Silver State Health Insurance Exchange

Monthly Meeting of Nevada's On-Exchange Insurance Carriers

December 8, 2020



Introductions - SSHIX

Heather Korbulic – Executive Director

hkorbulic@exchange.nv.gov

Ryan High – Chief Operations Officer rhigh@exchange.nv.gov

Russell Cook – Information Systems Manager rwcook@exchange.nv.gov

Jamie Sawyer – Policy and Compliance Manager ilsawyer@exchange.nv.gov

Danielle Andersen – Plan Certification Manager dlandersen@exchange.nv.gov

Agenda



- Policy Update
- December Passive Renewals and End-of-year Terminations
- OEP Metrics Update
- December RCNI Submission
- Q&A

Policy Update

- SSHIX is currently working on the Annual Letter to Issuers, and we intend to have a document in draft format ready for release by mid-February, 2021. Any questions related to plan certification for Plan Year 2021 can be directed to to pmanagement@exchange.nv.gov.
- On November 23 SSHIX released a formal policy memo regarding re-ratings associated with mid-year changes to Tobacco Use status. The memo can be found on the Carriers Resources page of our website at: https://www.nevadahealthlink.com/partner-resources/carriers/. Any questions not addressed in the memo can be sent to Jamie Sawyer, SSHIX Policy and Compliance Manager, at ilsawyer@exchange.nv.gov.

December Passive Renewals and End-of-year Terminations

- Any consumers who submitted an enrollment for 2020 coverage after the October passive-renewal job was complete, and any consumers whose existing 2020 coverage was taken out of cancel/term status after the passive-renewal job was complete, will be picked up by the December passive renewal job, which is scheduled to run on Wednesday, December 16th.
- As with the October job, 2021 passive renewals will be included in the nightly 834 batch file, while the associated RENP terms will be transmitted in a separate, standalone file following the same naming convention as the October file: to_[HIOSID]_NV_834_INDV_RENTERM_[timestamp].edi
- Any 2020 consumers not picked up by the October or December passive-renewal jobs will be included in an end-of-year RENP termination job, which is scheduled for **Monday**, **December 28**th.
 This RENP file will follow the same naming convention described above.

End-of-year Terminations (continued)

- SSHIX is aware of several instances in which a consumer whose 2020 policy was passively renewed into 2021 coverage later termed his or her policy with a coverage end date prior to 12/31. Our current system behavior is such that the 2021 passive renewal policy will remain in place, with a gap in coverage between the 2020 and 2021 policies.
- SSHIX is currently working with our vendor to assess whether a
 programmatic solution might be available, but in the meantime
 consumers in this situation should be advised to actively cancel
 their 2021 policies if they are truly not seeking coverage.

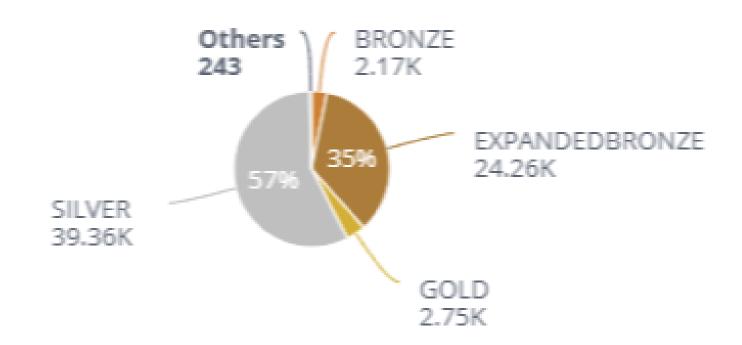
OEP Metrics Update

Plan Year 2021 Enrollments to date by Rating Area and County (includes Passive Renewals, Active Renewals, and new enrollments)

Rating Area	County	Total Enrollees
1	Clark	52,159
1	Nye	975
2	Washoe	9,681
3	Carson City	1,051
3	Douglas	1,777
3	Lyon	906
3	Storey	250
4	Churchill	572
4	Elko	574
4	Esmeralda	4
4	Eureka	68
4	Humboldt	340
4	Lander	69
4	Lincoln	67
4	Mineral	39
4	Pershing	128
4	White Pine	92
	Total	68,752

OEP Metrics (continued)

Enrollees by Metal Tier (statewide)



December RCNI Submission

- The next RCNI Submission Deadline is Monday, December 21
- SSHIX has published a calendar of monthly RCNI Submission <u>Deadlines</u> to Nevada Health Link's Carrier Resources Page at <u>https://www.nevadahealthlink.com/partner-resources/carriers/</u>

Month	Submission Deadline
January	Monday, January 20
February	Thursday, February 20
March	Thursday, March 19
April	Monday, April 20
May	Thursday, May 21
June	Thursday, June 18
July	Monday, July 20
August	Thursday, August 20
September	Monday, September 21
October	Monday, October 19
November	Thursday, November 19
December	Monday, December 21

December RCNI Submission (continued)

- Returning carriers should submit two RCNI files in the month of December: one file for 2020 policies, and one file for 2021 policies.
- The naming convention for RCNI submissions is: from_<HIOSID>_INDV_MONTHLYRECON_<COVERAGEYEAR>_<DATETIME>.IN
- RCNI submissions for 2021 policies should follow the same naming convention as submissions for 2020, with the exception that the <COVERAGEYEAR> element should specify "2021" instead of "2020."
- New carriers are required to submit their first RCNI file for 2021
 policies in the month of December. SSHIX will be reaching out this
 week via email to ensure that your EDI teams have all of the
 required information and credentials.

Russ' Puppy Update (10 weeks)...





Please submit questions re: EDI/Reconciliation or Carrier Connector to reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager

pmanagement@exchange.nv.gov

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager

<u>jlsawyer@exchange.nv.gov</u>