Qualified Health Plan Certification Checklist May 10, 2022

ISSUER INFORMATION

Plan Name:_____ HIOS Plan #:_____ Issuer Name:_____

Company Name	
(Name in Nevada Company is Licensed	
under):	
NAIC Company Number:	
Company Address:	
Contact Person for Filing:	
Contact Person for filing address:	
Contact Person for filing telephone	
number:	
Contact Person for filing email:	
	\Box Individual \Box SHOP

Qualified Health Plan Certification Checklist May 10, 2022

QUALIFIED HEALTH PLAN CERTIFICATION

Plan Name:	
HIOS Plan #:	
Issuer Name:	

Iss	UER RE	QUIREMENTS				
		Issuer Requirements	Federal Source	SERFF- support ed function	SERFF data collection	Notes
	1	I - ENROLLMENT PROCESS FOR QUALIFIED INDIVIDUALS				
	1.1	□ Enrolls a qualified individual when Exchange notifies the issuer that the individual is a qualified individual and transmits information to the issuer.	45 CFR §156.265(b)(1)		Х	Confirm by Issuer Testing
	1.2	□ Accepts enrollment information consistent with the privacy and security requirements established by the Exchange.	45 CFR §156.265(c)		Х	Confirm by Issuer Testing
	1.3	Uses the premium payment process established by the Exchange.	45 CFR §156.265(d)		Х	Confirm by Issuer Testing
	1.4	Provide new enrollees an enrollment information package that is compliant with accessibility and readability standards.	45 CFR §156.265(e)		Х	Confirm by Issuer Testing
	1.5	□ Reconciles enrollment files with the Exchange no less than once a month.	45 CFR §156.265(f); 45 CFR §156.400(d)		Х	Confirm by Issuer Testing
	1.6	Acknowledges receipt of enrollment information transmitted from the Exchange in accordance with Exchange standards.	45 CFR §156.265(g)		Х	Confirm by Issuer Testing

Plan Name:	
HIOS Plan #:	
Issuer Name:	

NEVADA DIVISION OF INSURANCE CERTIFICATION

ISS	UER RE	QUIREMENTS – CERTIFIED BY SILVER STATE HEAL	TH INSURANCE EXCHA	ANGE		
		Issuer Requirements	Federal Source	SERFF- supported function	SERFF data collection	Notes
	2	II - LICENSED AND IN GOOD STANDING	45 CFR § 156.200(b)(4); NRS 680A		Х	DOI verifies
	2.1	 Is licensed or authorized in NV as: Domestic Foreign Stock Reciprocal Mutual Fraternal Benefit Society HMO Non-Profit Health Care Plan {additional licenses available in state} 			Х	
	2.2	Authorized by DOI to offer <u>health</u> insurance			Х	Confirmed by SSHIX with DOI
	2.3	 Good Standing Verification Is the applicant out of compliance with any applicable Nevada solvency requirements for the calendar year in which it is applying to offer QHP? Is the applicant currently under any corrective action related to financial review? 			Х	Confirmed by SSHIX with DOI

Qualified Health Plan Certification Checklist May 10, 2022 ISSUER REQUIREMENTS – CERTIFIED BY SILVER STATE HEALTH INSURANCE EXCHA				Plan Name: HIOS Plan # Issuer Name:		
		Issuer Requirements	Federal Source	SERFF- supported function	SERFF data collection	Notes
	3 3.1	 <i>III - BENEFIT STANDARDS AND PRODUCT</i> <i>OFFERINGS</i> □ Offers through the Exchange: 	45 CFR §		X	
		☐ one silver level plan, AND ☐ one gold level plan	156.200(c)(1)			
	3.2	 Offers plans through the Exchange: Without embedded pediatric dental, With embedded pediatric dental, OR With bundled pediatric dental 	42 USC §18022(b)(4)(F)		Х	
	4	IV-MARKETING				
	4.1	□Complies with all NV marketing laws & regulations.	45 CFR §156.225(a); NRS 689A.710	X		Confirms by Attestation; follow up on previous complaints
	4.2	☐ Marketing practices do not discourage the enrollment of individuals with significant health needs.	45 CFR §156.225(b)	X		Confirms by Attestation; DOI reviews benefit designs; follow up on previous complaints
	5	V - TRANSPARENCY REQUIREMENTS	45 CFR §155.1040; 45 CFR §156.220			

Qualified Health Plan Certification Checklist May 10, 2022				Plan Name HIOS Plan a Issuer Name	p: #: p:
ISSUER R	EQUIREMENTS – CERTIFIED BY SILVER STATE HEALTH INSUR Issuer Requirements	ANCE EXCHA Federal Source	NGE SERFF- supported function	SERFF data collectio	Notes
5.2	An issuer must provide the following information: □ Claims payment policies and practices; □ Periodic financial disclosures; □ Data on enrollment □ Data on disenrollment □ Data on the number of claims that are denied □ Data on rating practices □ Information on cost-sharing and payments with respect to any out-of network coverage; □ Information on enrollee rights under Title I of the Affordable Care Act Must submit, in an accurate and timely manner, and in plain language, to be determined by HHS, the information described above to the following: □ Commissioner of Insurance □ Exchange □ HHS □ Data on enrollment; □ Data on enrollment; □ Data on disenrollment;	45 CFR [§] 156.220		X	Provided to the Exchange via SERFF Issuer describes how information is shared with the public (Example: web link), and provides link to SSHIX. Provides attestation that HHS was provided the information from this section

May	Qualified Health Plan Certification Checklist May 10, 2022			Plan Name: HIOS Plan #: Issuer Name:		
ISSU	UER R E	QUIREMENTS – CERTIFIED BY SILVER STATE HEAL Issuer Requirements	TH INSURANCE EXCH Federal Source	ANGE SERFF- supported function	SERFF data collection	Notes
	5.2	 An issuer must make available the amount of enrollee cost sharing under the individual's plan or coverage with respect to the furnishing of a specific item or service by a participating provider in a timely manner upon the request of the individual. At a minimum, the above information must be made available to such individual through the following: Internet Web site; and Other means for individuals without access to the Internet. 	45 CFR §156.220(d)		Х	DOI verifies
	5.3	Provides required notices on internal and external claims appeals in a culturally and linguistically appropriate manner.	45 CFR §147.136(e)		Х	Issuer provides Attestation
	5.4	Provides required notice and takes required action if improper cost-sharing reduction plan is assigned to an individual.	45 CFR §156.410(c)			Issuer provides Attestation
	5.5	□ Provides required notice and takes required action if the portion of the premium tax credit was not reduced for the applicable months.	45 CFR §156.460(c)			

Qualified May 10, 2	Health Plan Certification Checklist 022		Plan Name: HIOS Plan #: Issuer Name:			
ISSUER R	EQUIREMENTS – CERTIFIED BY SILVER STATE HEALTH INS Issuer Requirements	URANCE EXCHANG Federal Source	E SERFF Supported Function	SERFF data collection	Notes	
6	VI -Termination of Coverage of Qualified Individuals	45 CFR §155.430; 45 CFR §156.270	Tunction	concetion		
6.1	 Terminates coverage only if: Enrollee is no longer eligible for coverage through the Exchange; Enrollee's coverage is rescinded; QHP terminates or is decertified; Enrollee changes coverage: during an annual open enrollment period; special enrollment period; or obtains other minimum essential coverage. For non-payment of premium only if: Applies termination policy for non- payment of premium uniformly to enrollees in similar circumstances; Enrollee is delinquent on premium payment; Provides the enrollee with notice of such payment delinquency; and 	45 CFR§155.430(b); 45 CFR §156.270 45 CFR §156.260		X	DOI Verifies	
	 Provides a grace period of 3 consecutive months if an enrollee is receiving advance payments of the premium tax credit and has previously paid at least one month's premium Pay all appropriate claims for services rendered to the enrollee in the second and third months of the grace period. 					

Qualified Health Plan Certification Checklist May 10, 2022					Plan Name: HIOS Plan #: Issuer Name:
			□ Continue to collect advance payments of the premium tax credit on behalf of the enrollee from the Department of the Treasury.		
	6	5.2	Provides reasonable notice of termination of coverage to the Exchange and enrollee (this includes effective date of termination).	45 CFR §155.430(d); 45 CFR §156.270(b)	X Issuer provides Attestation
	e	5.3	☐ Maintains records of terminations of coverage for auditing.	45 CFR §155.430(c); 45 CFR §156.270(h)	X Issuer provides Attestation

Plan Name:	
HIOS Plan #:	
Issuer Name:	

ISS	Issuer Requirements – Certified by Silver State Health Insurance Exchange						
		T . D		SERFF-	SERFF		
		Issuer Requirements	Federal Source	supporte d	data collection	Notes	
	7	VII - QUALITY ASSURANCE PROGRAM					
	7.1	 Implements and reports on a <u>quality</u> <u>improvement strategy</u> or strategies used to reward quality through the use of market based incentives. <u>Improvement strategy</u> is any strategy that includes increased reimbursement or other financial incentive for: Improving health outcomes through the implementation of activities that include quality reporting, effective case management, care coordination, chronic disease management, medication and care compliance initiatives, including use of the medical home model, for treatment or services under the plan or coverage; Implementation of activities to prevent hospital readmissions through a comprehensive program that includes patient-centered education and counseling, comprehensive discharge planning, and post discharge reinforcement by an appropriate health care professional; Implementation of activities to improve patient safety and reduce medical errors through the appropriate use of best clinical 	45 CFR § 156.200(b)(5); 45 CFR §156.1130; 42 USC §300gg-17		Х	Issuer provides a report regarding how the issuer intends to implement the quality improvement strategy.	

May	10, 20			:		
ISS	UER R e	EQUIREMENTS – CERTIFIED BY SILVER STATE HEAL Issuer Requirements	TH INSURANCE EXCH Federal Source	IANGE SERFF- supported function	SERFF data collection	Notes
		 practices, evidence based medicine, and health information technology; and Implementation of wellness and health promotion activities. 				
	8	VIII - NETWORK ADEQUACY REQUIREMENTS	45 CFR §155.1050; 45 CFR §156.230			DOI verifies
	8.1	Complies with NV network adequacy laws & regulations in addition to the specific requirements listed below.	NRS 687B.490; NAC 687B		Х	Issuer provides Attestation
	8.2	 Has a network for each plan with sufficient number and types of providers to ensure that all services are accessible without unreasonable delay. Network must include providers that specialize in mental health and substance abuse services. 	45 CFR §156.230(a)(2)		X	
	8.3	☐ Has a network with sufficient geographic distribution of providers for each plan.	45 CFR §156.230(a)(2); 45 CFR §156.235		Х	
	8.4	 Has sufficient number and geographic distribution of essential community providers, where available, to ensure reasonable and timely access to a broad range of such providers for low-income, medically underserved individuals in the service area. Offers contracts to all available Indian health care providers in the service area, applying the special terms and conditions required by Federal law and regulations as referenced in the recommended model QHP addendum for 	45 CFR §156.230(a)(1); 45 CFR §156.235; 25 USC 1603; NAC 687B.768		X	Applicant must also agree to offer contracts to all available Native American providers and one ECP per type, per county (where available)

Qualified Health Plan Certification Checklist May 10, 2022	Plan Name: HIOS Plan #: Issuer Name:		
Indian health care providers developed by HHS: and			
 At least one ECP in each of the ECP categories; Federally Qualified Health Centers (FQHC) Ryan White Providers Family Planning Providers 			
 At least 30 percent of available ECPs in the plan's service area participate in the applicant's provider network: and At least one ECP in each ECP category in each county of the service area. 			

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ISS	UER RE	QUIREMENTS – CERTIFIED BY SILVER STATE HEAL Issuer Requirements	TH INSURANCE EXCH Federal Source	ANGE SERFF- supported function	SERFF data collection	Notes	
	9	IX - ACCREDITATION STANDARDS	45 CFR §155.1045; 45 CFR §156.275				
	9.1	 The appropriate product line (HMO, PPO, etc.) is accredited on the basis of local performance in the following categories by an accrediting entity recognized by HHS: Clinical quality measures, such as the HEDIS; Patient experience ratings on a standardized CAHPS survey; Consumer access; Utilization management; Quality assurance; Provider credentialing; Complaints and appeals; Network adequacy and access; and Patient information programs. 	45 CFR §156.275(a)(1)	X (Standardized CAHPS data will not be captured in SERFF for plan year 1)	X (States could require CAHPS data be submitted via SERFF for plan year 1)		
	9.2	☐ Authorizes the accrediting entity to release to the DOI, Exchange and HHS a copy of its most recent accreditation survey and survey- related information.	45 CFR §156.275(a)(2)	X			
	9.3	 Accredited within the timeframe established by the Exchange. Maintains accreditation. 	45 CFR §156.275(b)	X			

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PLA	AN REQI	UIREMENTS – CERTIFIED BY SILVER STATE HEALT Plan Requirements	H INSURANCE EXCHA Federal Source	NGE SERFF- supported function	SERFF data collection	Notes	
	10	X - BENEFIT STANDARDS AND PRODUCT OFFERINGS				DOI verifies	
	10.1	Covers the Essential Health Benefit Package	42 USC §18022	X			
	10.2	Plan meets one of the following standard AV tier levels:	42 USC §18022; 45 CFR §156.135; 45 CFR §156.140		Х	For Expanded Bronze: It must either cover and pay for	
		□ Bronze: 56%-62% AV				at least one major service, other than preventive	
		□ Expanded Bronze: 56%-65% AV				services before deductible,	
		□ Silver: 66%-72% AV				OR meet the requirements to be a high deductible health	
		□ Gold: 76%-82% AV				plan.	
		□ Platinum: 86%-92% AV					
	10.3	□ Non-Discriminatory Benefit Design	45 CFR §156.225(b); 45 CFR §156.125(a)		X	Plan benefit designs shall not discourage enrollment of individuals with significant health needs or discriminate based on an individual's: age, expected length of life, present or predicted disability, and degree of medical dependency, quality of life or other health conditions.	
	10.4	Complies with Annual Limitation on Cost Sharing.	42 USC §18022(c)(1)(A)		Х		

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REQU	UIREMENTS – CERTIFIED BY SILVER STATE HEALTI Plan Requirements	H INSURANCE EXCHA Federal Source	ANGE SERFF- supported function	SERFF data collection	Notes
	□ <u>Cost-sharing</u> shall not exceed the dollar amounts in effect under section 223(c)(2)(A)(ii) of the Internal Revenue Code of 1986 for self-only and family coverage.				
0.5	☐ If offers a Catastrophic Plan, it is only offered to eligible individuals eligible to enroll in a catastrophic plan.	42 USC §18022(e); 26 USC §5000A(b)			Confirm in Plan Documentation
	Eligible individuals:				
	☐ Individuals that have not attained the age of 30 before the beginning of the plan year; or				
	Individual has a certification in effect for any plan year exempt from the Shared Responsibility Payment by reason of lack of affordable coverage or hardship.			Х	
	☐ If offered, Catastrophic Plans are offered only in the individual exchange and <u>not</u> in the SHOP.				
	☐ If offered, Catastrophic Plan complies with specific requirements for benefits.				
10.6	☐ For Silver Plans, offers the following cost sharing variations:	45 CFR §156.420(a)		X	
	□ 73% AV Plan				

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PLA	N REQU	IREMENTS – CERTIFIED BY SILVER STATE HEALT Plan Requirements	H INSURANCE EXCHA Federal Source	NGE SERFF- supported	SERFF data	Notes	
		-		function	collection		
		□ 87% AV Plan					
		□ 94% AV Plan					
	10.7	☐ For all products at the lowest metallic level, offers a Tribal cost sharing plan variation at 100% AV.	45 CFR §156.420(b)		Х		
	10.8	□ Offers a child-only plan at the same level of coverage—bronze, silver, gold, or platinum—as any other plan offered through the Exchange to individuals who, as of the beginning of the plan year, have not attained age 21.	45 CFR §156.200(c)		X		
	10.9	Does not have benefit designs that have the effect of discouraging the enrollment of individuals with significant health needs.	45 CFR §156.225(b)		Х		
	10.10	□ Submits a description of covered benefits and cost-sharing provisions to the Division of Insurance and the Exchange at least annually.	45 CFR §156.210(b)		Х		
	10.11	□ Complies with internal claims and appeals and external review processes.	45 CFR §147.136(a)(1)		Х		
	10.12	 Makes its provider directory available: to the Exchange or Division of Insurance; and to potential enrollees in hard copy upon request. Provider directory identifies providers that are not accepting new patients. 	45 CFR §156.230(b)(1)(2)		X		

-	Qualified Health Plan Certification Checklist May 10, 2022				Plan Name: HIOS Plan #: Issuer Name:		
PL	AN REQU	IREMENTS – CERTIFIED BY SILVER STATE HEALT Plan Requirements	H INSURANCE EXCHA Federal Source	NGE SERFF- supported function	SERFF data collection	Notes	
		 Provider directory must include information on providers accepting new patients, the provider's location, contact information, specialty, medical group and any institutional affiliations, in a manner that is easily accessible through the issuer's website, through a clearly identifiable link or tab and without creating or accessing an account or entering a policy number. If an issuer maintains multiple networks, the general public is able to easily discern which providers participate in which plans and which provider networks. 					
	10.13	 Plan Premiums are submitted with the following separate categories: Premiums allocable to the APTC Premiums allocable to the Individual 	42 USC §18022; 45 CFR §156.280			Allocable to APTC: Essential Health Benefits Allocable to Individual: Abortion services and non- EHBs (i.e. adult dental)	
	10.14	□ All Plan Management Templates comply with Exchange and DOI data specifications					
	11	XI - RATE FILINGS AND OTHER RATE DISCLOSURE REQUIREMENTS					
	11.1	☐ Files rates for prior approval.	NRS 686B.070; 45 CFR §154.220		Х	DOI verifies	

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PL	AN R EQU	JIREMENTS – CERTIFIED BY SILVER STATE HEALT	NGE				
		Plan Requirements	Federal Source	SERFF- supported function	SERFF data collection	Notes	
	11.2	□ Submits rate information to the DOI at least annually.	45 CFR §155.1020(c); 45 CFR §156.210(b)		Х	Automatically through SERFF	
	11.3	□ Submits to the DOI a justification for a rate increase prior to the implementation of the increase.	45 CFR §155.1020(b)(1)(i); 45 CFR §156.210(c)		Х	DOI verifies	
	11.4	Prominently posts the rate justification on issuer Web site prior to the implementation of the change.	45 CFR §155.1020(a); 45 CFR §156.210(c)		Х	Provide link to Exchange and DOI Issuer provides Attestation	
	11.5	 Segregation of Funds Premiums Separated: Allocable to APTC Allocable to Individual Does not use federal funds for abortion 	45 CFR §156.280(e)(3)			Issuer provides Attestation	
	12	XII - RATING STANDARDS - GENERAL				DOI verifies	
	12.1	☐ Sets rates for an entire benefit year, or for the SHOP, plan year.	45 CFR §156.210(a)		Х		
	12.2	□ Rates must be the same for products inside and outside Exchange.	45 CFR §156.255(b)		Х		
	13	XIII - Allowable Rating Variations	42 USC 300gg 2701; 45 CFR §156.255			DOI verifies	
	13.1	 □ Varies rates only based on: □ geographic area □ age (3 to 1) □ tobacco use (1.5 to 1) □ family composition 	42 USC 300gg §2701(a); 45 CFR §156.255(a)		Х		

May	10, 202					
PLA	AN R EQU	IREMENTS – CERTIFIED BY SILVER STATE HEALT Plan Requirements	H INSURANCE EXCHA Federal Source	NGE SERFF- supported function	SERFF data collection	Notes
	14 14.1	XIV - APPLICATIONS AND NOTICES Provides to applicants and enrollees all applications and other material: In plain language; and In a manner that is accessible and timely to: Individuals living with disabilities, and Ito individuals with limited English proficiency through the provision of language services at no cost to the individual.	45 CFR §155.230(b); 45 CFR §156.265(e); 45 CFR §155.205(c)		X	Verify in Schedule of Benefits, Evidence of Coverage, and/or Sample Termination Notice. All documentation must be available in English and Spanish.
	15	XV–NON-CERTIFICATION AND DECERTIFICATION OF QUALIFIED HEALTH PLANS	45 CFR §156.290(a); 45 CFR §155.1080(a); 45 CFR §156.270(b)			Issuer provides Attestation
	15.1	 Notifies the Exchange if QHP issuer elects not to seek certification for a subsequent, consecutive certification cycle with the Exchange Notifies prior to the beginning of the recertification process Fulfill its obligation to cover benefits for each enrollee through the end of the plan year or benefit year through the Exchange Fulfill data reporting obligations Provide notice to enrollees Terminate the coverage or enrollment through the Exchange of enrollees in the QHP 				

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		☐ If a QHP issuer is decertified by the Exchange, the issuer must terminate the enrollees through the Exchange only after the enrollees have been notified and given the opportunity to enroll in other coverage.					
	16	XVI–PAYMENT TO FEDERALLY-QUALIFIED HEALTH CENTERS	45 CFR §156.235(e)			Issuer provides Attestation	
	16.1	□ QHP issuer must pay the Federally-qualified health center for the item or service provided to the enrollee an amount that is not less than the amount of payment that would have been paid to the FQHC					
	17	XVII - RECERTIFICATION					
	17.1	☐ All issuers interested in recertification on exchange will be certified with the same set of guidance and standards set by the exchange and the DOI.	45 CFR §155.1075(a)				
	18	XVIII – Compliance					
	18.1	☐ Maintain responsibility for compliance and the compliance of the downstream entities, as applicable with all applicable standards	45 CFR §156.340(a) 45 CFR §155.200(f)(2)(vi)			Issuer provides Attestation	
	19	XIX- OTHER REPORTING REQUIREMENTS	45 CFR §156.295(a)			Issuer provides Attestation	
	19.1	□ Reports to U.S. DHHS on prescription drug distribution and cost the following information (paid by PBM or issuer):					

Qualified Health Plan Certification Checklist May 10, 2022 PLAN REQUIREMENTS – CERTIFIED BY SILVER STATE HEALTH	Plan Name: HIOS Plan #: Issuer Name:					
PLAN REQUIREMENTS – CERTIFIED BY SILVER STATE HEALTH	Federal Source	SERFF- supported function	SERFF data collection	Notes		
 Percentage of all prescriptions that were provided through retail pharmacies compared to mail order pharmacies, and Percentage of prescriptions for which a generic drug was available and dispensed compared to all drugs dispensed, broken down by pharmacy type: independent pharmacy, supermarket pharmacy, and mass merchandiser pharmacy. Aggregate amount and type of rebates, discounts or price concessions that the issuer or its contracted PBM negotiates that are: attributable to patient utilization, and passed through to the issuer. Total number of prescriptions that were dispensed. Aggregate amount of the difference between the amount the issuer pays its contracted PBM and the amounts that 						