



# Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

T: 775-687-9939

F: 775-687-9932

[www.nevadahealthlink.com/sshix](http://www.nevadahealthlink.com/sshix)

## Silver State Health Insurance Exchange (SSHIX) Board Meeting Approved Minutes Thursday, October 13, 2022

### **Meeting Location:**

Zoom and Teleconference, or 2310 South Carson St., Suite 3A, Carson City, NV 89701

### **Members Present**

#### **Zoom:**

Florence Jameson, MD  
Valerie Clark  
Dr. Sarah Friedman  
Jonathan Johnson  
Jose Melendrez  
Quincy Branch  
Kelli Anderson (for Susan Brown, Non-Voting Ex Officio)

### **Members Absent**

E. Lavonne Lewis  
Suzanne Bierman (for Richard Whitley, Non-Voting Ex Officio  
Commissioner  
Barbara D. Richardson, Non-Voting Ex Officio

### **Staff Members Assisting**

Ryan High, SSHIX  
Katie Charleson, SSHIX  
Tiffany Davis, SSHIX  
Alma Orozco, DAG  
Connie Anderson, The Abbi Agency

### **I. Call to Order, Welcome, Roll Call, Announcements**

Chair Dr. Jameson called the meeting to order. Ryan High performed roll call and quorum was established.

### **II. Public Comment**

There was no public comment.

### **III. Approval of the minutes of the June 23, 2022 Board Meeting. For Possible Action.**

The following action was taken:

**MOTION** To approve the minutes of the June 23, 2022 Board meeting.

**BY:** Mr. Branch

**SECOND: Vice Chair Clark**

**PASS: Unanimously**

**IV. Executive Director's Report**

Ryan High provided the Executive Director's Report to the Board. Mr. High welcomed Michael Reynolds, the Exchange's newest program officer in the Quality Assurance Unit in the Carson City office; Kaitlyn Blagen, the new marketing assistant/IT analyst in the communications unit; and Alexandra Zuinini in the operations unit. Mr. High congratulated Kayla Yost for her promotion from the Quality Assurance Unit to the Recon Unit.

Chair Jameson asked some questions regarding the report.

Ryan High responded to the Chair's questions.

**V. Marketing and Outreach Update**

Katie Charleson and The Abbi Agency provided the Board with an update on marketing and outreach. There were questions, comments, and praise from the Board.

**VI. Discussion and possible action regarding dates, times, and agenda items for future meetings.**

Ryan High informed the Board that the next meeting is scheduled for Wednesday, December 14, 2022 at 12:30 p.m.

**VII. Public Comment**

There was no public comment.

**VIII. Adjournment**

Dr. Jameson adjourned the October 13, 2022 Silver State Health Insurance Exchange meeting.