

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

August 10, 2021



nevada  
**health link**

# Introductions - SSHIX

**Heather Korbulic** – Executive Director

[hkorbulic@exchange.nv.gov](mailto:hkorbulic@exchange.nv.gov)

**Ryan High** – Chief Operations Officer

[rhigh@exchange.nv.gov](mailto:rhigh@exchange.nv.gov)

**Janel Davis** – Communications Director

[j-davis@exchange.nv.gov](mailto:j-davis@exchange.nv.gov)

**Russell Cook** – Information Systems Manager

[rwcook@exchange.nv.gov](mailto:rwcook@exchange.nv.gov)

**Meagan Ranson** – Plan Certification Manager

[mranson@exchange.nv.gov](mailto:mranson@exchange.nv.gov)

# Agenda

- Reminder: ARPA SEP Ending in August
- SSHIX Administrative Update
- Plan Cert Update
- Passive Renewals: High-Level Timeline
- Subscriber Swaps During Renewals
- Renewal-Related Reporting from SSHIX
- August RCNI Submission
- Q&A

# Reminder: ARPA SEP Ending in August

- The ARPA SEP will close at 11:59 pm PST on Sunday 8/15.
- The Nevada Health Link call center will be open until midnight PST on that date, which is a Sunday.
- Textual references and published guidance regarding the ARPA SEP will be taken down at the conclusion of 8/15, but unemployment insurance eligibility/enrollment functionality will be available in the Single Streamlined Application (SSAP) until the end of 2021.
- Monday 8/16 will resume typical SEP enrollments (i.e., requiring a qualifying life event).

# SSHIX Administrative Update

- SSHIX staff is actively working on updating our annual broker/navigator training and certification curriculum. The new materials should be available to our broker/navigator community on or about September 1.
- Of the 4 new positions approved this past legislative session, our new Recon Specialist position has already been filled, and SSHIX is actively recruiting to fill the remaining positions (including a new program officer for our QA team. We hope to have the remaining positions filled and onboarded by October 1.

# Plan Cert Update

- Plan Preview ends August 19, 2021. It is essential that carriers review all plans and mark them as “Verified” prior to the completion of Plan Preview.
- The final data transfer from SERFF to Nevada Health Link SBE Platform will be August 26, 2021.
- Carriers to be on the lookout for PY22 DRAFT Issuer Agreements. These will be sent out via email in the next few weeks.
- Please note that Plan Preview requires access to the Plan Representative user role of the SBE Platform. If you or any members of your team require access to the platform please submit a completed [Access Request Form](#) to [reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov).

# Passive Renewals: High-Level Timeline

- 10/11—10/15: 834's for 2022 renewal policies will be transmitted to carriers. RENP terminations for 2021 policies will not be generated or transmitted this year.
- 12/27—12/29: Explicit TERM transactions will be generated and transmitted only for those policies which were not renewed (either passively or actively) into 2022 coverage with the same carrier.

[PLEASE NOTE: all dates are tentative and may be subject to change. Additional details will be provided during the September Monthly Carrier Meeting.]

# Subscriber Swaps During Renewals

- Each year during passive renewals our system re-calculates the Subscriber assignment based upon the current status of each enrollment group.
- As a result, the individual enrolled member who is assigned as the Subscriber may change from year to year.
- Valid reasons for a 'subscriber swap' include age-outs, changes to Primary Tax Filer assignment, or mid-year additions to existing policies (e.g. a father adding himself to a child-only policy).
- Carriers must ensure that enrolled members are not negatively impacted by a renewal-related change in Subscriber assignment.
- Following completion of the Passive Renewal job SSHIX will provide a report to each carrier listing renewal policies where a change in Subscriber assignment occurred, including the New and Old Subscriber ID values.



# Renewal-Related Reporting from SSHIX

SSHIX is planning on providing carriers with the following renewal-related reports to assist with your validation and consumer messaging activities. Dates listed represent current delivery targets and may be subject to change.

- Consent for Passive Renewal, by Policy ID (9/17)
  - Please note that policies for which consent has not been provided will not be considered for the Passive Renewal job.
- Renewal Fallout Report, by Policy ID (10/29)
  - This report will list policies for which Consent for Passive Renewal was provided, but which could not be renewed due to an eligibility-related reason.
- Renewal-Related Subscriber Swaps (10/29)
  - This report will list policies where a change in Subscriber assignment occurred during the Passive Renewal job.

# August RCNI Submission

- The next RCNI Submission Deadline is **Thursday, August 19**
- Please note that submission of Plan Year 2020 enrollments is not required in August
- SSHIX has published a calendar of [monthly RCNI Submission Deadlines](https://www.nevadahealthlink.com/partner-resources/carriers/) to Nevada Health Link's Carrier Resources Page at <https://www.nevadahealthlink.com/partner-resources/carriers/>

Month	Submission Deadline	2021 RCNI?	2020 RCNI?
January	Thursday, January 21 <sup>st</sup>	X	X
February	Monday, February 22 <sup>nd</sup>	X	X
March	Monday, March 22 <sup>nd</sup>	X	X
April	Monday, April 19 <sup>th</sup>	X	
May	Thursday, May 20 <sup>th</sup>	X	
June	Monday, June 21 <sup>st</sup>	X	
July	Monday, July 19 <sup>th</sup>	X	
<b><u>August</u></b>	<b><u>Thursday, August 19<sup>th</sup></u></b>	<b><u>X</u></b>	
September	Monday, September 20 <sup>th</sup>	X	
October	Thursday, October 21 <sup>st</sup>	X	
November	Monday, November 22 <sup>nd</sup>	X	
December	Monday, December 20 <sup>th</sup>	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector  
to the SSHIX Recon Team at:

[reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Meagan Ranson,  
SSHIX Plan Certification Manager at:

[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)