



Brian Sandoval
Governor

Florence Jameson, MD
Chairwoman

Heather Korbolic
Executive Director

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Silver State Health Insurance Exchange (SSHIX) Board Meeting **Approved Minutes** Thursday, October 25, 2018

Meeting Location:

Silver State Health Insurance Exchange
2310 South Carson Street, Suite 3A
Carson City, NV 89701

Videoconference Location:

Silver State Health Insurance Exchange
150 North Stephanie Street, Suite 100
Henderson, NV 89074

Members Present

Henderson:

Florence Jameson, MD
E. Lavonne Lewis
Quincy Branch

Carson City:

Valerie Clark
Marta Jensen (for Richard
Whitley, Non-Voting Ex-
Officio)

Phone:

Daniel M. Cook, Ph.D.
Jose Melendrez

Members Absent

Jonathan Johnson
Commissioner
Barbara D.
Richardson, Non-
Voting Ex Officio
Bessie Wooldridge
(for James R. Wells,
Non-Voting Ex-
Officio)

Staff Members Assisting

Heather Korbolic, SSHIX
Janel Davis, SSHIX
Eric Watt, SSHIX
Russell Cook, SSHIX
Athena Cox, SSHIX
Tiffany Davis, SSHIX
Melissa Martinez, SSHIX
Dennis Belcourt, DAG

I. Call to Order, Welcome, Roll Call, Announcements

Chair Dr. Florence Jameson called the 1:30 p.m. meeting to order and welcomed everyone. Roll call was taken by Executive Director Heather Korbolic; a quorum was noted. There were no announcements.

II. Public Comment

There were no public comments at this time.

III. Approval of the minutes of the July 12, 2018 Board Meeting

There were no changes, edits or suggestions noted. The following action was taken:

MOTION **To approve the minutes of the July 12, 2018 Board meeting.**

BY: **Mr. Melendrez**

SECOND: **Mr. Branch**

PASS: **Unanimously**

IV. Executive Director Report

Ms. Korbolic noted that because there has been so much going on, her report this time is lengthy. She then presented her report.

She added that on October 19th she received a breaking new email in her in-box announcing a consumer data breach that was tied to the direct enrollment system that's used by brokers to enroll on HealthCare.gov, immediately reached out to CMS to find out if any Nevadans had been impacted and what steps had been taken to rectify the situation, and was provided with a press release that outlined that on October 13th CMS detected suspicious activity, that they declared a breach on the 16th, released that statement on the 19th, and that the agency had taken immediate steps to secure the system and consumer information. She read aloud her response to CMS, emphasizing that it was frustrating to hear about this breach from a breaking new flash in her email in-box six days after it had been detected. She is closely monitoring this and will keep the Board apprised about this breach.

She also added information about a few other things that have happened this week. Two proposed rule changes were issued this week by the Department of Health and Human Services, one related to 1332 waivers and another related to health sharing reimbursements, which she described, including several court cases pending decisions right now. When she's had a chance to fully consume these proposed changes, she will issue comments and let the Board know as appropriate.

Regarding the report, there were Board questions regarding budget changes before and after the transition, plan numbers comparisons from 2018 to 2019, automatic reenrollment, enough physicians, whether people are noting any issues with reasonably quick access to healthcare, short term limited duration plans and association health plans,

and the waiver and pre-existing conditions. There were many Board compliments to Ms. Korbolic for her incredibly thorough report, and to her and her staff praising them for all of their work.

V. Marketing and Outreach Update

Ms. Janel Davis presented the Marketing and Outreach Report, another lengthy report, which included playing a video clip of some spot ads regarding Nevada Health Link and why you can't afford to not have insurance. Ms. Korbolic took a moment to praise Patty Halabuk of Penna Powers, stating that she nails it every day, and thanked her for all the work she does. Ms. Halabuk then summarized some of the things that Ms. Davis had gone over regarding marketing and outreach, and presented the off-season campaign and open enrollment number 6, indicating that she'll have analytics at the next meeting.

Dr. Jameson complimented them on their beautiful, very impactful work.

VI. State Based Exchange Transition Update re: State Based Health Insurance Marketplace Technology Platform and Consumer Assistance Center

Ms. Korbolic introduced Mr. Eric Watt, the new Project Manager. Mr. Watt then introduced himself and presented the State Based Exchange Transition Update. He added that since the report was submitted, a change request was processed on October 22nd, and he described that Change Request Number 6 modified the deliverables to Milestone 2 as defined in the contract, stating that it serves as a good example of the change control process and action. There were Board comments and questions answered by Mr. Watt, with input by Ms. Korbolic, including that no additional funds will be required for the data transfer process. Russell Cook provided input regarding mobile support providing ready access to our plans. Dr. Jameson welcomed Mr. Watt.

VII. Discussion and possible action regarding dates, times, and agenda items for future meetings

Future meeting items include continued updates regarding open enrollment, the transition to the new technology platform, and any other Affordable Care Act changes that could be affecting us. No action was taken.

VIII. Public Comment

Ms. Korbolic commented that the annual Fiscal and Operational Report is due, so she will be reaching out to the Board to set up a phone meeting in December to get that approved.

IX. Adjournment

Dr. Jameson thanked everyone and stated that she is very excited about this state-based exchange transition. She asked for a motion to adjourn; Ms. Lewis made a motion to adjourn, and Mr. Branch seconded the motion. The meeting was adjourned.