



# Silver State Health Insurance Exchange

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## Silver State Health Insurance Exchange (SSHIX) Board Meeting **Approved Minutes** Thursday, October 8, 2020

### **Meeting Location:**

Zoom and Teleconference

### **Members Present**

#### **Zoom:**

Florence Jameson, MD  
E. Lavonne Lewis  
Dr. Sarah Friedman  
Jonathan Johnson  
Jose Melendrez  
Suzanne Bierman (for Richard Whitley, Non-Voting Ex Officio)

### **Members Absent**

Valerie Clark  
Quincy Branch

### **Staff Members Assisting**

Heather Korbolic, SSHIX  
Janel Davis, SSHIX  
Tiffany Davis, SSHIX  
Dennis Belcourt, DAG  
Katie Charleson, SSHIX  
Patty Halabuk, Penna Powers  
Dave, Penna Powers

### **Teleconference:**

Commissioner Barbara D. Richardson, Non-Voting Ex Officio  
Aaron Frantz (for Susan Brown, Non-Voting Ex Officio)

## **I. Call to Order, Welcome, Roll Call, Announcements**

Chair Dr. Jameson called the 1:30 p.m. meeting to order and welcomed everyone. Roll call was taken by Executive Director Heather Korbolic; a quorum was noted.

## **II. Public Comment**

There was no public comment at this time.

### **III. Approval of the minutes from July 21, 2020 Board Meeting. For Possible Action.**

The following action was taken:

**MOTION** To approve the minutes of the July 21, 2020 Board meeting.

**BY:** Mr. Johnson

**SECOND:** Mr. Melendrez

**PASS:** Unanimously

### **IV. Executive Director's Report**

Executive Director Heather Korbolic began by stating that that the Exchange has been very busy during this time before open enrollment. She then presented her lengthy and comprehensive report. Regarding the Affordable Care Act case before the United States Supreme Court, she added that she has spent a lot of time talking to the press this week and it will be a continued conversation over the next month, and that it's important for consumers to know that we believe there will be very little, if any, impact on plan year '21, and that pandemics are an extremely bad time to be uninsured. Also, regarding premium credit rebates, she added that we have a work program that is to be heard on October 22nd requesting to use CARES Act funds to help us afford the cost of making a significant change that will allow for Nevada consumers to have correct 1095s and to accurately reflect the tax credits or the APTC funds that should have gone to our carriers for the months that these carriers gave these premium credit rebates. She noted that yesterday we hosted two virtual prep sessions to inform our stakeholders, and that they have been posted to our webpage. There were Board comments of praise and welcoming Ms. Korbolic back. Chair Jameson gave kudos to the fact that there are now two new QHP carriers, expanded options in the rural areas; she congratulated the recipients of our grants, talked about how call center changes have made it more streamlined for the applicant with simplified questions; and she asked some questions regarding the new platform and possible future cost. Gave kudos regarding the bank of programmer hours. Ms. Korbolic stated that our focus has always been to make sure that we're continuing to deliver on the promise that we made, which is that we would do it cheaper and we would do it better than the federal government. Chair Jameson gave much praise to the report and the staff, stating that the Exchange is a well-oiled machine and that they are rock stars doing a phenomenal job.

### **V. Marketing and Outreach Update.**

Janel Davis the update and, with the assistance of Patty and Dave from Penna Powers, played their new campaign video clips. Chair Jameson stated it was an excellent report, gave kudos to their ability to transition to the virtual world.

**VI. Discussion and possible action regarding dates, times, and agenda items for future meetings. For Possible Action.**

Ms. Korbolic stated that there is not a firm date set yet for the next Board meeting, partly because we were hoping to get to probably January in order to get through the open enrollment period so we can provide a comprehensive update. At that meeting, we'll also have to approve several different reports that are due to the Legislature and to the Governor's Office that are statutorily required. No action was taken.

**VII. Public Comment**

None.

**VIII. Adjournment**

Dr. Jameson thanked everyone and adjourned the meeting.