

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

August 8, 2022



nevada
health link

Introductions - SSHIX

Ryan High – Executive Director

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Janel Davis – Chief Operations Officer

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Katie Charleson – Communications Officer

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Gina Castaneda – Policy and Compliance Manager

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Meagan Ranson – Plan Certification Manager

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Russell Cook – Information Systems Manager

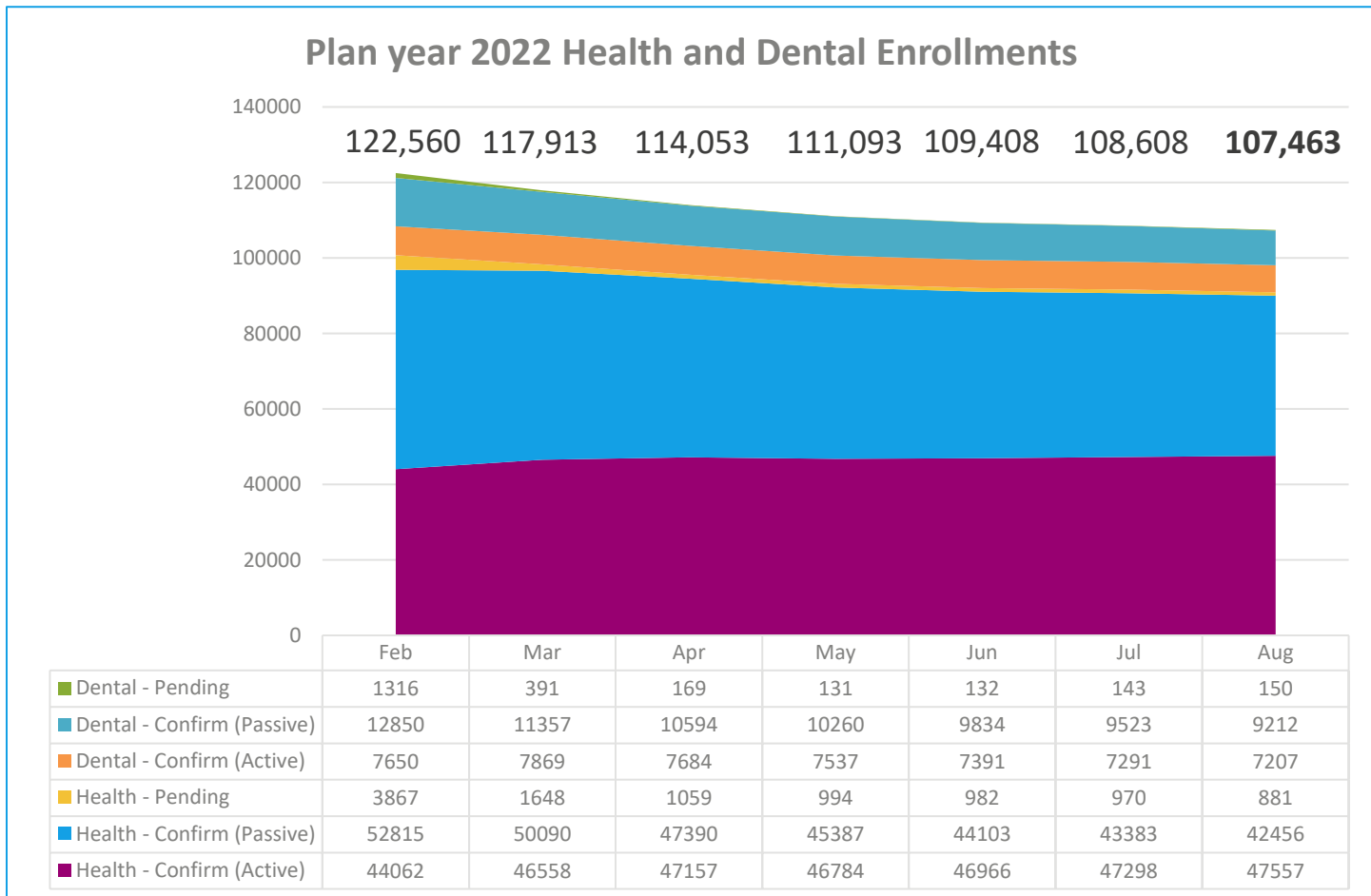
rwcook@exchange.nv.gov

Agenda

- Enrollment Metrics Update
- Plan Certification Update
- Broker Certification Update
- RCNI Upgrade – SFTP Access
- August RCNI Submission
- Q&A

Enrollment Metrics Update

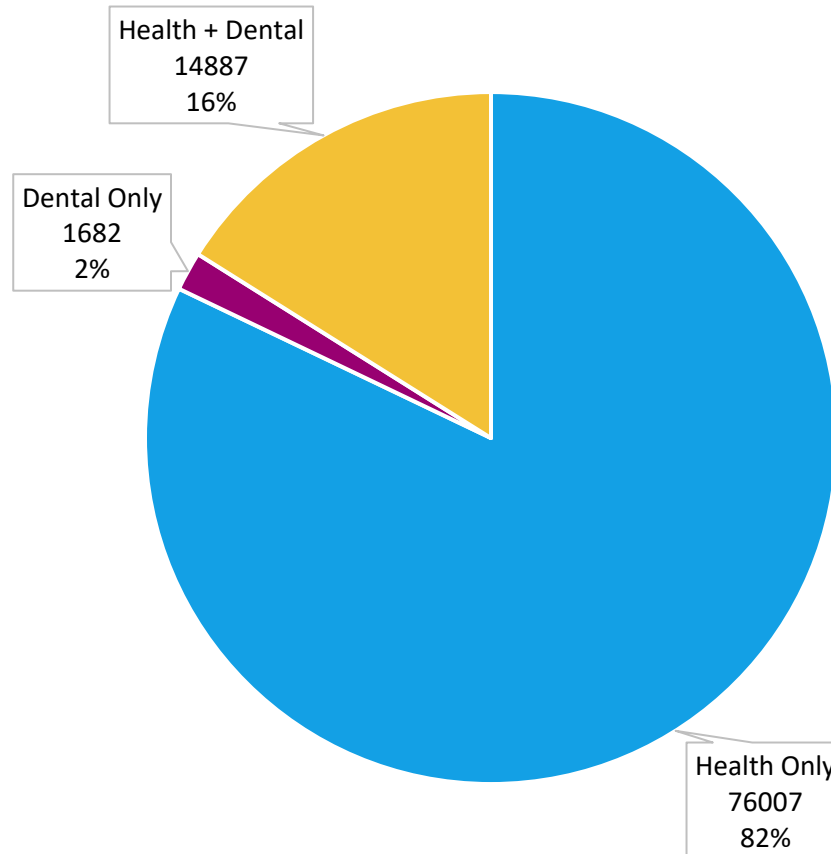
The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 8/8/2022. Consumers enrolled in Terminated policies have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.



Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 8/8/2022. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for August: **92,576**



Plan Certification Update

- Plan Preview ends August 19, 2022. It is essential that carriers review all plans and mark them as “Verified” prior to the completion of Plan Preview, as this is the last opportunity you’ll have to review plan data in the format that it will be displayed to consumers.
- The final data transfer from SERFF to Nevada Health Link SBE Platform will be August 26, 2022. If extenuating circumstances require changes to plan data between 8/19—8/25 then it’s critical to notify Meagan Ranson via email at mranson@exchange.nv.gov, cc: pmanagement@exchange.nv.gov.
- Please be on the lookout for the Plan Year 2023 DRAFT Issuer Agreements. These will be sent out via email within the next few weeks.
- Please note that Plan Preview requires access to the “Plan Representative” user role of the SBE Platform. If you or any members of your team require access to the platform please submit a completed [Access Request Form](#) to reconsupport@exchange.nv.gov, cc: mranson@exchange.nv.gov.

Broker Certification Update

- SSHIX staff is actively working on updating our annual broker/navigator training and certification curriculum.
- The new materials will be available to our broker/navigator community on September 1.
- In order to be invited to the PY2023 training, new and returning brokers must fill out the Intent to Sell form on our website: <https://www.nevadahealthlink.com/brokers-agents-onboarding/>
- Brokers are advised to submit the Intent to Sell form no later than August 31 to ensure timely enrollment in the curriculum.
- Brokers and Agents can call Rebecca Lomazzo with the Silver State Health Insurance Exchange at 775-434-9112 or please send an email to brokersupport@exchange.nv.gov.

RCNI Upgrade – SFTP Access

- Yesterday SSHIX distributed emails with a link to the [SFTP Access Request Form](#) (which will be used to create logins for the dedicated SFTP test environment), along with a high-level overview of the testing methodology.
- These emails were sent to the IT/EDI contacts specified in your responses to last month's request for POCs. If you have not provided a response to the POC request then the email was sent to the same distribution list as we have on file for EDI/Recon meetings.
- The testing window will run from August 15 through September 30 and will consist of an RCNI submission to the dedicated test environment, using the new 63-column format, and populated with production enrollment data.
- The ideal testing workflow would be to submit your test file (63-column format) to the non-prod SFTP account within a few days of your production RCNI submission August (58-column format), using the same data extract for both files.
- SSHIX intends to help make this process as painless as possible. To request special accommodations please send an email reply to the message that contained the link to the SFTP Access Request Form (Subject: NV SSHIX: SFTP Access Request Form for RCNI Testing).

August RCNI Submission

- The next RCNI Submission Deadline is **Monday, August 22nd**.
- All carriers are expected to submit a Plan Year 2022 RCNI in August. A Plan Year 2021 RCNI is not requested/required.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
January 2022	Thursday, January 20		X	X
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
April 2022	Thursday, April 21		X	
May 2022	Thursday, May 19		X	
June 2022	Monday, June 20		X	
July 2022	Thursday, July 21		X	
<u>August 2022</u>	<u>Monday, August 22</u>		<u>X</u>	
September 2022	Monday, September 19		X	
October 2022	Thursday, October 20		X	
November 2022	Monday, November 21	X	X	
December 2022	Monday, December 19	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Gina Castaneda at:

gcastaneda@exchange.nv.gov