

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

April 12, 2022



nevada  
**health link**

# Introductions - SSHIX

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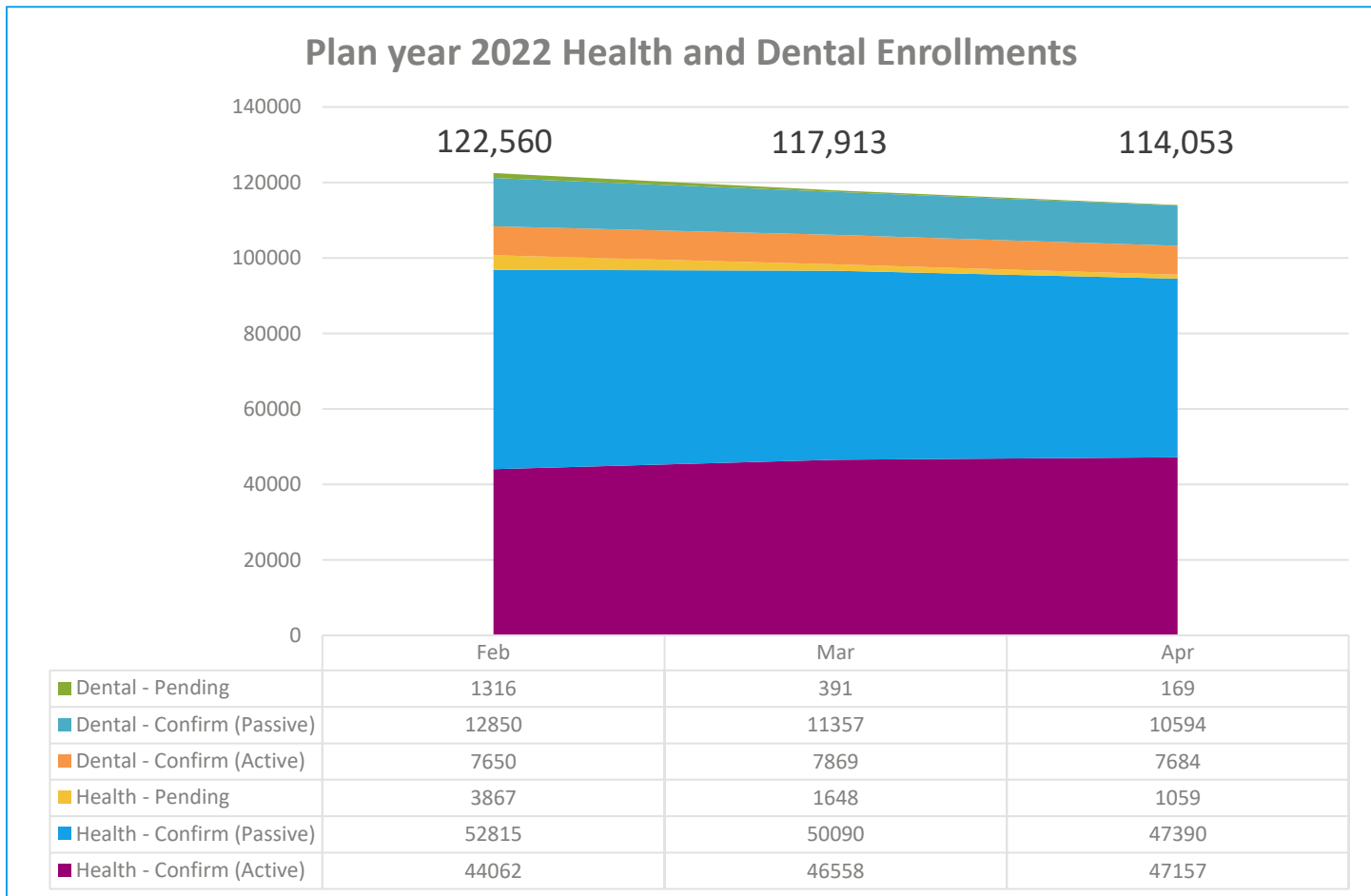
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# Agenda

- Enrollment Metrics Update
- Unwinding of PHE
- Plan Certification Update
- RCNI/EDI Testing Update
- April, 2022 Enhanced Discrepancy Report
- April RCNI Submission
- Q&A

# Enrollment Metrics Update

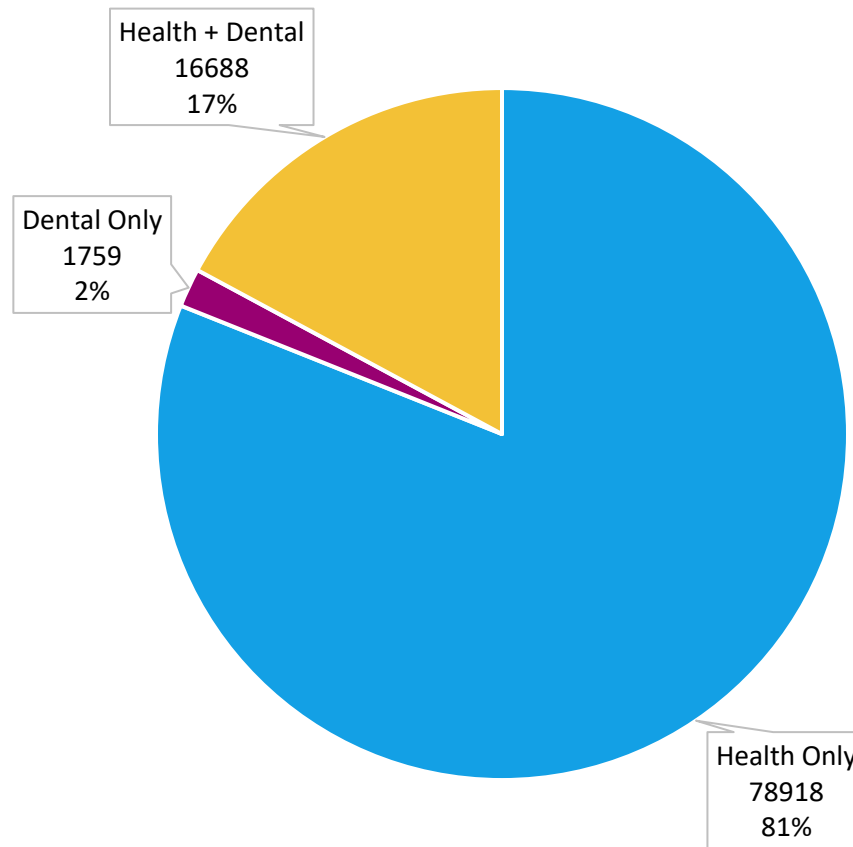
The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 4/12/2022. Consumers enrolled in Terminated policies have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.



# Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 4/12/2022. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for April: **97,365**



# Unwinding of the PHE

## ➤ Reflection from State Health Value Strategies Conference:

- Consumers are unaware of what's at stake. Very low awareness of the "Public Health Emergency"
- Evolving policy and operational climate
- Use all methods of communications when noticing consumers
- States are in a better place after a decade of the marketplace – leverage consumer education and work closely w/ stakeholders & state agencies.
- States may have more time than we think – timeline could be July of this year or at the end of the year.

## ➤ NV Health Link Comms & Messaging:

- Phased approach – education, enrollment & action, paid media plan (tentative)
- Fact sheets, collaborated messaging w/ Medicaid, emails, direct mail, PR, Blogs, Broker/Nav training, Carriers, resources on website.

➤ **Medicaid Resources:** <https://www.medicaid.gov/resources-for-states/downloads/unwinding-comms-toolkit.pdf>

# Plan Certification Update

- SSHIX is currently working to complete the Plan Year 2023 Plan Certification Guide, which we anticipate will be completed by this Friday, April 15<sup>th</sup>.
- Please ensure that Meagan Ranson, SSHIX Plan Certification Manager, has current contact information for your Plan Certification Team Leads. You can reach Meagan via email at [mranson@exchange.nv.gov](mailto:mranson@exchange.nv.gov).
- Please note that June 1<sup>st</sup>, 2022 is the deadline for initial submission of binder data to the SERFF system.

# RCNI/EDI Testing Update

- Returning carriers will not be required to participate in EDI testing for Plan Year 2023. Only new entries to the on-Exchange market will be required to complete EDI testing.
- All returning carriers, including those carriers who have already implemented the new 63-column RCNI format for the FFE, will be required to complete RCNI testing with SSHIX during Aug/Sept. The reason for this requirement is that the SSHIX implementation contains two key differences vs. the FFE implementation:
  - The SSHIX implementation requires the full name of the Agent/Broker in Column 58, as sent in the N102/B0 of the 834. The FFE implementation requires only the first name in this column.
  - The SSHIX implementation supports only the following Cancellation/Termination reason codes: 1 (Voluntary Withdrawal), 6 (Non-payment), and 13 (Death of Subscriber). The FFE implementation supports a total of 14 different codes, many of which involve use cases not supported by SSHIX.
- Additional details regarding RCNI testing methodology, including information about SFTP access to our testing environment, will be provided during the May Monthly Carrier Meeting.



# April, 2022 Enhanced Discrepancy Report

- With a great deal of assistance from your EDI/Recon teams, SSHIX has completed its retroactive cleanup of Plan Year 2021 enrollment discrepancies, and all consumers impacted by retroactive corrective action have received updated IRS forms 1095-A.
- SSHIX is now turning our attention to discrepancies from the current year, and April marks the first month that Enhanced Discrepancy Reports will be generated for Plan Year 2022.
- The format will be the same as the previous Enhanced Discrepancy Reports, and the primary focus of the report will be the resolution of Subscriber Benefit End Date discrepancies.
- Please submit any questions or suggestions regarding the Enhanced Discrepancy Report to [reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov).

# April RCNI Submission

- The next RCNI Submission Deadline is **Thursday, April 21st**
- All carriers are expected to submit a Plan Year 2022 RCNI in April. A Plan Year 2021 RCNI is not requested/required.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
January 2022	Thursday, January 20		X	X
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
<b><u>April 2022</u></b>	<b><u>Thursday, April 21</u></b>		<b><u>X</u></b>	
May 2022	Thursday, May 19		X	
June 2022	Monday, June 20		X	
July 2022	Thursday, July 21		X	
August 2022	Monday, August 22		X	
September 2022	Monday, September 19		X	
October 2022	Thursday, October 20		X	
November 2022	Monday, November 21	X	X	
December 2022	Monday, December 19	X	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

[reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit policy questions to Gina Castaneda at:

[gcastaneda@exchange.nv.gov](mailto:gcastaneda@exchange.nv.gov)