

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

January 12, 2021





# Introductions - SSHIX

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# Agenda

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- Update on Extended OEP Deadlines
  - Plan Cert Update
  - End-Of-Year Cleanup Activities
  - OEP Metrics Update
  - Revised RCNI Submission Calendar
  - December RCNI Submission
  - Q&A

# Extended OEP Deadlines

- The deadline for the current Open Enrollment Period is Friday, January 15.
- Consumers must submit their completed application for coverage by midnight on 1/15 in order to qualify for coverage beginning 2/1/2021.
- Consumers will have an additional five days to submit their enrollments (deadline is Wednesday, January 20).

# Plan Cert Update

- The Draft Plan Year 2022 Letter to Issuers will be published on the Exchange website mid-February

# End-Of-Year Cleanup Activities

- SSHIX has been conducting data cleanup activities for the past several weeks in preparation for the forthcoming generation of IRS forms 1095-A.
- Although we have been able to programmatically correct the majority of anomalies that we discovered, there remains a small number of policies for which we were unable to definitively determine the proper course of corrected action.
- We are requesting assistance from our returning carriers in reviewing these policies and determining their current status.
- The spreadsheets we sent out last night (1/11) are divided into separate tabs which are described on the following slides.
- **Your response is requested by 10am PST on Tuesday, January 19<sup>th</sup>.**

# Tab 1 – Missing From File

- This tab contains policies which were identified on your most recent Discrepancy Report as “Enrollment Missing From Issuer File.”
- These are policies which appear to be absent from the corresponding RCNI submission, and as such they represent our highest priority in the current cleanup effort.
- Our records indicate that at least one month of coverage was provided for these policies, so our plan is to issue 1095-A's for these policies.
- If any of these policies represent true cancellations for which no coverage was ever provided please let us know ASAP.

# Tab 2 – Cancelled in Issuer File

- This tab contains policies which were identified on your most recent Discrepancy Report as “Enrollment Cancelled In Issuer File.”
- These are policies where the enrollment status on your RCNI submission was reported as CANCEL, but where our system shows either PENDING, CONFIRM, or TERM.
- In our production operations this condition has typically been the result of a missing or rejected inbound cancellation for non-payment, so our current plan is to cancel out these policies prior to the 1095-A job. However, we’d appreciate your help spot-checking these policies to confirm that we’re headed in the right direction.
- If you discover any policies under which active coverage was provided please let us know ASAP.



# Tab 3 – Pending to Term (Health Carriers Only)

- This tab contains policies which went from PENDING status directly to TERM, without having received an explicit effectuation transaction (CONFIRM).
- Our business rules are such that we will not generate a 1095-A for a policy which has not been explicitly confirmed, however it's our belief that active coverage might have been provided for some of the policies listed on this tab (in which case we should generate a 1095-A).
- We'd appreciate a review from your team to confirm whether any coverage was provided under these policies.
- GetInsured has provided a glossary of "Term Reasons" (included in last night's email) which correspond to the values in column C.

# OEP Metrics Update

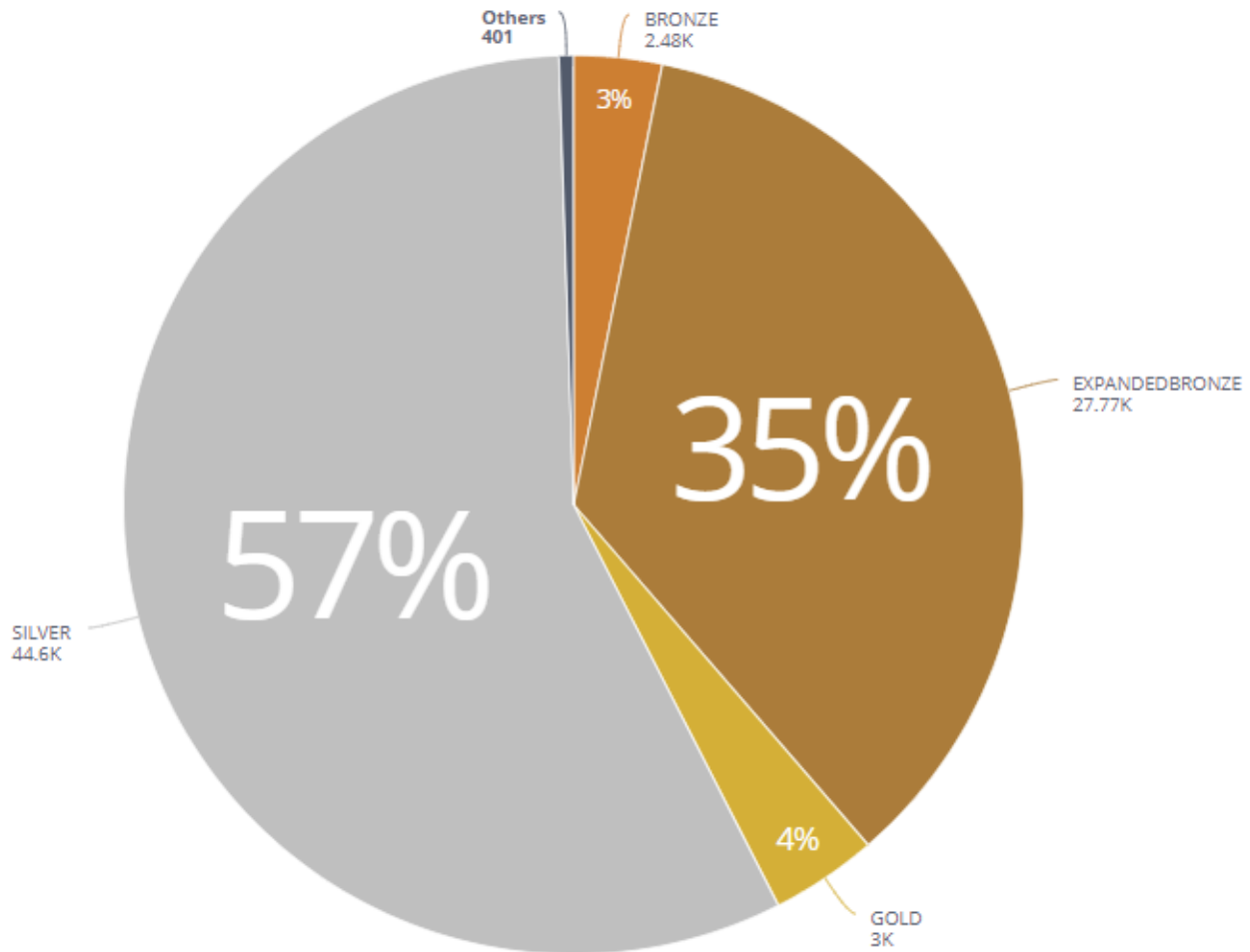
## Plan Year 2021 Enrollments to date by Rating Area and County (includes Passive Renewals, Active Renewals, and new enrollments)

**PLEASE NOTE:** the cleanup activities described on the previous four slides will have a downstream impact on 2021 passive renewal policies, so we expect these numbers to decrease slightly following our corrective action.

Rating Area	County	Total Enrollees
1	Clark	59,712
1	Nye	1,062
2	Washoe	11,023
3	Carson City	1,192
3	Douglas	1,956
3	Lyon	1,000
3	Storey	233
4	Churchill	578
4	Elko	630
4	Esmeralda	7
4	Eureka	70
4	Humboldt	354
4	Lander	73
4	Lincoln	78
4	Mineral	40
4	Pershing	136
4	White Pine	95
	<b>Grand Total</b>	<b>78,239</b>

# OEP Metrics (continued)

## Enrollees by Metal Tier (statewide)



# Revised 2021 RCNI Submission Calendar

- An updated version of our 2021 RCNI Submission Calendar has been posted to the [Carrier Resources page of our website](#). The document can be downloaded directly from the following link: <https://d1q4hslcl8rmbx.cloudfront.net/assets/uploads/2021/01/SSHIX-2021-Monthly-RCNI-Submission-Deadlines.pdf>
- The updated version provides explicit guidance for each month of the year regarding 2021 vs. 2020 RCNI submissions.

# January RCNI Submission

- The next RCNI Submission Deadline is **Thursday, January 21**
- SSHIX has published a calendar of [monthly RCNI Submission Deadlines](https://www.nevadahealthlink.com/partner-resources/carriers/) to Nevada Health Link's Carrier Resources Page at <https://www.nevadahealthlink.com/partner-resources/carriers/>

Month	Submission Deadline	2021 RCNI?	2020 RCNI?
January	Thursday, January 21 <sup>st</sup>	X	X
February	Monday, February 22 <sup>nd</sup>	X	X
March	Monday, March 22 <sup>nd</sup>	X	X
April	Monday, April 19 <sup>th</sup>	X	
May	Thursday, May 20 <sup>th</sup>	X	
June	Monday, June 21 <sup>st</sup>	X	
July	Monday, July 19 <sup>th</sup>	X	
August	Thursday, August 19 <sup>th</sup>	X	
September	Monday, September 20 <sup>th</sup>	X	
October	Thursday, October 21 <sup>st</sup>	X	
November	Monday, November 22 <sup>nd</sup>	X	
December	Monday, December 20 <sup>th</sup>	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to [reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager  
[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager  
[jlsawyer@exchange.nv.gov](mailto:jlsawyer@exchange.nv.gov)