

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

October 11, 2022



nevada
health link

Introductions - SSHIX

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Katie Charleson – Communications Officer

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Gina Castaneda – Policy and Compliance Manager

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Meagan Ranson – Plan Certification Manager

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Russell Cook – Information Systems Manager

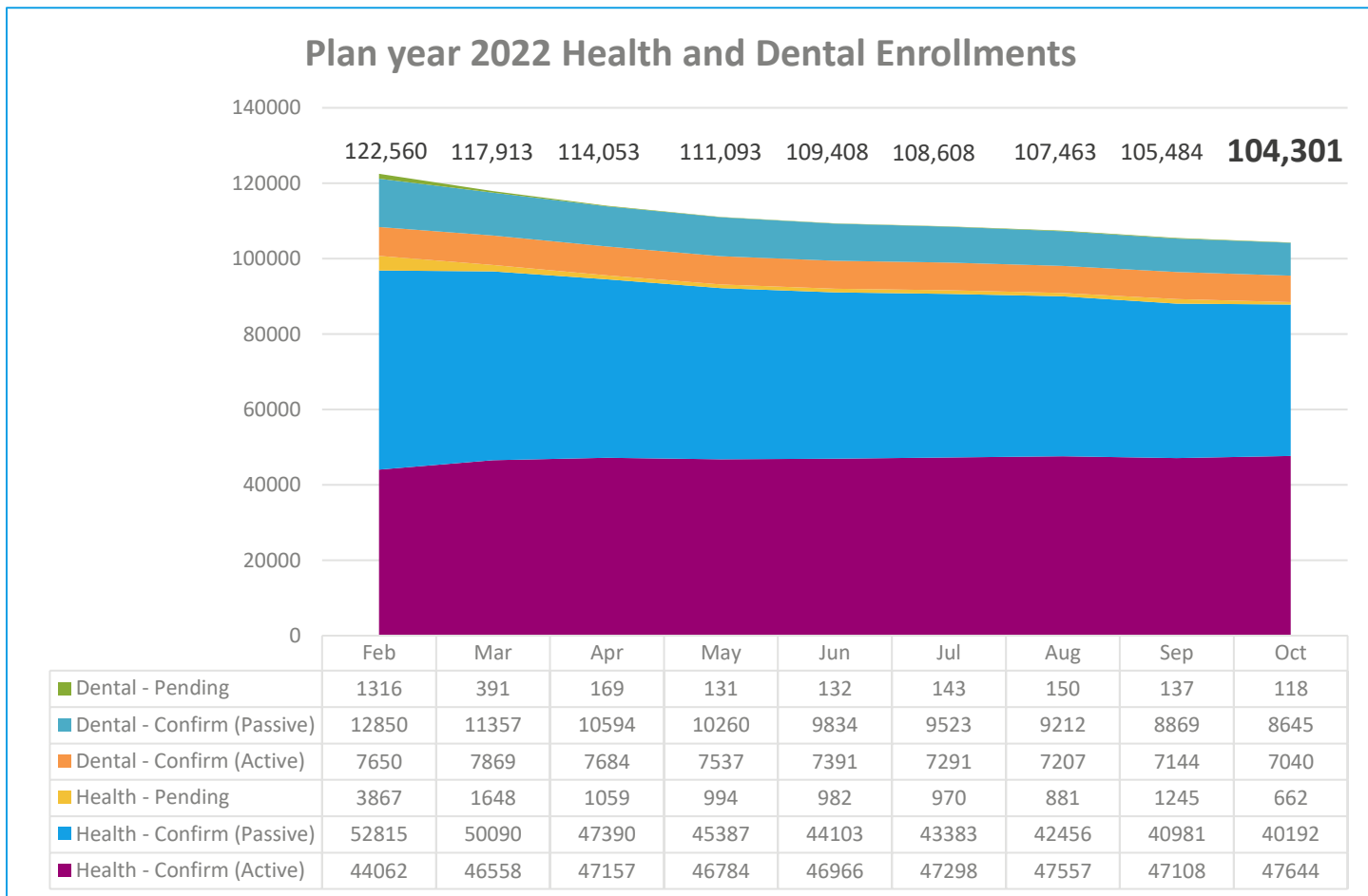
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Agenda

- Enrollment Metrics Update
- Plan Cert Update
- Pre-Renewals Cleanup Results
- Passive Renewals/OEP Timeline
- Eligibility Begin Date Requirements for OEP
- October RCNI Submission
- Q&A

Enrollment Metrics Update

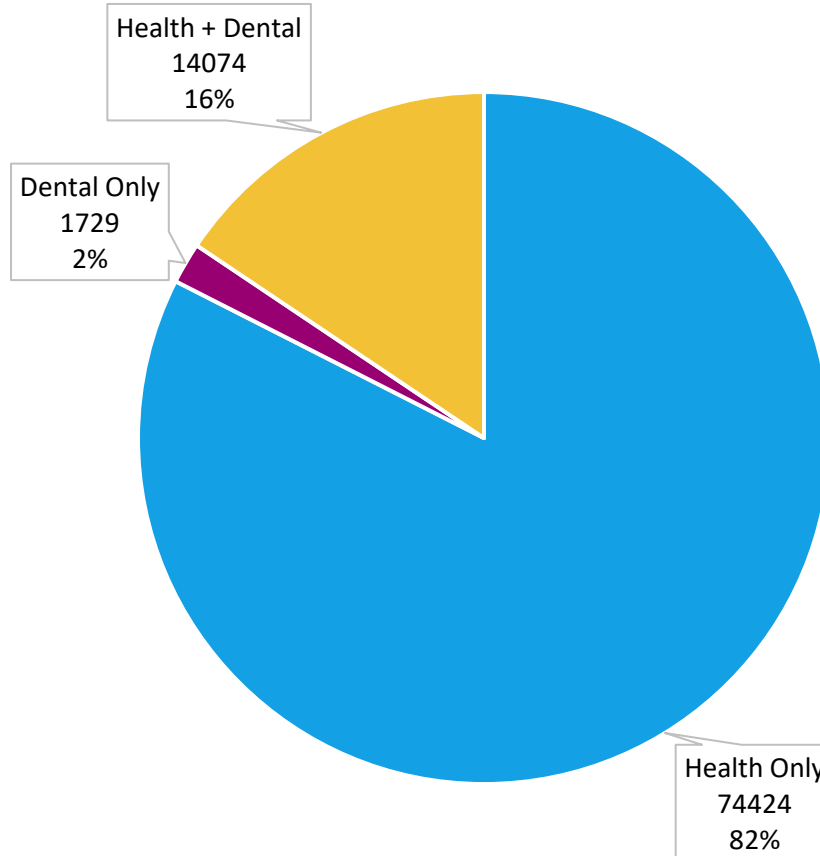
The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 10/11/2022. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.



Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 10/11/2022. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for October: **90,227**



Unique Enrollees for September: **91,805**

Plan Cert Update

- All PY23 QDP and QHP plans are available for “Window Shopping” now through the end of October at enroll.nevadahealthlink.com
- Consumers will have the ability to actively enroll in these plans starting November 1st (OEP)
- The Redline Version of the Policy Manual has been sent out along with numerous reminders. All comments on this document are DUE by Tuesday, October 18, 2022. Please email all suggested edits/input to Gina Castaneda at gcastaneda@exchange.nv.gov.

Pre-Renewals Cleanup Results

Thank you for your participation—the September Pre-Renewals Cleanup was an unqualified success! As a result of your efforts:

- Over 500 policies that were previously cancelled/term'd for non-payment were reinstated, allowing these policies to be renewed into 2023 coverage.
- Over 400 policies that should have been cancelled/term'd for non-payment earlier in the year were corrected, preventing these policies from being mistakenly renewed into 2023 coverage.
- Over 100 policies which were in a Pending status for more than 90 days were either Confirmed or Cancelled.
- SSHIX anticipates an all-time record low number of enrollment status discrepancies in the October reconciliation cycle.

Passive Renewals/OEP Timeline

- 834s reflecting passive renewal enrollments for 2023 (aka Batch Auto Renewals or “BAR” files) are scheduled to be transmitted on Wednesday, 10/19/2022. The format and structure of these renewal transactions should be identical to last year’s files.
- The Plan Year 2023 Open Enrollment Period (OEP) begins Tuesday, 11/1/2022. For consumers whose 2022 coverage was passively renewed for 2023, but who choose to actively re-enroll in a different plan during OEP, the Exchange will transmit a Cancel transaction for the passive renewal policy followed by an Initial Enrollment (Add) transaction for the active re-enrollment policy.
- The “Secondary Passive Renewals” or SPR job, which is designed to passively renew 2022 SEP enrollments submitted after the October passive renewals job, is scheduled for Tuesday, 12/13/2022. Please note that this job will not passively renew policies which were in a Terminated status during the October passive renewals job but were subsequently reinstated.

Eligibility Begin Date Requirements for OEP

- In order to secure a 1/1/2023 Coverage Begin Date, consumers must submit both their application for coverage *and* their 2023 plan selection by midnight on 12/31/2022.
- In order to secure a 2/1/2023 Eligibility Begin Date, consumers must submit their application for coverage by midnight on 1/15/2023.
- In order to secure a 2/1/2023 Coverage Begin Date, consumers must submit their 2023 plan selection by midnight on 1/20/2023.
- Under no circumstances will consumers be automatically granted a retroactive Coverage Begin Date by our platform. However, our call center may grant a manual backdate under certain circumstances. Carriers should be prepared to receive ADD transactions for a 1/1/2023 Coverage Begin Date at least through the end of January, 2023.

October RCNI Submission

- The next RCNI Submission Deadline is **Thursday, October 20th**. Please note that this submission should use the new 63-column RCNI format.
- All carriers are expected to submit a Plan Year 2022 RCNI in October. A Plan Year 2021 RCNI is not requested/required.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
January 2022	Thursday, January 20		X	X
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
April 2022	Thursday, April 21		X	
May 2022	Thursday, May 19		X	
June 2022	Monday, June 20		X	
July 2022	Thursday, July 21		X	
August 2022	Monday, August 22		X	
September 2022	Monday, September 19		X	
October 2022	<u>Thursday, October 20</u>		<u>X</u>	
November 2022	Monday, November 21	X	X	
December 2022	Monday, December 19	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Gina Castaneda at:

gcastaneda@exchange.nv.gov