

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

June 14, 2022



nevada  
**health link**

# Introductions - SSHIX

**Ryan High** – Executive Director

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**Russell Cook** – Information Systems Manager

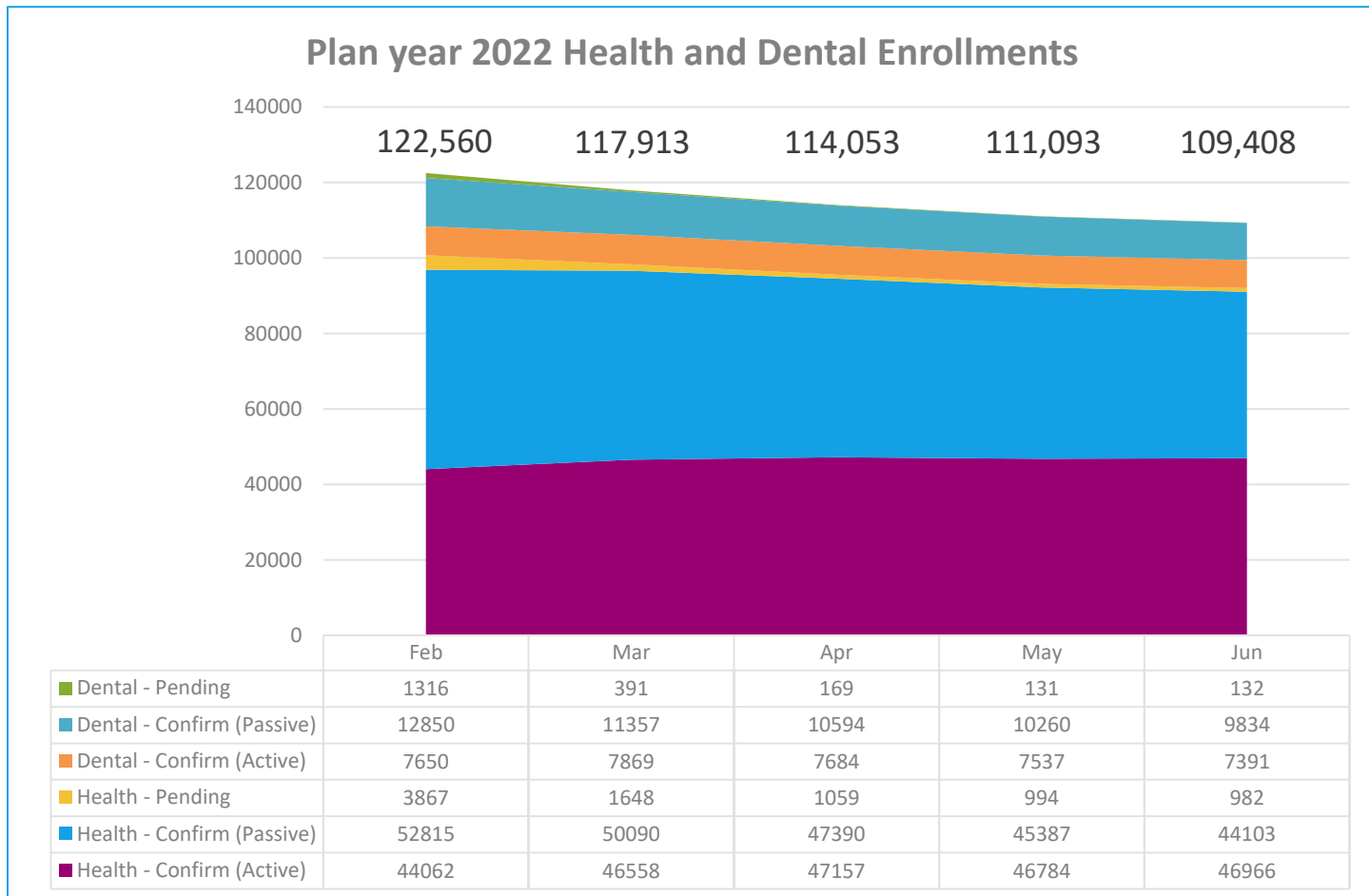
[rwcook@exchange.nv.gov](mailto:rwcook@exchange.nv.gov)

# Agenda

- Enrollment Metrics Update
- Unwinding of PHE
- Plan Certification Update
- Gender Affirming Care Update
- June RCNI Submission
- Q&A

# Enrollment Metrics Update

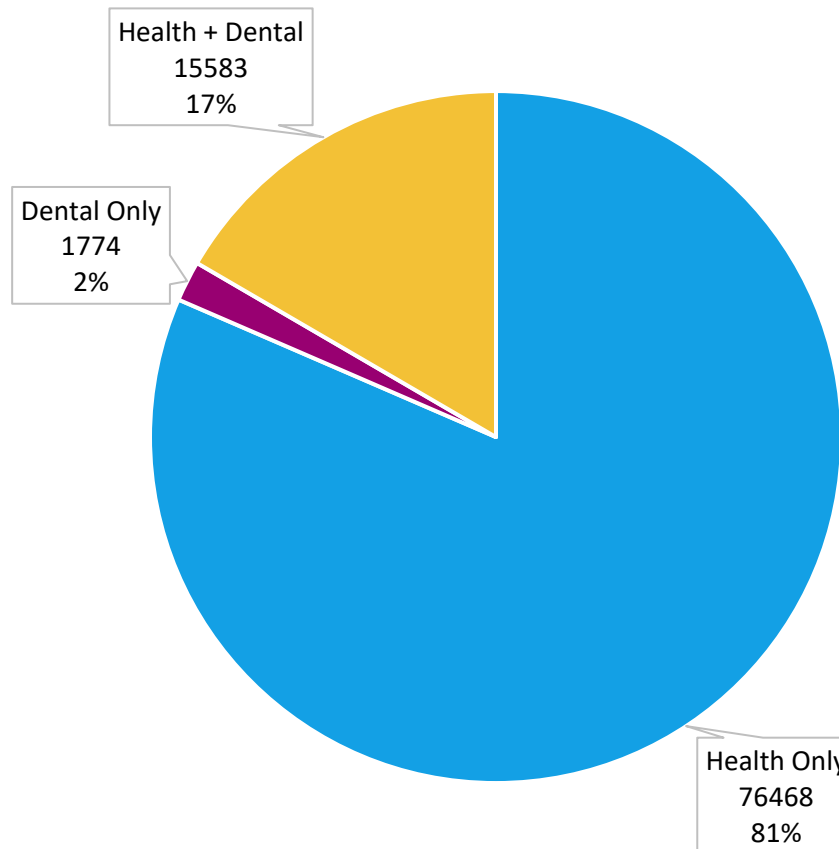
The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 6/12/2022. Consumers enrolled in Terminated policies have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.



# Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 6/12/2022. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for June: **93,825**



# Unwinding of the PHE

## ➤ Exchange Communications Phased Approach:

- Objective: provide seamless process of enrollment w/ Nevada Health Link & prevent a lapse in coverage
- Education, enrollment & action, paid media plan is in process

## ➤ What the Exchange has been working on:

- Included a blurb re: Unwinding of PHE in consumer outreach emails to enrollees/non-enrollees, so far read by approximately 20 thousand Nevadans
- Social Media Posts, so far resulting in over 4,000 impressions:
  - Drive to blog posts, two upcoming: “What is the PHE, and does it affect me?” “Do you know someone on Medicaid? Make sure they can find coverage.”
  - Update contact information in Medicaid profile
  - Medicaid engagement
  - Graphics/Infographics

Currently in the final stages of creating a consumer facing flyer/poster informing consumers what the PHE is and how it will affect Medicaid eligibility. Call to action will direct consumers to NevadaHealthLink.com.

- **Medicaid Resources:** <https://www.medicaid.gov/resources-for-states/downloads/unwinding-comms-toolkit.pdf>

# Plan Certification Update

- Review of QHP and QDP binder submissions is under way, and our initial objections should be sent out by the end of this week if they have not yet gone out. Please be sure to check SERFF and respond to objections by the requested date.
- The QHP and QDP Plan Certification Timelines are located in the Plan Year 2023 Final Letter to Issuers, published on the [Carrier Resources page](#) of Nevada Health Link.
- For questions regarding the Plan Year 2022 Plan Certification process please contact [mranson@exchange.nv.gov](mailto:mranson@exchange.nv.gov) (cc: [pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov))

# Gender Affirming Care Update

- During the May 2022 presentation (Slide 7) SSHIX indicated that our platform was rolling out support for the “Gender Affirming Care” field in the SERFF template. We also indicated that carriers should ensure this field is populated in order to avoid the default message of “Unavailable” being displayed to consumers.
- Based upon recent guidance from CMS, SSHIX will not be displaying the “Gender Affirming Care” field, and this info is no longer required in your SERFF filings.
- Please note that populating the “Gender Affirming Care” field will not compromise the Plan Certification process in any way—we simply won’t be displaying the field to consumers.



# June RCNI Submission

- The next RCNI Submission Deadline is **Monday, June 20<sup>th</sup>**
- All carriers are expected to submit a Plan Year 2022 RCNI in June. A Plan Year 2021 RCNI is not requested/required.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
January 2022	Thursday, January 20		X	X
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
April 2022	Thursday, April 21		X	
May 2022	Thursday, May 19		X	
<b>June 2022</b>	<b><u>Monday, June 20</u></b>		<b><u>X</u></b>	
July 2022	Thursday, July 21		X	
August 2022	Monday, August 22		X	
September 2022	Monday, September 19		X	
October 2022	Thursday, October 20		X	
November 2022	Monday, November 21	X	X	
December 2022	Monday, December 19	X	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

[reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit policy questions to Gina Castaneda at:

[gcastaneda@exchange.nv.gov](mailto:gcastaneda@exchange.nv.gov)