



Brian Sandoval  
Governor

Florence Jameson, MD  
Chairwoman

Heather Korbolic  
Executive Director

# Silver State Health Insurance Exchange

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[www.nevadahealthlink.com/sshix](http://www.nevadahealthlink.com/sshix)

## Silver State Health Insurance Exchange (SSHIX) Board Meeting Draft Minutes Thursday, July 12, 2018

### **Meeting Location:**

Silver State Health Insurance Exchange  
2310 South Carson Street, Suite 3A  
Carson City, NV 89701

### **Videoconference Location:**

Silver State Health Insurance Exchange  
150 North Stephanie Street, Suite 100  
Henderson, NV 89074

### **Members Present**

#### **Henderson:**

Jose Melendrez  
Marta Jensen (for Richard  
Whitley, Non-Voting Ex-  
Officio)

#### **Carson City:**

Valerie Clark  
Daniel M. Cook, Ph.D.  
Bessie Wooldridge (for  
James R. Wells, Non-Voting  
Ex-Officio)

#### **Phone:**

Jonathan Johnson  
Quincy Branch  
Commissioner Barbara D.  
Richardson, Non-Voting Ex-  
Officio

### **Members Absent**

Florence Jameson,  
MD  
E. Lavonne Lewis

### **Staff Members Assisting**

Heather Korbolic, SSHIX  
Ryan High, SSHIX  
Russell Cook, SSHIX  
Athena Cox, SSHIX  
Tiffany Davis, SSHIX  
Melissa Martinez, SSHIX  
Dennis Belcourt, DAG

## **I. Call to Order, Welcome, Roll Call, Announcements**

Vice Chair Valerie Clark called the 1:30 p.m. meeting to order and welcomed everyone, noting that she is filling in for Chair Dr. Florence Jameson who is not present today. Roll call was taken by Executive Director Heather Korbolic; a quorum was noted. There were no announcements.

## **II. Public Comment**

James Mullen, Delta Dental Insurance Company

## **III. Approval of the minutes of the June 14, 2018 Board Meeting**

There were no changes, edits or suggestions noted. The following action was taken:

**MOTION** To approve the minutes of the June 14, 2018 Board meeting.  
**BY:** Mr. Melendrez  
**SECOND:** Mr. Branch  
**PASS:** Unanimously (Dr. Cook abstained from the vote as he was not present at the June 14th meeting)

## **IV. Executive Director Report**

Ms. Korbolic presented her report. She added that what's gone on this week are that CMS put a hold on risk adjustment payments and collections as of July of this year, between insurance carriers due to a district court's ruling from New Mexico that risk adjustments were being calculated using an inappropriate formula. She also added that the Centers for Medicare and Medicaid Services announced that they were going to cut funding for navigator programming; she reminded the Board that as the SSHIX is a state-based marketplace and uses our own revenue to fund our grant programs for navigators and brokers, that those cuts at the national level will not impact the Exchange here in Nevada. There were no Board questions. Vice Chair Clark thanked Ms. Korbolic for the multifaceted and great information she always gives us.

## **V. Marketing and Outreach Update on Open Enrollment Period**

Mr. Ryan High presented the Marketing and Outreach Report. Vice Chair Clark expressed a continued appreciation for these excellent reports. Patty Halabuk of Penna Powers then presented the Marketing and Outreach Update. Vice Chair Clark thanked them for doing a very comprehensive job. There were no Board questions.

**VI. State Based Exchange Transition Update re: State Based Health Insurance Marketplace Technology Platform and Consumer Assistance Center**

Mr. Russell Cook presented the State Based Exchange Transition Update. There were some , and he answered some Board questions regarding the vetting process of the vendor selection.

**VII. Approval of Technology Platform and Call Center Contract between Silver State Health Insurance Exchange and VIMO, Inc., DBA GetInsured (RFP 96SSHIX-568)**

After requesting input from Mr. Belcourt regarding doing a roll call vote, the following action was taken:

**MOTION**     **To approve the contract.**  
**BY:**           **Dr. Cook**  
**SECOND:**    **Mr. Johnson and Mr. Melendrez**  
**PASS:**        **Unanimously (roll call vote)**

**VIII. Discussion and possible action regarding dates, times, and agenda items for future meetings**

Continued updates regarding the new technology platform and call center will be heard at future Board meetings. No action was taken.

**IX. Public Comment**

There was no public comment.

**X. Adjournment**

Vice Chair Clark asked for a motion to adjourn; Mr. Branch made a motion to adjourn, and Mr. Melendrez seconded the motion. Vice Chair Clark thanked everyone for coming. The meeting was adjourned.