

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

August 11, 2020



nevada  
**health link**

# Introductions - SSHIX

**Heather Korbulic** – Executive Director

[hkorbulic@exchange.nv.gov](mailto:hkorbulic@exchange.nv.gov)

**Ryan High** – Chief Operations Officer

[rhigh@exchange.nv.gov](mailto:rhigh@exchange.nv.gov)

**Russell Cook** – Information Systems Manager

[rwcook@exchange.nv.gov](mailto:rwcook@exchange.nv.gov)


**Jamie Sawyer** – Policy and Compliance Manager

[jlsawyer@exchange.nv.gov](mailto:jlsawyer@exchange.nv.gov)

**Danielle Andersen** – Plan Certification Manager

[dlandersen@exchange.nv.gov](mailto:dlandersen@exchange.nv.gov)

# Agenda

- 
- Policy Update
  - Plan Certification Update
  - EDI Testing Update
  - New 834 Companion Guide
  - Passive Renewal Update
  - August RCNI Submission
  - Q&A

# Policy Update

- On Tuesday, 8/4 SSHIX published the Draft version of our forthcoming Policy Manual, which can be downloaded from the Carrier Resources page of our website: <https://www.nevadahealthlink.com/partner-resources/carriers/>
- Public comment will be accepted until 9/4
- Please provide comments and feedback to Jamie Sawyer, SSHIX Policy and Compliance Manager, at [jlsawyer@exchange.nv.gov](mailto:jlsawyer@exchange.nv.gov) and Justin Prazak, SSHIX Policy Analyst, at [jprazak@exchange.nv.gov](mailto:jprazak@exchange.nv.gov)

# Plan Certification Update

- Plan Preview is currently underway and is scheduled to conclude on Wednesday, 8/19.
- When validating your plans it is required to mark them in a “Verified” status, per page 15 of the SSHIX Plan Certification Guide.
- SSHIX is currently working With GetInsured to ensure that the latest plan URLs are loaded for all carriers. However, if the corresponding pages are not live on your respective sites then the result will be a 404 error.
- You MUST have an active account as an Issuer Representative to access Plan Preview. If you need assistance creating a new account or re-activating a disabled account, please email Danielle Andersen at [dlandersen@exchange.nv.gov](mailto:dlandersen@exchange.nv.gov).

# EDI Testing Update

- SSHIX has released a new version (v1.2) of the Plan Year 2021 EDI Carrier Testing Guide
- The changes were intended to reduce the number of times certain test policies were re-used, in order to provide more flexibility for returning carriers who are selectively participating in a subset of the “optional” scenarios. No changes were made to the design, content, or scheduling of the scenarios themselves.
- The latest version can be downloaded from our website at: <https://www.nevadahealthlink.com/carrier-transition/>

# New 834 Companion Guide

- Effective 8/11 SSHIX is releasing a new version of the 834 Companion Guide (v 20.09.02). The new version can be downloaded from:  
<https://www.nevadahealthlink.com/carrier-transition/>
- The changes detailed in the revised version fall into two buckets.
- The first bucket includes changes which were deployed to Production in June, and which were assessed to have a neutral impact on EDI traffic.
- The second bucket includes changes which will be deployed to Production at the end of September as part of our “20.9” release; please note that these changes are already live in our EDI test environment.

# 834 Changes Already Deployed

- Per Section 11.1, Mailing Address will now be sent on all 834 transactions, even if the address value is an exact match for the Residential Address
- Per Section 11.1, If a consumer is not eligible for APTC, the reporting category and the custom 2750 loops both show 0.00. (previously the APTC amount was omitted for unsubsidized plans)



# 834 Changes Coming in September

- Improvement to Responsible Person: this change will prevent the sending of a "responsible person" on all policies with a subscriber over the age of 18 (this would include all additional members on the policy regardless of age) to reduce the amount of PII being communicated.
- Add unique enrollee identifiers on the 834: This improvement will add a Unique enrollee value that differentiates Health and Dental plans for the same member. PLEASE NOTE: upon deployment this feature will be disabled by default and will not be enabled until/unless SSHIX and our carriers determine that it will be a useful enhancement.

# Passive Renewal Update

- Passive Renewals will be run during the final week of October
- Termination transactions for existing 2020 policies will be transmitted as a standalone 834 file, independent from the nightly production EDI batch. The formatting and coding of these transactions is defined in Section 13.1.4 of the [GetInsured 834 Companion Guide \(v 20.09.02\)](#). Additional details regarding timing and filename conventions will be provided in the September 2020 Monthly Carrier Meeting.
- Initial Enrollments for 2021 will be transmitted as part of the normal nightly EDI batch. These transactions, which are described in detail in Section 13.1.5 of the [834 Companion Guide](#), will include a REF02 identifier of “RENP” in the 2750 reporting loop.

# August RCNI Submission

- The next RCNI Submission Deadline is **Thursday, August 20<sup>th</sup>**
- SSHIX has published a calendar of [monthly RCNI Submission Deadlines](https://www.nevadahealthlink.com/carrier-transition/) to Nevada Health Link's Carrier Transition Page at <https://www.nevadahealthlink.com/carrier-transition/>.

Month	Submission Deadline
January	Monday, January 20
February	Thursday, February 20
March	Thursday, March 19
April	Monday, April 20
May	Thursday, May 21
June	Thursday, June 18
July	Monday, July 20
<b>August</b>	<b>Thursday, August 20</b>
September	Monday, September 21
October	Monday, October 19
November	Thursday, November 19
December	Monday, December 21

# September Monthly Meeting

- PLEASE NOTE: Russell Cook will be taking a leave of absence effective 8/12-20—9/4/20
- As a result the September Monthly Carrier Meeting has been re-scheduled from 9/8 to 9/15. The time of day will be the same (10am PST).

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to [reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager  
[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager  
[jlsawyer@exchange.nv.gov](mailto:jlsawyer@exchange.nv.gov)