



Steve Sisolak
Governor

Florence Jameson, MD
Chairwoman

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Executive Director

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Silver State Health Insurance Exchange (SSHIX) Board Meeting Approved Minutes Thursday, September 19, 2019

Meeting Location:

Legislative Building
401 South Carson St., Room 3138
Carson City, NV 89701

Videoconference Location:

Grant Sawyer Office Building
555 E. Washington Ave., Room 4412
Las Vegas, NV 89101

Members Present

Henderson:

Florence Jameson, MD
E. Lavonne Lewis
Jose Melendrez
Quincy Branch

Carson City:

Daniel M. Cook, Ph.D.
Suzanne Bierman (for
Richard Whitley, Non-Voting
Ex Officio)
Commissioner Barbara D.
Richardson, Non-Voting Ex
Officio)

Phone:

Jonathan Johnson

Members Absent

Valerie Clark
Lynnette Aaron (for
Susan Brown, Non-
voting Ex-Officio)

Staff Members Assisting

Heather Korbolic, SSHIX
Janel Davis, SSHIX
Eric Watt, SSHIX
Ryan High, SSHIX
Athena Cox, SSHIX
Tiffany Davis, SSHIX
Melissa Martinez, SSHIX
Dennis Belcourt, DAG
Paul Neutz, GetInsured
Chini Krishnan, GetInsured

I. Call to Order, Welcome, Roll Call, Announcements

Chair Dr. Florence Jameson called the 2:00 p.m. meeting to order. Roll call was taken by Executive Director Heather Korbolic; a quorum was noted. She noted that Paul Neutz and Chini Krishnan, both with GetInsured, were present by phone to answer any questions.

II. Public Comment

There was no public comment at this time.

III. Approval of the minutes of the June 13, 2019 Board Meeting

There were no discussions, comments, omissions or edits noted. The following action was taken:

MOTION **To approve the minutes of the June 13, 2019 Board meeting.**

BY: **Mr. Melendrez**

SECOND: **Ms. Lewis**

PASS: **Unanimously**

IV. Executive Director Report

Ms. Korbolic presented her report which focused mainly on the fact that we're positioned for a successful launch of Nevada's State Based Exchange, the first transition of its kind. She explained price index changing and that they're working to understand what that impact will look like. She also indicated an area of concern involves health reimbursements accounts and they're trying to put together good information for folks. Another area of concern involves public charge and how there is a chilling effect, and they're working with DWSS to try to come up with good messaging around getting consumers connected to things that they're rightfully eligible for, and want to make sure people understand that with the subsidies they are not going to be counted against them. Also, they were hoping to show some clips of the new campaign theme "Peace of Mind" but will instead send the Board a link to view them. She added that she saw the workflows that we intend to post on our webpage that will give guidance as to whether or not the HRA is a good option, and they'll also be providing consumers with some frequently asked questions. There were Board questions and many compliments and kudos for all the hard work and for an outstanding report. Commissioner Richardson provided input regarding the off-Exchange rate increase amount.

V. Marketing and Outreach Update

Ms. Janel Davis presented the Marketing and Outreach Report. She also presented the Marketing and Outreach Update for Patty Halabuk with Penna Powers, who was not present. There were Board questions, comments about the outstanding report, and compliments for all the hard work.

VI. State Based Exchange Transition Update re: State Based Health Insurance Marketplace Technology Platform and Consumer Assistance Center

Mr. Eric Watt presented the State Based Exchange Transition Update. He added that the FDSH, SBMI and IFSV testing is complete, which is a big milestone, and the last report from the IV&V vendor is in progress. There were Board questions regarding diversity of staff and the plan for downloading data, which were answered by Ms. Korbolic.

VII. Approval of Nevada Health Link Policy Manual.

Ms. Korbolic stated that this is something we've worked very hard on for almost a year now. It was sent out to the stakeholders. Suggested changes from carriers have been implemented. Dr. Jameson commented that the hard work that was put into this is appreciated. The following action was taken:

MOTION **To approve the Nevada Health Link Policy Manual.**
BY: **Mr. Branch**
SECOND: **Ms. Lewis**
PASS: **Unanimously**

VIII. Discussion and possible action regarding dates, times, and agenda items for future meetings

The next meeting is scheduled for December 12th at 1:30 p.m. Agenda items will include enrollment information with the use of the new platform, together with the usual updates. No action was taken.

IX. Public Comment

There was no public comment.

X. Adjournment

The meeting was adjourned.