

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

November 08, 2022



nevada  
**health link**

# Introductions - SSHIX

**Ryan High** – Executive Director

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**Janel Davis** – Chief Operations Officer

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**Katie Charleson** – Communications Officer

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**Gina Castaneda** – Policy and Compliance Manager

[gcastaneda@exchange.nv.gov](mailto:gcastaneda@exchange.nv.gov)

**Meagan Ranson** – Plan Certification Manager

[mranson@exchange.nv.gov](mailto:mranson@exchange.nv.gov)

**Russell Cook** – Information Systems Manager

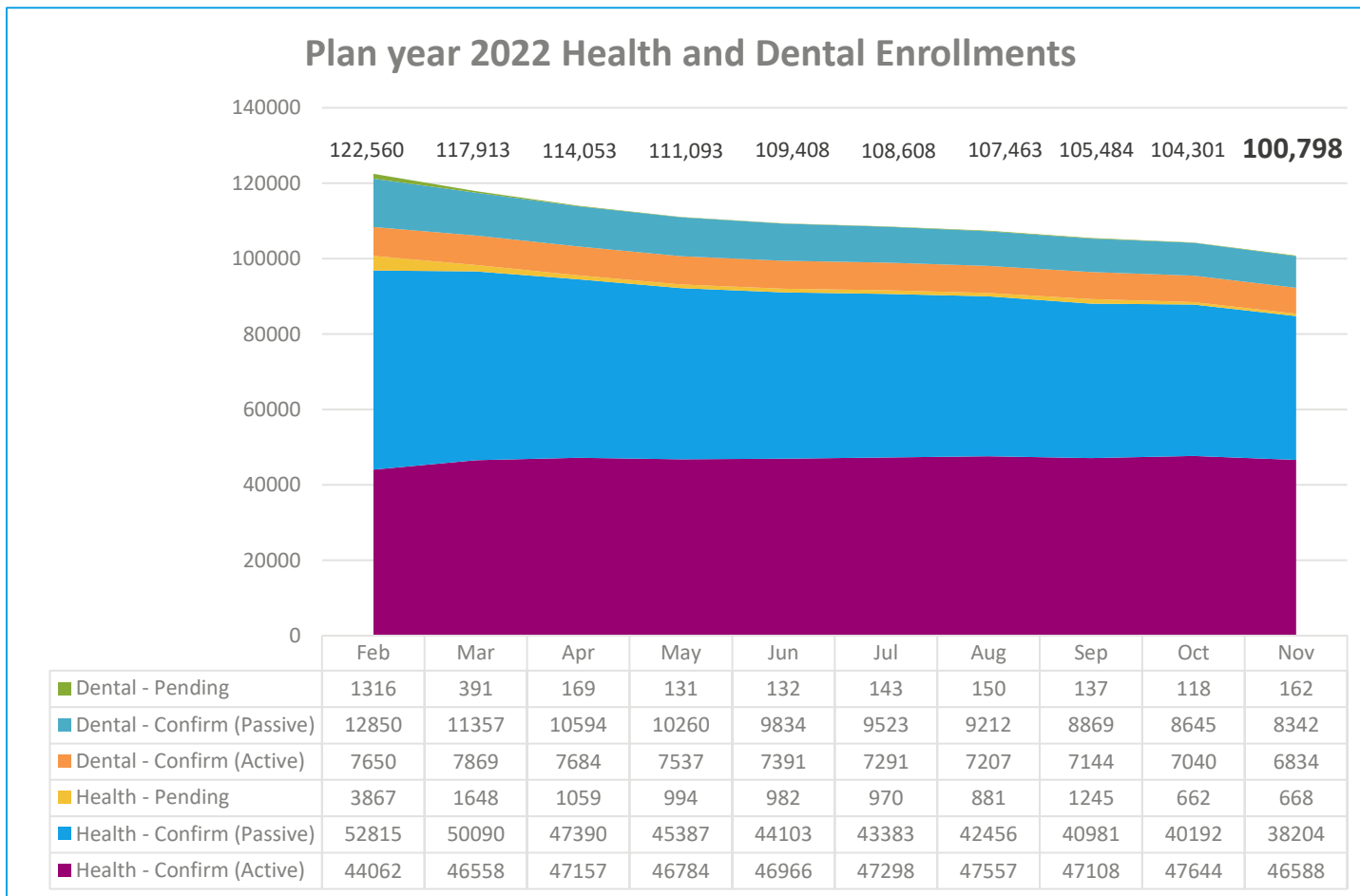
[rwcook@exchange.nv.gov](mailto:rwcook@exchange.nv.gov)

# Agenda

- Enrollment Metrics Update
- Marketing and Communications Update
- Passive Renewals/OEP Timeline
- Eligibility Begin Date Requirements for OEP
- November RCNI Submission
- Q&A

# Enrollment Metrics Update

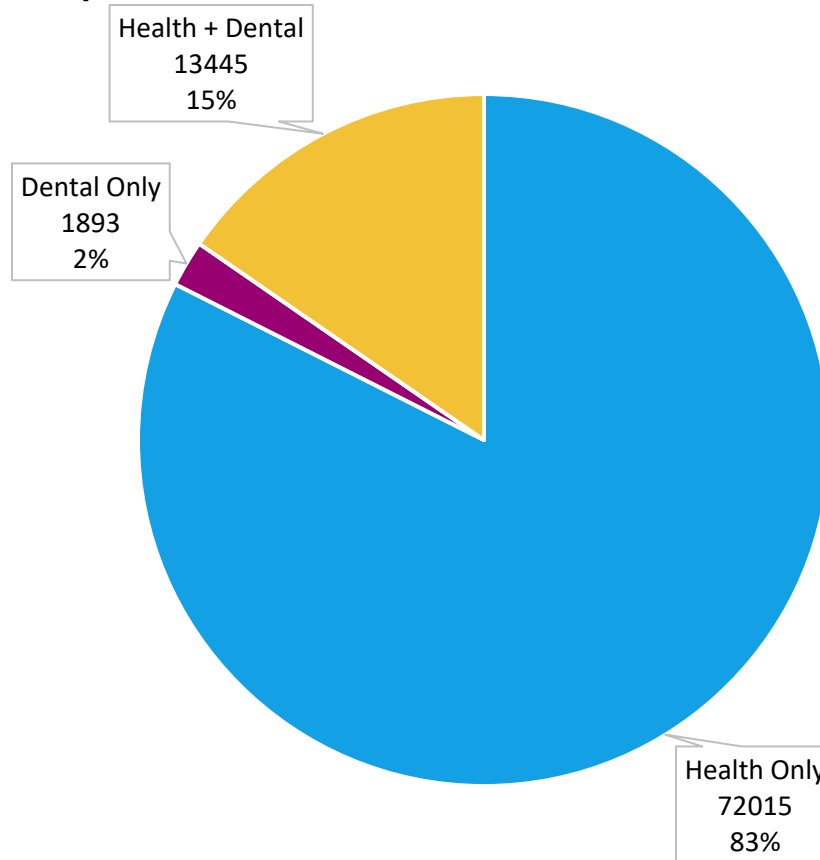
The figures in this table represent Nevada Health Link enrollments in Pending or Confirmed status as of 11/07/2022. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans would be counted twice for each monthly total. A count of unique individuals is provided on the following slide.



# Enrollees by Insurance Type

The figures in this chart represent unique Nevada Health Link consumers in Pending or Confirmed status as of 11/07/2022. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for November: **87,353**



Unique Enrollees for October: **90,227**

# 2022 Passive Renewal Results

- 54,161 Plan Year 2023 Health Policies were created via Passive Renewal, representing 82,240 unique Health enrollees
- 8,753 Plan Year 2023 Dental Policies were created via Passive Renewal, representing 12,922 unique Dental enrollees

Among the enrollees who could not be renewed into 2023 coverage, the most common reasons were:

1. Medicaid/CHIP enrollment or other Non-ESI MEC
2. Age-Outs
3. Enrollment Term'd/Cancelled prior to Passive Renewal

# Marketing & Communications Update

- Consumer facing website homepage has been updated:  
<https://www.nevadahealthlink.com/>
- OEP Campaign landing page
  - English: <https://www.nevadahealthlink.com/open-enrollment/>
  - Spanish: <https://www.nevadahealthlink.com/es/inscripcion-abierta/>
- Social Media Toolkits: <https://www.nevadahealthlink.com/toolkits/>
- Tribal Resource Guide: <https://www.nevadahealthlink.com/wp-content/uploads/2022/10/HIX-CRT-COL-TribalResourceGuide-229699-v3-1.pdf>
- Updated Testimonial Page:  
<https://www.nevadahealthlink.com/about-nevada-healthlink/testimonials/>

Email me to collaborate on messaging during OEP!  
Katie Charleson [kcharleson@exchange.nv.gov](mailto:kcharleson@exchange.nv.gov)

# Passive Renewals/OEP Timeline

- 834s reflecting passive renewal enrollments for 2023 (aka Batch Auto Renewals or “BAR” files) were transmitted on Wednesday, 10/19/2022.
- Post-renewals reports, which detailed renewal successes and failures, were sent via email to your respective EDI/Recon teams between 10/31/2022—11/01/2022.
- The Plan Year 2023 Open Enrollment Period (OEP) began on 11/1/2022. For consumers whose 2022 coverage was passively renewed for 2023, but who choose to actively re-enroll in a different plan during OEP, the Exchange will transmit a Cancel transaction for the passive renewal policy followed by an Initial Enrollment (Add) transaction for the active re-enrollment policy.
- The “Secondary Passive Renewals” or SPR job, which is designed to passively renew 2022 SEP enrollments submitted after the October passive renewals job, is scheduled for Tuesday, 12/13/2022. Please note that this job will not passively renew policies which were in a Terminated status during the October passive renewals job but were subsequently reinstated.



# Eligibility Begin Date Requirements for OEP

- In order to secure a 1/1/2023 Coverage Begin Date, consumers must submit both their application for coverage *and* their 2023 plan selection by midnight on 12/31/2022.
- In order to secure a 2/1/2023 Eligibility Begin Date, consumers must submit their application for coverage by midnight on 1/15/2023.
- In order to secure a 2/1/2023 Coverage Begin Date, consumers must submit their 2023 plan selection by midnight on 1/20/2023.
- Under no circumstances will consumers be automatically granted a retroactive Coverage Begin Date by our platform. However, our call center may grant a manual backdate under certain circumstances. Carriers should be prepared to receive ADD transactions for a 1/1/2023 Coverage Begin Date at least through the end of January, 2023.

# November RCNI Submission

- The next RCNI Submission Deadline is **Monday, November 21<sup>st</sup>**. Please note that November submissions should use the new 63-column RCNI format.
- All carriers are expected to submit both a Plan Year 2022 and Plan Year 2023 RCNI in November. A Plan Year 2021 RCNI is not requested/required.
- SSHIX has published a calendar of [2022 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2023 RCNI	2022 RCNI	2021 RCNI
January 2022	Thursday, January 20		X	X
February 2022	Monday, February 21		X	X
March 2022	Monday, March 21		X	X
April 2022	Thursday, April 21		X	
May 2022	Thursday, May 19		X	
June 2022	Monday, June 20		X	
July 2022	Thursday, July 21		X	
August 2022	Monday, August 22		X	
September 2022	Monday, September 19		X	
October 2022	Thursday, October 20		X	
<b>November 2022</b>	<b><u>Monday, November 21</u></b>	<b><u>X</u></b>	<b><u>X</u></b>	
December 2022	Monday, December 19	X	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

[reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit policy questions to Gina Castaneda at:

[gcastaneda@exchange.nv.gov](mailto:gcastaneda@exchange.nv.gov)