STATE EXCHANGE DIRECTLY. THE FIRST THING THAT EXECUTIVE BUTS CONFIRMED IS HE WAS NOT DEALING DIRECTLY TO SILVER STATE EXCHANGE. HE WAS DEALING A NATIONAL WEBSITE WHERE BROKERS WERE CALLING HIM AND A NIGHT WITH PLANS THAT DIDN'T MAKE ANY SENSE. WHAT'S WORSE, HE TOLD HIM HIS HEALTH CARE PLAN WOULD COST MORE BECAUSE OF FOR EXAMPLISTING MEDICAL CONDITIONS.

View

Nielsen Audience: 23,200 Runtime: 0:36
Calc Ad Value: \$240 Calc Publicity Value: \$720

18. KBLR-TELEMUNDO Market: Las Vegas, NV

Noticiero at 11PM

Nov 4 2015 11:00PM PT

[11:00:00 PM] [0:00] MORE SOCCER HIGHLIGHTS. NBA HIGHLIGHTS \*\*\*\*\*\*\*\*\*\*\* QUE NOCHE SHOW STARTS THIS WEEKEND. **NEVADA HEALTH LINK** SIGN UPS THIS WEEKEND ON 11-7 DAYOF THE DEAD THIS WEEKEND AT THE SPRINGS PRESERVE.

View

Nielsen Audience: 12,426 Ad Value: \$289

Calc Publicity Value: N/A

KINC-UNIVISION Market: Las Vegas, NV







19. Noticias Las Vegas

Nov 4 2015 11:00PM PT

View▶

Nielsen Audience: 21,120 Calc Ad Value: \$160 Runtime: 0:12

Calc Publicity Value: \$480

20. KINC-UNIVISION Market: Las Vegas, NV

Noticias Las Vegas

Nov 4 2015 06:00PM PT

[6:00:00 PM] [0:15] MAIL THEFT INCREASES AROUND THE HOLIDAYS REPORT. CORAL ACADEMY OF SCIENCE FORMER STUDENT COMES BACK ON CAMPUS AND WOULD NOT LEAVE. OBAMACARE LOCAL OPINONS REPORT FROM NEVADA HEALTH LINK SIGN UPS. ANDREA EGHTTRAFI FROM VOLUNTEERS IN MEDICINE OF SOUTHERN NEVADA INTERVIEW, MEDICAL FUNDS FOR WOMEN REPORT ADAM LAXALT INTERVIEW, DR. LAIN BUXTON INTERVIEW, TWO TRUCKS COLLIDE IN A DRIVEWAY IN RENO. SEX OFFENDERS ARREST ON HALLOWEEN.

View

Nielsen Audience: 25,593 Calc Ad Value: \$375 Runtime: 0:15

Calc Publicity Value: \$1,125

Report Generated: 08 Dec 2015 12:38:56 UTC
Total Story Count: 20
Total Audience Estimate: 288,416
Total Nielsen Audience: 271,516
Total Arbitron Audience: 16,900
Total Runtime: 11:43
Total Calc Ad Value: \$11,814
Total Calc Publicity Value: \$35,437











