

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

February 9, 2021



nevada
health link

Introductions - SSHIX

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Agenda

- OEP Metrics and Press Release
- SEP Update and Press Release
- Plan Cert Update
- Subscriber Swaps During Renewals
- February RCNI Submission
- Q&A

OEP Metrics and Press Release

- The Open Enrollment Period for Plan Year 2021 ended on Friday, January 15.
- Nevada Health Link enrolled 81,903 Nevadans during this period, exceeding last year's figures by 4,493 (a 5.8% increase).
- On January 22 the Exchange issued a Press Release with additional information regarding this year's OEP. This document can be downloaded from the Media page of our website, or by using [this direct link](#).
- Detailed metrics, including breakdowns by metal tier and geographic region, will be included in CMS' forthcoming Public Use File (PUF). CMS has not provided the Exchange with a release date for this file, however we anticipate its release in late March or early April.

SEP Update and Press Release: Policy Details

- In accordance with the Executive Order issued by President Biden last month, and in response to the ongoing national emergency presented by COVID-19, SSHIX will offer a forthcoming Special Enrollment Period for uninsured Nevadans.
- The SEP will begin on February 15th and end on midnight of May 15th.
- This SEP is intended to allow consumers with no existing coverage to enroll in ACA health/dental plans. Consumers with existing coverage through the Exchange will not be allowed to modify current plan selections or enrollment grouping.
- SSHIX issued a press release on February 3rd with additional information. This document can be downloaded from the Media page of our website, or by using [this direct link](#).

SEP Update and Press Release: Technical Details

- In order to enroll in an ACA health/dental plan a consumer must first submit an Application for Coverage, then they must select a plan and complete their enrollment. Coverage Start Date for the upcoming SEP will be the first of the month that follows the submission of the enrollment. Consumer submitting enrollments on 2/15 and 2/28 will both qualify for coverage starting 3/1.
PLEASE NOTE: This is a change from last year's COVID-19 SEP, which based Coverage Start Date on the submission of the Application for Coverage, rather than the completion of the enrollment.
- Consumers wishing to enroll under the SEP should be directed to choose the “Missed Open Enrollment” option from our website.
- QLE Event Date will be equal to the date that the consumer selects the “Missed Open Enrollment” option and begins the application process.
- In the resultant 834s, the QLE Identifier will be ‘90-Qualifying Life Event’, for example:
N1*75*SEP
~REF*17*90-Qualifying Life Event~

Plan Cert Update

- The Draft Plan Year 2022 Letter to Issuers is published and available on our [Carrier Resources page of the Nevada Health Link website](#). The draft letter welcomes public comment on the proposed guidance, as outlined in the letter, for a period of 30 days, ending March 6, 2021.
- The Plan Year 2022 Intent to Sell and Intent to EDI Test carrier onboarding forms are also available on the Carrier Resources page.

PLEASE NOTE: The Intent to Sell and Intent to EDI Test forms submission due date to the Exchange is March 1, 2021. Please submit the forms via email to pmanagement@exchange.nv.gov.

Subscriber Swaps During Renewals

- In late December/early January SSHIX became aware of a substantial number of returning consumers whose 2021 renewal policies were cancelled for non-payment, even though these consumers had remained current with their invoice payments.
- The explanation turned out to be a change in Subscriber assignment within the enrollment group between the 2020 and 2021 enrollments, which SSHIX refers to as a “Subscriber Swap.”
- Our system assigns subscriber status based upon a hierarchy of business rules, and these rules are during initial enrollments as well as passive renewals.
- Subscriber Swaps occur for a number of valid reasons including age-outs, parents adding themselves to existing coverage mid-year, and consumer reporting changes to Primary Tax Filer assignment, and these scenarios should be expected each year.
- SSHIX is working with GetInsured to develop a prospective report of households where a Subscriber Swap will occur, however carriers are ultimately responsible for ensuring continuity of coverage and payment history by referencing the “OLD POLICY ID” value transmitted in each renewal 834.

February RCNI Submission

- The next RCNI Submission Deadline is **Monday, January 22**
- SSHIX has published a calendar of [monthly RCNI Submission Deadlines](https://www.nevadahealthlink.com/partner-resources/carriers/) to Nevada Health Link's Carrier Resources Page at <https://www.nevadahealthlink.com/partner-resources/carriers/>

Month	Submission Deadline	2021 RCNI?	2020 RCNI?
January	Thursday, January 21 st	X	X
February	Monday, February 22nd	X	X
March	Monday, March 22 nd	X	X
April	Monday, April 19 th	X	
May	Thursday, May 20 th	X	
June	Monday, June 21 st	X	
July	Monday, July 19 th	X	
August	Thursday, August 19 th	X	
September	Monday, September 20 th	X	
October	Thursday, October 21 st	X	
November	Monday, November 22 nd	X	
December	Monday, December 20 th	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Danielle Andersen, SSHIX Plan Certification Manager
pmanagement@exchange.nv.gov

Please submit Policy-related questions to Jamie Sawyer, SSHIX Policy Manager
jlsawyer@exchange.nv.gov