

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

January 11, 2022



nevada
health link

Introductions - SSHIX

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Agenda

- OEP Metrics
- Catch-Up Renewals Reports
- Binder Payments for Renewal Policies
- Communications/Marketing Update
- Discrepancy Report Update
- 2022 RCNI Submission Deadlines
- January RCNI Submission

OEP Metrics

- As of 1/1/2022, Nevada Health Link has enrolled 97,891 consumers in 2022 coverage.
- 16,598 enrollees are new consumers who were not enrolled in 2021.
- 26,635 consumers with 2021 policies have actively re-enrolled in a 2022 policy.
- 88% of the 2022 enrollees have been determined eligible for APTC.

Catch-Up Renewals Reports

- The passive renewals “Catch-Up” job ran on December 6. This job automatically renewed into 2022 coverage any 2021 SEP enrollments that were submitted *after* our 10/12 passive renewals job, provided that the consumer had not already done so actively.
- New versions of the Renewal Successes report (v2) were distributed to carriers on 12/28. These reports were intended to supersede the previous reports distributed on 11/17.
- The reports followed the same format as the 11/17 versions, with the addition of a *Creation Date* column, which indicates the date that the renewal policy was created, as well as a *Subscriber Swap?* column, which indicates whether a change in Subscriber assignment occurred between 2021 and 2022.
- The contents of the new reports are cumulative, listing consumers who were passively renewed on 10/12 as well as consumers whose coverage was renewed during the 12/6 “catch-up” job. These populations can be distinguished by referencing the “Creation Date” column.

Binder Payments for Renewal Policies

- Section 7.5 (Carrier Use of Payment) of the [Nevada Health Link Policy Manual](#) states the following:

45 CFR 155.400; 156.270

New enrollments completed during an eligible enrollment period require the first full payment to be made by the initial payment due date for coverage to become effective.

Renewed plans are considered a continuation of coverage and do not need an initial binder payment for coverage to be effective. The 90-day grace period for payment carries over for renewed enrollments if APTC is used to lower monthly premiums. If a delinquency exists on the account, carriers may apply any payments received to the delinquency.

- Please use v2 of the Renewal Successes report, described on the previous slide, to ensure that 2022 renewal policies with a change in subscriber assignment (*Subscriber Swap?* = Y) are not treated as initial enrollments with respect to binder payment requirements.

Marketing & Communications

- **Carrier Social Media Participation:** Thank you to all carriers who sent in your videos to promote OEP in collaboration w/ the Exchange.
 - Overall, all carrier social media posts across all channels had 2,287 impressions.
 - Impressions is defined as the number of times your content is displayed or is the number of unique people who see your content.
- **Updated Partner Toolkit:**
 - <https://www.nevadahealthlink.com/toolkits/>
- **All media placed – campaign videos updated on website & YouTube:** <https://www.nevadahealthlink.com/media/media-assets/>
- **Email me** so we can collaborate on messaging during SEP! Janel Davis j-davis@exchange.nv.gov

Discrepancy Report Update

- Due to a number of technical issues the Enhanced Discrepancy Report was not distributed widely in December as originally planned.
- We believe we have these issues sorted out, and we are planning on distributing reports for Plan Year 2022 in January (and, bandwidth permitting, Plan Year 2021).
- We are requesting assistance throughout the year from carriers to resolve the types of discrepancies that we focused on during our recent end-of-year cleanup effort. A companion guide with details on the Enhanced Discrepancy Report, including format and suggested workflow, is available at:
<https://www.nevadahealthlink.com/enhanced-discrepancy-report-companion-guide/>
- Please submit any questions, feedback, or suggestions regarding the report to reconsupport@exchange.nv.gov.

2022 RCNI Submission Deadlines

- Calendar Year 2022 RCNI Submission Deadlines have been published to our website and can be downloaded using the following link:

https://www.nevadahealthlink.com/wp-content/uploads/2022/01/SSHIX-2022-Monthly-RCNI-Submission-Deadlines_v01_2021-12-29.pdf

January RCNI Submission

- The next RCNI Submission Deadline is **Thursday, January 20**
- All carriers are expected to submit a Plan Year 2022 RCNI in January. Returning carriers should additionally submit a Plan Year 2021 RCNI.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
<u>January 2022</u>	<u>Thursday, January 20</u>		<u>X</u>	<u>X</u>
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
April 2022	Thursday, April 21		X	
May 2022	Thursday, May 19		X	
June 2022	Monday, June 20		X	
July 2022	Thursday, July 21		X	
August 2022	Monday, August 22		X	
September 2022	Monday, September 19		X	
October 2022	Thursday, October 20		X	
November 2022	Monday, November 21	X	X	
December 2022	Monday, December 19	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Gina Castaneda at:

gcastaneda@exchange.nv.gov