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SILVER STATE HEALTH INSURANCE EXCHANGE
BOARD MEETING
THURSDAY, FEBRUARY 3, 2022, 12:30 P.M.

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DR. JAMESON: Getting to the last leg of this journey to select a new Chief Executive Officer. I don't know about all you, but maybe you more, more so than I, I don't like change. When you have a good thing, I never want it to change. We had such a good thing with Heather Korbolic. I never want anything to change when it's good, but yes, things change. People move on. They get new, exciting opportunities. But now we have the opportunity today.

I'll go ahead and, since it's 12:30, to call our meeting to order. We will have an exciting opportunity to offer someone new for a new opportunity for this wonderful job.

So calling the meeting to order, I'll start with roll call, and I think I had -- was it Tiffany or was it Michelle who offered or Janel who offered to do roll call today?

MS. DAVIS: I'm happy to do roll call. Tiffany Davis, Executive Assistant with Silver State Health Insurance Exchange for the record. So I will go ahead and do roll call, Madam Chair.

Dr. Jameson?

DR. JAMESON: Here.

MS. DAVIS: Valerie Clark?

MS. CLARK: Here.

MS. DAVIS: Lavonne Lewis? She with us? Not yet? Okay. Dr. Friedman? I see your name.

1 DR. FRIEDMAN: Here.

2 MS. DAVIS: Thank you. Jonathan Johnson?

3 MR. JOHNSON: Here.

4 MS. DAVIS: Thank you. Jose Melendez? He did actually let me
5 know that he has a meeting conflict today, so will not be able to join us, so he
6 will be absent.

7 Quincy Branch?

8 MR. BRANCH: Here.

9 MS. DAVIS: Thank you.

10 Susan Bierman? I'm not seeing her name, so absent.

11 MS. CHARLESON: Tiffany, she is on. She was in -- attending
12 (Inaudible).

13 MS. DAVIS: Oh, okay. Wonderful. Thank you, Katie. So hopefully
14 we'll hear from her. There she is.

15 Suzanne Bierman?

16 MS. BIERMAN: Present. Sorry for the delay.

17 MS. DAVIS: That's okay. Thank you so much.

18 Commissioner Richardson? And I believe she too had another
19 meeting conflict, so will not be able to join us, and then our new ex-officio with
20 us, Kelli Anderson?

21 I do not believe that I see her, and Madam Chair, we do have a quorum.

22 DR. JAMESON: Thank you so much, Tiffany. Florence Jameson,
23 Chair speaking. I'd like to ask at this time for any public comment and, Tiffany,
24 are you the one that can see if there's any public comment?

25 MS. DAVIS: And Katie as well can see, and just want to remind for
26 those, anybody who may be that if you'd like to make a public comment, you
28 can raise your hand with the raised-hand feature and then Katie will unmute

1 you. Katie, do you see anyone who has their hand up for public comment?

2 MS. CHARLESON: Have one hand up. Just one moment. Barry
3 Gold.

4 MS. DAVIS: (Inaudible).

5 MS. CHARLESON: Okay, go ahead, Barry.

6 MR. GOLD: Yes. Can you hear me okay?

7 DR. JAMESON: Yes, Barry.

8 MR. GOLD: Okay. Thank you very much. For the record, my name
9 is Barry Gold, B-A-R-R-Y G-O-L-D. I'm the Director of Government Relations for
10 AARP Nevada. I would like to echo the comments made earlier by Dr. Jameson.
11 Heather was amazing in the role she was at. She was perfect. Her history, her
12 background and what she has done.

13 Hopefully, what I saw with Nevada Health Link has made
14 tremendous gains from the beginning. AARP was involved before the birth
15 when the first original legislation was being considered and has watched it grow
16 and expand, and there's been a few bumps in the road, but lately the sailing has
17 been on smooth water with a record number of people enrolled. It is just
18 amazing to see how this has really helped Nevada's uninsured become insured.

19 I'm looking forward to the future when hopefully SB 420, the
20 Public Option Bill, which will be linked with -- the, the Health -- Nevada
21 Health Link in terms of getting people insured will happen, and I know Heather
22 will go on to do great things and I'm so pleased, and I just like to, once again,
23 thank her for her service and all the great things she did, not just for Nevada
24 Health Link, but really for the people of Nevada. Thank you.

25 DR. JAMESON: Florence Jameson. Barry, thank you for those
26 comments, and thank you for being with us on this long journey and helping
27 shape it. You have always been here since day one, and you have always been
28 giving us valuable input and we appreciate your continued support.

1 So, any other public comment? I did see there's quite a few
2 people, over 30, that are on. Was there a next public comment?

3 MS. CHARLESON: Not seeing any on my end.

4 DR. JAMESON: Okay.

5 MS. DAVIS: And Dr. Jameson, we do have our Carson City
6 conference room open, so I know Kaitlyn -- our staff member,
7 Kaitlyn, is in that room and I'm not sure if there's any public comment from
8 there.

9 DR. JAMESON: We'll give it a moment.

10 MS. DAVIS: All right. Thank you.

11 DR. JAMESON: And hearing none, just like to announce that we will
12 have public comment at the end again, so not to worry if somebody is thinking
13 they want to do it and aren't quite ready.

14 So going on, we have Executive Director recruitment update and
15 it's just on the -- in your information that was given out, and it's a very brief.
16 Tiffany, did you want to actually share that?

17 MS. DAVIS: Yes, Dr. Jameson, I would be happy to, and before I do
18 start, I think I need to bring something up in -- to the attention to the Board
19 that just, just popped on my radar and maybe our DAG, Michelle Briggs, can
20 help us navigate this. There were several ways that the candidates could apply
21 for this. One was to contact me directly and the other one was on s -- through
22 Success Factors, the State's new system that they have for recruiting and for
23 careers and such for applying for state recruitment.

24 I had -- I was able to see on that new system, if any candidates were
25 coming on and I have always seen zero. Well, today, I was just notified that
26 there were actually two other candidates that did apply through that new
27 system. I could not see them and I had no access to them and I was not alerted
28 of that until just now. They are not on our list, so technically, we would have

1 seven candidates, but this is just coming to my attention, so I do apologize for
2 this, and, Michelle Briggs, if you could give us some kind of maybe direction on
3 how to move forward.

4 DR. JAMESON: This is Chair, Dr. Jameson. Did they come in by
5 January 15th?

6 MS. DAVIS: They did.

7 DR. JAMESON: Oh. Yeah, I noticed the new sites that were listed,
8 so, yes, I think in all fairness, I would like to ask the -- as you said, our DAG
9 person to give us some guidelines and then the Board decide if they'd like to
10 continue and sort through our applicants as of today, but certainly, we, we will
11 have to meet and -- as, as a group and review those as well, or whether we
12 review them, as we will get guidelines any moment, wait, and do them all
13 together, so I'm open to our expert in this area. Thank you.

14 MS. BRIGGS: Thank, thank you, Madam Chair. This is Michelle
15 Briggs, Chief Deputy Attorney General. So since you just became aware, aware
16 of them today, you guys have a few options. You could take a break, post those
17 on your website, and then consider all of them together if you think you could
18 review them within, like, 10, 15 minutes, if that's acceptable to the Board, or
19 you could postpone your meeting to consider all of them, or you could consider
20 the ones that you've already been given to see if, if you want to interview any
21 of them, and then you could have another meeting to determine if you want to
22 interview the other two at a later time.

23 DR. JAMESON: I would like to hear from my board members
24 because I think that before I say anything. Shall I open it up for my other board
25 members, please?

26 MS. CLARK: Chair?

27 DR. JAMESON: Valerie Clark, for the record. I would make a motion
28 to take about a 10 to 15 minute break to review those and come back to the

1 meeting.

2 DR. JAMESON: Quin --

3 MR. BRANCH: This is Quincy Branch for the record.

4 DR. JAMESON: Yes.

5 MR. BRANCH: I would second and support Valerie's motion.

6 DR. JAMESON: Any other comments? Why, we could take a vote on

7 that. I feel more -- I feel better if we just vote on that action. It was the one I

8 was going to suggest as well, so we have that motion and it seconded then, a

9 motion by Valerie. Quincy has seconded it and everybody in favor of taking a

10 15-minute break and then returning, and during that break, then, Tiffany, you

11 will post -- send it to us on email posted on the -- posted also on the

12 Exchange, if you could do both, and that'll make it readily accessible to

13 everyone quickly, and then it is now 12:41, so we'll resume around 12:55 or

14 1:00. Shall we say 1:00? Err on the side of giving you the few extra minutes,

15 very big decision, here to pick the right candidate. We don't want to rush it.

16 And I do love the idea of doing this all together because you don't want to pick

17 your top three if possibly they're in these other two. Great suggestion. Okay.

18 So everybody in favor, you can raise your hand. Well, it looks like we definitely

19 have a quorum of five. I couldn't see everybody else, but -- so, anyone

20 opposed? So I think we have a board member, so we'll go ahead and

21 reconvene, same Zoom thing in about 15 minutes at 1:00. Thank you.

22 MR. BRANCH: Thank you.

23 DR. JAMESON: Oh, Quincy?

24 MR. BRANCH: No, just, just asking the question on Tiffany. Should

25 we just stay on and just, you know, turn our cameras off or do you want to log

26 off and come right back in?

27 MS. DAVIS: Yeah. You can do that. Whatever you're most

28 comfortable with.

1 MR. BRANCH: Okay.

2 DR. JAMESON: Okay. I'll just stay on and take my camera off.

3 Thanks, Quincy.

4 MS. DAVIS: Board members, if you're still on, this is Tiffany Davis
5 for the record. We are diligently working on posting, and I have sent you an
6 email with those applicants as we speak.

7 DR. JAMESON: Thank you. Members of the Board and all of those
8 joining us, I would like to let you know that the other two applicants have been
9 posted to our website as well.

10 MS. DAVIS: Dr. Jameson, just a note too. I'm happy to continue
11 with that Executive Director recruitment update once everybody gets -- returns
12 to the meeting.

13 DR. JAMESON: And Tiffany, since we did take a pause, but we
14 actually -- I do not believe anyone actually signed off, do you think we should
15 take roll call again or are we okay?

16 MS. DAVIS: I'm happy to take roll call again.

17 DR. JAMESON: Why don't you just go ahead, and I appreciate it's
18 1:00, if you take roll call again.

19 MS. DAVIS: Would you like me to do that now, Dr. Jameson?

20 DR. JAMESON: Yes.

21 MS. DAVIS: If the Board members are ready. All right. Tiffany Davis
22 for the record, and I'll be taking a roll call again.

23 Dr. Jameson?

24 DR. JAMESON: Present.

25 MS. DAVIS: Valerie Clark?

26 MS. CLARK: Present.

27 MS. DAVIS: Lavonne Lewis? Still not present. Dr. Friedman?

28 DR. FRIEDMAN: Present.

1 MS. DAVIS: Jonathan Johnson?

2 MR. JOHNSON: Here.

3 MS. DAVIS: Jose Melendez? Once again, he had a meeting conflict,
4 so will not be joining us today. Quincy Branch?

5 MR. BRANCH: Present.

6 MS. DAVIS: Thank you. Suzanne Bierman?

7 MS. BIERMAN: Here.

8 MS. DAVIS: And Commish -- Commissioner Richardson? She also
9 had a conflict so will not be joining us, and then Kelli Anderson.

10 UNIDENTIFIED: I believe --

11 MS. ANDERSON: Here.

12 MS. DAVIS: Thank you so much.

13 (CROSSTALK).

14 Ms. LEWIS: I am present. I have joined you. I am present.

15 DR. JAMESON: Thank you, Lavonne. I would like to -- Lavonne, I'm
16 not sure if you were aware that we took a 15 minute, 20 minute break because
17 it turned out that on an, an -- I think there was a new site for posting and when
18 it was inspected, it wasn't obvious that anyone had actually submitted
19 applicants and on a final review just prior to the meeting, it was noted that two
20 applicants had been submitted and we, 20 minutes ago, sent them out on email
21 to Board members to review so that we would have not five, but now seven
22 applicants to consider at this meeting today, and for your benefit, I'm not sure
23 if you're aware the -- these two additional applicants should be on your email
24 and also on the website, the exchange, for you to review. The two additional
25 applicants would be -- and I, and I wouldn't do this name correctly, French
26 Dafinone and the other applicant, Ms. Lewis, is Ken
27 Jakubowski and I apologize if I pronounce those wrong, so if
28 you'd like to check those out, we will go ahead and start proceeding, but for, for

1 your -- so you have all the complete information, and then, I would like to thank
2 our -- thank everyone for getting this so beautifully organized and even though
3 that was just a little, a little glitch, not unexpected with the new posting and
4 everything that's available, and fortunately, we found it before we really
5 started, so that turned out to work out just fine. Thank you, Tiffany.

6 And I also wanted to thank Tiffany and the others for giving us a lot
7 of guidelines on doing this in the most appropriate and fair manner possible.
8 She has her Executive Director Recruiting update for us to start. In addition to
9 what she'll say, remember as we go through our proceedings today, that she
10 also provided us with the posted -- the job title and the description and the
11 various -- the Silver State Exchange Overview, the position descriptions,
12 essential skills, experiences, special regui -- guidance, which anybody tu --
13 tuning in and joining us today is what our Board members will be using as a
14 guideline in determining if applicants are qualified and should be moved on to
15 the interview process.

16 I want to thank everyone again for making this po -- possible to be
17 done in as thorough, complete, and fair manner as possible. Tiffany?

18 MS. DAVIS: Thank you, Dr. Chair. For the record again, Tiffany
19 Davis, with the Silver State Health Insurance Exchange Executive Assistance,
20 and so I would like to present to you the Executive Director Recruitment
21 Update, just to give you kind of a timeline and how we got to this point of
22 having this meeting today.

23 As we know, our former Executive Director, Heather Korbolic, had
24 resigned effective December 3rd, 2021, and the exchange staff initiated
25 recruitment through the Department of Administration's Division of Human
26 Resources Management upon her resignation. The position recruitment was
27 posted around November 29th, 2021, and the posting ended January 14th of
28 2022. These recruitment efforts attracted approximately, as we have updated

1 this number to now seven candidates who have applied for this position. The
2 recruitment was posted at the following locations: At the Nevada State Career
3 website, which is Careers.NV.gov. Also on our Nevada Health Links Linked In
4 site, and then also on our website, the Health Links website, we have a
5 Careerist page. Also, it's been -- it was posted with NASHP, and also shared
6 on Facebook, Twitter, other social media platforms, Janel Davis, our
7 Communications Officer, and Katie also helped with the outreach in that way.
8 The Executive Assistant, Communications Officer and our Policy & Compliance
9 Manager at the Exchange have reviewed these applicants with the guidance of
10 the Department of Administration's Division of Human Resource
11 Management. In addition, the Exchange is requesting assistance -- has -- sorry,
12 requested assistance from the Division of Human Resource Management with
13 the applicant's reference checks, and reference checks have done -- been done
14 on the five candidates, of course. With the two that were just submitted to us
15 today, those reference checks have not yet been done, but we are -- the Human
16 Resource Management team is willing to do that as well.

17 I would like to make mention that today to help us through this
18 process, and if you have further questions that I'm not able to answer, we do
19 have, of course, our DAG, Michelle Briggs, but then we also have Michelle
20 Garton. She's the Deputy -- Deputy Administrator with the Division of Human
21 Resources Management and we also have Rhonda Vivor, who is a Personnel
22 Officer with the Agency Human Resources Services. So with their expertise in
23 the whole public interview process, if you have any questions about that, they
24 are here to help as well and guide us. So it's the Exchange staff's
25 recommendation that the Board take these applicants into consideration for
26 the purpose of narrowing down who you would like to invite to interview at the
27 upcoming Board meeting on February 24th, 2022, at 12:30 PM or another date
28 of the Board's choosing.

1 For the purpose of keeping the public interview process consistent,
2 we would like to recommend that you consider such things as how many
3 questions you would like to have asked, who will specifically ask the questions,
4 how the questions should be gathered, how long interviews should be, should
5 be he -- last.

6 I would like to know if you -- the Board chooses to hold these
7 interviews at the February 24th Board meeting. Please keep in mind, we're
8 going to be covering a lot of reports at that Board meeting, so it'll be quite a
9 lengthy one possibly. So just keeping that in mind as you're considering
10 interviews plus reports and everything going on at that Board meeting. And I
11 believe -- and it -- further information will come -- be provided to the Board
12 about the recommended process for public interviews. That does come from
13 the Division of Human Resources and it's a process that is wonderful in that it
14 helps to keep everything consistent and open and, and -- for everyone, so if you
15 have any questions, I'm happy to answer them.

16 DR. JAMESON: Florence Jameson. Tiffany, thank you. That, that is,
17 very thorough and I would like to start by saying that we do now have seven
18 applicants and using the guidelines of what is required for this job with a
19 description that was sent out, I think that you have made it very helpful for us
20 to, to go through these applicants to see with the information you've already
21 provided.

22 So I would like to start by saying there are two major parts to our
23 meeting today. One, of course, is selecting the applicants we would like to
24 proceed with, and that involves selecting all of those we would like to interview
25 and we do not have to limit ourselves. It could be the Board's desire could be 1,
26 2, 3, 4, and so I would like first to have the Board's input on if you would like to
27 go ahead and go through the applicants first and then, depending on the
28 findings, we, I think, then could really decide on whether we end, end up

1 interviewing three, two, or four, et cetera. So I don't think we need to decide
2 until we've reviewed them, but I'm certainly always willing to take any
3 suggestions or recommendations. So then I would say, we go ahead and start
4 our applicant review, and then once we're done with that, because I think that,
5 that is the really hard part of our meeting today, then we can spend a few
6 minutes or whatever it takes to do the second half, which is talking about the
7 format going forward of who will ask questions, how the questions should be
8 gathered, how many questions there will be, and this can be addressed as soon
9 as we're done with the really important work of selecting the applicants to
10 move forward. If that's good with everybody, does anybody have any concerns
11 with that approach to our meeting today? Or should we just proceed then?
12 Okay. Hearing nothing, seeing some thumbs up, we're going to proceed with
13 our applicant review, and what I would suggest is that we start with our very
14 first applicant and go in the order that they've been given to us, and the first
15 applicant that we have is Brannon Grady, and what I would like to
16 suggest is I'm just going to bring up the name. We will not be reviewing the
17 entire application. I will assume that everybody has indeed reviewed it and
18 what I would like to do first is kind of keep it relatively simple and if somebody
19 else has any other suggestions, I will go there and this might be too simple for
20 everybody. What I would suggest is I found it fairly straightforward when I
21 looked at his applications, compared them to the job descriptions we were
22 given to see which applicants I personally felt fitted -- were good fits, and so I
23 would suggest that we can start by either saying just a simple yes or no, and if a
24 majority of people desire an applicant to proceed, we will. After we do that, if
25 there are questions like some people think they should have proceeded and we
26 didn't and you want to discuss it, we would go into that. So I know that it
27 sounds kind of straightforward because it really is. So first candidate, I would
28 like someone to propose that we go ahead and I think the best way to do it is

1 make a motion that they should move forward and if we get a vote that allows
2 them to move forward, the majority of people, then they'll move forward to the
3 interview stage, and if we don't get a majority vote, they would not move
4 forward to the interview stage. Now, is that -- are we comfortable with that?
5 Any other suggestions? Okay. I'm getting a lot of the thumbs up here that, so
6 Valerie, Quincy, Sarah. Okay. So the first -- does someone want to make a
7 motion about moving Brannon Grady from applicant into the interview phase?
8 Motion and a second? Anybody want to move this person? Did I get frozen?
9 Are you guys there? So do you guys -- shall I just take a vote then? Can you
10 guys hear me? Oh, okay. All right. So let's go ahead then and take a -- Valerie
11 or Quincy, do you want to move that we consider this person for interview?

12 MS. CLARK: I, I would move that we forgo on that. So I'm not sure
13 if you want me to say anything or --

14 DR. JAMESON: Oh, okay.

15 MS. CLARK: -- (Inaudible).

16 DR. JAMESON: Very good. So we'll just go ahead and I'll ask for
17 a vote then. Excellent. Very good, Valerie. Straightforward. So everybody who
18 would like to move candidate Brannon Grady to the interview process, we'll
19 take a roll call on this, please for the Board members. Tiffany? Is she still with

20 MS. DAVIS: Yes, Dr. Jameson. I'm here.

21 DR. JAMESON: Okay. You can call my name last on the vote and if
22 you start with the other Board members for about on moving Brannon Grady to
23 the interview stage.

24 MS. DAVIS: Okay. Valerie Clark?

25 MS. CLARK: No.

26 MS. DAVIS: Ms. Lewis?

27 MS. LEWIS: No.

28 MS. DAVIS: Dr. Friedman?

1 DR. FRIEDMAN: No.

2 MS. DAVIS: Jonathan Johnson?

3 MR. JOHNSON: No.

4 MS. DAVIS: Quincy Branch?

5 MR. BRANCH: No.

6 MS. DAVIS: Susan -- Suzanne Bierman?

7 MS. BIERMAN: No.

8 MS. DAVIS: Kelli Anderson?

9 MS. ANDERSON: So I'm a non-voting number, correct?

10 MS. DAVIS: Correct. We're just getting a full consensus here.

11 MS ANDERSON: No.

12 MS. DAVIS: Thank you.

13 DR. JAMESON: And so, would it be necessary for me to vote but

14 would you prefer that I do, Tiffany?

15 MS. DAVIS: You may, Dr. Jameson.

16 DR. JAMESON: Okay. I would, I would say no. So moving on to our

17 next candidate, Ryan High. So I'm going to go ahead and ask Tiffany

18 to go ahead, and take a roll call vote for Ryan. If you are in favor of moving

19 Ryan High to interview stage, please say yes or no.

20 MS. DAVIS: Okay. Valerie Clark?

21 MS. CLARK: Yes.

22 MS. DAVIS: Lavonne Lewis?

23 MS. LEWIS: Yes.

24 MS. DAVIS: Dr. Friedman?

25 DR. FRIEDMAN: Yes.

26 MS. DAVIS: Jonathan Johnson?

27 MR. JOHNSON: Yes.

28 MS. DAVIS: Quincy Branch?

1 MR. BRANCH: Yes .
2 MS. DAVIS: Suzanne Bierman?
3 MS. BIERMAN: Yes.
4 MS. DAVIS: Kelli Anderson?
5 MS. ANDERSON: Yes.
6 DR. JAMESON: And yes. And the next candidate is Tammy Brunson
7 and Tiffany, if you do the roll call vote whether she should be
8 moved from applicant to the interview stage.
9 MS. DAVIS: A small correction, Dr. Jameson. That applicant is Troy
10 J -- Johns.
11 DR. JAMESON: Oh, oh, oh, apologies. Okay. Yes --
12 MS. CLARK: (Inaudible).
13 DR. JAMESON: It's Troy Johns. I am so sorry.
14 MS. CLARK: Well, thank you so much for, I was freaking out there.
15 DR. JAMESON: I know. Hey, would you like to do that? Change
16 here?
17 MS. DAVIS: Thank you so much, Dr. Jameson. Valerie Clark?
18 MS. CLARK: Yes.
19 MS. DAVIS: Ms. Lavonne Lewis?
20 MS. LEWIS: Yes.
21 MS. DAVIS: Dr. Friedman?
22 DR. FRIEDMAN: Yes.
23 MS. DAVIS: Jonathan Johnson?
24 MR. JOHNSON: Yes.
25 MS. DAVIS: Quincy Branch?
26 MR. BRANCH: Yes.
27 MS. DAVIS: Suzanne Bierman?
28 MS. BIERMAN: Yes.

1 MS. DAVIS: And Kelli Anderson.
2 MS. ANDERSON: Yes.
3 MS. DAVIS: And Dr. Jameson?
4 DR. JAMESON: Yes. And our fourth applicant is Amanda
5 Lawson, and if you would like to go ahead, Tiffany, and do a roll
6 call vote?
7 MS. DAVIS: Of course. Valerie Clark?
8 MS. CLARK: No.
9 MS. DAVIS: Lavonne Lewis?
10 MS. LEWIS: No.
11 MS. DAVIS: Dr. Friedman?
12 DR. FRIEDMAN: No.
13 MS. DAVIS: Jonathan Johnson?
14 MR. JOHNSON: No.
15 MS. DAVIS: Quincy Branch?
16 MR. BRANCH: No.
17 MS. DAVIS: Suzanne Bierman?
18 MS. BIERMAN: No.
19 MS. DAVIS: Kelli Anderson?
20 MS. ANDERSON: No.
21 MS. DAVIS: And Dr. Jameson?
22 DR. JAMESON: No. Our next applicant is Kay Moreno
23
24 MS. DAVIS: So Karen Moreno?
25 DR. JAMESON: Karen, Karen Moreno. Mm hmm.
26 MS. DAVIS: Valerie Clark?
27 MS. CLARK: No.
28 MS. DAVIS: Ms. Lewis?

1 MS. LEWIS: No.

2 MS. DAVIS: Dr. Friedman?

3 DR. FRIEDMAN: No.

4 MS. DAVIS: Jonathan Johnson?

5 MR. JOHNSON: No.

6 MS. DAVIS: Jonathan Johnson?

7 MR. JOHNSON: No.

8 MS. DAVIS: Quincy Branch?

9 MR. BRANCH: No.

10 MS. DAVIS: Suzanne Bierman?

11 MS. BIERMAN: No.

12 MS. DAVIS: Kelli Anderson.

13 MS. ANDERSON: No.

14 DR. JAMESON: Our next candidate, and I just want to verify that

15 everybody had an opportunity and did receive it, was able to review it, and feel

16 comfortable to make this vote now.

17 MS. LEWIS: This is the Lavonne Lewis, and I did not receive it, and

18 I'm not comfortable with making a vote on this one because I did not receive it.

19 I haven't seen it yet, so -- and it's not on the website, but perhaps if I go out and

20 come back in, it might be there. So I will abstain from voting on these last two

21 candidates.

22 DR. JAMESON: Okay, and if there's any concern and there is a split

23 vote or anything, we will ask you to review --

24 MS. LEWIS: Okay.

25 DR. JAMESON: -- and come back, and I'd like our DAG staff,

26 Michelle, to comment on if there's any -- if w -- if she has any other suggestions

27 at that.

28 MS. BRIGGS: Oh, that's fine. If you guys can't come to a majority

1 decision with the quorum that you have without her, then you can ask her to
2 review and then you can take another vote.

3 DR. JAMESON: Okay. Thank you, Michelle Briggs. All right. So
4 then our next candidate is French Dafinone, and if you could, Valerie, ta --
5 Tiffany, take a roll call vote.

6 MS. DAVIS: Of course, Dr. Jameson. Just a note for Ms. Lewis that
7 it is on our website now, so hopefully she can see that in case it's needed.

8 MS. LEWIS: Okay.

9 MS. DAVIS: So Valerie Clark?

10 MS. CLARK: No.

11 MS. DAVIS: And Dr. Friedman?

12, DR. FRIEDMAN: No.

13 MS. DAVIS: Jonathan Johnson?

14 MR. JOHNSON: No.

15 MS. DAVIS: Quincy Branch?

16, MR. BRANCH: No.

17 MS. DAVIS: Suzanne Bierman?

18 MS. BIERMAN: No.

19 MS. DAVIS: And Kelli Anderson?

20 MS. ANDERSON: No.

20 MS. DAVIS: And Dr. Jameson.

22 DR. JAMESON: No. And that leads us to our final applicant, Ken
23 Jakubowski, and I apologize if I did not say that correctly. Tiffany, if you
24 could do a roll call vote?

25 MS. DAVIS: Valerie Clark?

26 MS. CLARK: Yes.

27 MS. DAVIS: Dr. Friedman?

28 DR. FRIEDMAN: No.

1 MS. DAVIS: Jonathan Johnson?

2 MR. JOHNSON: No.

3 MS. DAVIS: Quincy Branch?

4 MR. BRANCH: No.

5 MS. DAVIS: Suzanne Bierman?

6 MS. BIERMAN: No.

7 MS. DAVIS: Kelly Anderson.

8 MS. ANDERSON: No.

9 MS. DAVIS: And Dr. Jameson.

10 DR. JAMESON: No. Thank you so much. So we now have two
11 candidates to move forward to the interview process, which I'm so pleased to
12 see, and I'm not sure if the candidates are involved in are watching now and
13 realize that they are but I imagined that Tiffany will be giving a formal invitation
14 and making them aware of the results of the board. Tiffany?

15 MS. DAVIS: Yes. I'd be happy to do that, Dr. Jameson.

16 DR. JAMESON: And so we will be moving on Ryan High and Troy
17 Johns to the appli -- to the interview stage. Congratulations, and we're all going
18 to be extremely excited to be doing the interview.

19 So now the work of deciding how and when we tentatively, as
20 Tiffany said, have it scheduled for the February 24th meeting, and there are
21 two, and I think a lot of it will be determined by how long you would like to have
22 the interviews last and if we are going to be able to do it at the next Board
23 meeting or whether we need a separate meeting, so I think I'd like to also first,
24 before we start with the, how many questions, what would the questions be, I
25 would like Michelle Briggs, our DAG staff person, to share with us, I believe that
26 in the past, we have had some standard questions when we did do this in the
27 past and I would like to, to have her guide -- give us some guidance on how we
28 would work together with her, perhaps in creating some of the questions and

1 about providing our questions that we would like to insert. Michelle?

2 MS. BRIGGS: Yes. Madam Chair. Michelle Briggs, Chief Deputy
3 Attorney General. I was not with you guys when you did your last interview for
4 Heather, so I don't know what the questions were, but it is advisable to have
5 consistent questions for the candidates. They can be specific to, and you can
6 get additional info from HR as well, but you can have them specific to their
7 background obviously, and what their strengths are, but you, you want to make
8 sure that you're asking consistent questions to both of them to get a full
9 picture, to, to be fair. And so, if you want to -- if any of the individual board
10 members want to submit questions, I can review them. HR can review them.
11 The Exchange staff can review them and, depending on how long you want the
12 interview to be, we can narrow them down and that's entirely up to you,
13 whatever you think is best.

14 DR. JAMESON: At this point -- thank you so much, Michelle. At this
15 point, did staff have any recommended basic questions already?

16 MS. DAVIS: Dr. Jameson, Tiffany Davis for the record. I do have a
17 collection of those past questions that were asked from actually honestly back
18 in 2014 is what I kind of have drawn from. There were 12 questions that were
19 asked, and then there was three final, just kind of basic questions at the very
20 end to kind of close out the interview, so I do have some examples on hand.

21 DR. JAMESON: Okay, excellent. Now we actually don't want you to
22 tell us what those questions are and so what we would like to do is, you know,
23 have spontaneity at the time of the interview. So for everyone's information,
24 we're not going to actually have Tiffany read us a list of those questions, and so,
25 Tiffany or Michelle, we would like your guidance in the sense that I think the
26 Board appreciates that we believe disclosing the questions just prior to the
27 meeting would be the most prudent thing to do and so I would like to say,
28 Tiffany, Michelle, that at this point, that is a starting point, those questions, and

1 you have those questions and then I would like to recommend, and I know this
2 a little difficult, but if any of you Board members have a question that you
3 really, you know, would like them to address, one or more, that you submit
4 those questions, who would, would we submit them to, Tiffany?

5 MS. DAVIS: You, you certainly could.

6 DR. JAMESON: Mm hmm. And then, so go ahead and submit those
7 questions and then, Tiffany, Michelle, we don't want to end up with 30
8 questions. The streamline of those questions, a tapering down of those
9 questions, how do you think that should come about?

10 MS. DAVIS: I do know there is in the Recommended Process for
11 Public Interviews from DHRM, they have suggested, just as you were saying, to
12 have Board members send either to me or another representative. We can kind
13 of narrow those down, but ultimately, it does say in their direction that the
14 Chair would approve of all the questions being asked, so not all the Board
15 members would get, but I'd refer back to the Michelle Briggs to see if she has
16 any issues with that, and then, I mean, you could set how many questions you
17 want them narrowed down to, I would believe.

18 DR. JAMESON: Okay. I do very much trust in the process. I was
19 around with the 2014 and those questions, and as I think most of you can, can
20 conceive that they were very well thought out questions and a good starting
21 point and probably most of the questions that may be submitted will be
22 somewhat duplicate or similar, so, we'll go ahead with that and use those as a
23 starting point. The Board will submit any others and you can kind of put them
24 together and determine, and then I'll review them just prior. Does that sound
25 reasonable to everybody? I'm open for questions or comments. All right.

26 MR. BRANCH: Dr. Jameson?

27 DR. JAMESON: Quincy.

28 MR. BRANCH: All right. Quincy Branch for the record. I just got the

1 questions for clarify, so we got the two, the two finalist candidates. We're going
2 set up a time to (Inaudible). Are we disclosing the questions to the candidates
3 prior to?

4 MS. DAVIS: No.

5 MR. BRANCH: Okay. And, and, and (Inaudible). Okay. Fine. That's,
6 that's, that's what I wanted clarity on. Thank you.

7 DR. JAMESON: You're very welcome. Valerie Clark.

8 MS. CLARK: Madam Chair, Valerie Clark for the record. I just
9 wanted to confirm, are, are -- is the Board going to see the questions at some
10 point before we interview or no?

11 DR. JAMESON: The way it was done in the past and our
12 guidance for processes' fairness is to release them to the Board just prior to the
13 meeting.

14 MS. CLARK: Oh, okay. Thank you.

15 DR. JAMESON: Sarah Friedman.

16 DR. FRIEDMAN: Sarah Friedman for the record. Just following up
17 on that question, will there be assignments of who's going to ask which question
18 or will you ask all of the questions? How will that work?

19 DR. JAMESON: You have segued right into our next, our next --
20 that's -- sorry. That's a spam. Let me get that off. I apologize. So, that's --
21 you've taken us to our next step. Thank you so much, Sarah. If there's no
22 further questions about the questions. Okay. So, the next step is, of course,
23 how many questions and then who will actually ask the questions. So for
24 instance, if we end up with 12 questions and, and there are six Board members
25 attending, we would probably suggest that we divide those amongst our Board
26 members to ask the questions. Michelle or Tiffany, if you have any other
27 comments?

28 MS. BRIGGS: No, that sounds good, as long as, like you were saying

1 (Inaudible) as long as there's consistency with what -- so the same Board
2 members would ask the same questions each time to each candidate to keep
3 things consistent.

4 DR. JAMESON: Excellent. And could you clarify again about the
5 number that had before, and then you said there were the final three. Could
6 you clarify?

7 MS. DAVIS: Yeah. The, the 12 questions were -- how do I describe
8 this without giving it away -- asked about, you know, their, their background,
9 their resumes, their just kind of roles, the -- and all of that. The final questions
10 were more of just very generic, very basic, not specific to any of their
11 qualifications for the job. They were just three supplemental, very, just short-
12 ending type questions that kind of wraps things up.

13 DR. JAMESON: So do you think the Board would like to follow suit
14 with that? So we'll have the very more specific questions and in the end have
15 some general questions? Any other comments on that part? And that allows,
16 as I think we mentioned in one of the emails, everyone to be answering
17 questions that are more specific to job capabilities and in the last three reflect a
18 little more about character and their unique personalities.

19 MS. DAVIS: And Dr. Jameson, just to note that after all
20 these questions are asked of the candidate, if the Board has additional
21 questions, that would be -- that the candidate re -- per a candidate's remark or
22 there's something on their resume that stood out to a Board member, they're
23 able to ask additional questions, if that's (Inaudible).

24 DR. JAMESON: Thank you, Tiffany. And then the one thing we
25 haven't addressed is whether -- how long the interviews would be, and whether
26 we want to try to do it at the next Board meeting. So, you know, generally
27 speaking, the average length of our Board meeting, it's not too long. We start at
28 12:30 and we're generally done by 2:00, 2:30. So would you say -- and so the

question would be whether -- and this is going to be at least a two-hour meeting
2 minimally 'cause it's, a a busy meeting. We're going to go over our
3 amazing results of our last session and our phenomenal results of
4 breaking through the ceiling of 100,000. Yes. And then, we will -- so
5 two hours and then deciding on the length of the interview, so if we
6 were to just say, ask a candidate 12 plus 3, let's say 15 questions and allow them
7 to answer each question adequately, which could take one to three minutes.
8 Certainly no one should spend more than three minutes on any one question. I
9 would like you guys to determine if you feel -- what you think, how much time
10 you would like to give them. Any comments?

11 CROSSTALK.

12 MS. LEWIS: This is Lavonne Lewis. Oh, I'm sorry.

13 DR. JAMESON: Go ahead, Lavonne.

14 MS. LEWIS: This is Lavonne Lewis. I think we should allow a
15 minimum, a minimum of 45 minutes and certainly we might want to think of --
16 even though it may be excessive, an hour for the interview. If we have 15
17 questions and everybody takes three minutes to answer each question, that's 45
18 minutes, right? Yeah. I think I learned that in arithmetic. So, so I think that, you
19 know, that allowing a minimum of 45 minutes and certainly maybe an hour just
20 for each interview would not be excessive. That's my thought.

21 DR. JAMESON: Very good. Any --

22 MS. CLARK: I would agree with that.

23 DR. JAMESON: Valerie? Mm hmm.

24 MS. CLARK: I would concur with Lavonne.

25 DR. JAMESON: Very good. Yes. It's the old thing. I think a half
26 hour is not enough. An hour might be more than they need but we could start
27 of by saying the 45 minutes and should the first candidate run over, the second
28 candidate would have equal time. So we'll plan on an hour and a half. So let's

1 just say our meeting goes two hours and then we have an 1-1/2. That's a 3-1/2
2 hour meeting. How does everybody feel about that and I would imagine -- I'd
3 like, Tiffany, some guidance on this. Would the interviews after our regular
4 session and then the interviews or vice versa?

5 MS. DAVIS: We are happy to go with the Board's direction on that,
6 whichever you would prefer.

7 DR. JAMESON: I'm going to take suggestions from the Board.
8 Nobody has a strong feeling either way?

9 MR. JOHNSON: I'm, I'm open either way.

10 DR. JAMESON: Then I'd rather -- I would rather --

11 MR. JOHNSON: This is Jonathan Johnson.

12 DR. JAMESON: Oh, okay. Johnathan --

13 MR. JOHNSON: And I'm open to do it, start the meeting early or
14 extend the meeting. I like the idea of tackling it all --

15 DR. JAMESON: Okay.

16 MR. JOHNSON: -- at the same time.

17 DR. JAMESON: Okay, so, so my preference would be, being, you
18 know, having been a applicants and candidate, to do the interviews first to -- so
19 that -- out of respect for them and not have them wait an undetermined
20 amount of time as we do our business. I would like to just do the candidates
21 first, thank them, let them be on their way, and then continue with the business.
22 It seems like we have addressed how many questions, who will be asking, how
23 we're going to gather our questions, and how long the interview should be, and
24 so, at this point, I'm going to move on to our regular agenda for this meeting
25 and say that the possible actions regarding dates and times for agendas for
26 future meetings, we have just decided to do -- roll this all into one meeting so
27 we will not need an extra meeting. I agree with you, and thank you, Jonathan
28 Johnson, and then, is anybody else have any comments about other possible

1 actions in our future meeting? On the 24th of February? Okay. And then if
2 there's no other comments by our staff, we can actually go to public comment.
3 Tiffany, did we miss anything?

4 MS. DAVIS: I don't believe so at this time. I would like to open it up
5 and see if Michelle Garton or Michelle Briggs have any other further comments
6 for the Board on these items.

7 MS. GARTON: So this is Michelle Garton. Hi. I have no further
8 comments that I can think of specifically. Tiffany, I think you did a great job and
9 Michelle, and the rest of the Board did a great job. I'm very impressed with
10 how that rolled even though we had a situation at the beginning, which we, you
11 know, sincerely apologize for and we'll look into what happened with the
12 system there. It's a new system as have been mentioned, so it's got some
13 quirks. So yes, (Inaudible). Congratulations on getting your candidates and
14 really hope that, that one of them will work out for you.

15 DR. JAMESON: Thank you, Michelle.

16 MS. GARTON: Absolutely. If I can answer any questions, and we've
17 worked with Tiffany quite a bit through the process here, and we'll certainly be
18 happy to continue to do so.

19 MS. DAVIS: Thank you, Michelle.

20 DR. JAMESON: And I see Janel, her picture came on. Was there going
21 to be any comments from Janel? Okay. You got off easy today, Janel. Very
22 easy.

23 MS. DAVIS: I did.

24 DR. JAMESON: But you'll have your work at our next meeting. So
25 having said that, I would like to open it up for public comment. Do we have
26 anyone that has decided to come forward with public? Oh, Barry.

27 MR. GOLD: Yes. Thank you. For the record, my name is Barry Gold,
28 the Director of Government Relations for AARP. You know me, never miss an

1 opportunity to speak. What I have to say is I don't apologize, but in extolling
2 the virtues of Heather at the beginning of the meeting, I forgot my other
3 other reason for wanting to do public comment and that is when you
4 are considering and choosing a candidate for Executive Director, AARP
5 strongly, strongly urges you to select someone who is first and
6 foremost a consumer advocate. That's what this is all about is someone who
7 can represent the people who need and want to buy insurance, so they also
8 need to have a very deep understanding of the insurance industry and the
9 in -- in -- industry perspective, but they need to be a consumer advocate. In the
10 past, there has been an executive director who, how can I say it, was a little bit
11 overly industry focused, but don't get me started, so I think it's really important
12 and part of the success of, of Health Link re -- in, in the past two years has been
13 the fact that the Executive Director was a consumer advocate. I think that is so
14 important and AARP, on behalf of our 345,000 members that I'm frequently
15 mentioned, strongly urges the Board to select a strong consumer advocate for
16 the next Executive Director. Thank you.

17 DR. JAMESON: Barry, thank you. And it's always nice to remember
18 why we're all here and that is indeed to serve the people of the State of Nevada.
19 We're here to serve them, and we will not forget that, we guarantee you. And I
20 would like to then ask if there's any other public comment. Otherwise we could
21 ask for an adjournment.

22 KATIE: We have no one in the conference room in Carson City.
23 I'm going to go ahead and open up with three people that are joined only by
24 phone. If you would like to make public comment, you can go ahead now. If
25 you're joined by Zoom, please raise your hands. Thank you. Not hearing anyone
26 jump in, so I think we're good.

27 DR. JAMESON: Not hearing anything, I want to thank everyone for
28 joining us, all the Board members, the expert members, Quincy, Michelle, Sarah,

1 Valerie. It is a very exciting journey. Jonathan, Lavonne, and we look forward to
2 this continued journey to bring more access to healthcare in our Nevada state
3 until everybody has access to healthcare. So thank you all, and I look forward
4 to seeing you on the 24th, and we look forward to any questions that you will be
5 submitting. Thank you.

