



Joe Lombardo  
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Chairwoman

Vacant  
Executive Director

# Silver State Health Insurance Exchange

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## Silver State Health Insurance Exchange (SSHIX)

### Board Meeting

### Draft Minutes

Thursday, June 22, 2023

#### **Meeting Location:**

Zoom and Teleconference, or 2310 South Carson St., Suite 3A, Carson City, NV 89701

#### **Members Present**

##### **Zoom:**

Florence Jameson, MD  
Valerie Clark  
E. Lavonne Lewis  
Dr. Sarah Friedman  
Jonathan Johnson  
Stacie Weeks non-voting Ex  
Officio  
Scott Kipper non-voting Ex  
Officio  
Theresa Bawden non-voting  
Ex Officio

#### **Members Absent**

Jose Melendrez  
Quincy Branch

#### **Staff Members Assisting**

Janel Davis, SSHIX  
Katie Charleson, SSHIX  
Kaitlyn Blagen, SSHIX  
Tiffany Davis, SSHIX  
Alexandra Zanini, SSHIX  
Michael Detmer, DAG  
Connie Anderson, The Abbi  
Agency  
Tammy Brunson, Agency HR

#### **I. Call to Order, Welcome, Roll Call, Announcements**

Chair Dr. Jameson called the 1:00 p.m. meeting to order and welcomed everyone. Roll call was taken by Chief of Operations Janel Davis; a quorum was noted.

#### **II. Public Comment**

There was no public comment at this time.

#### **III. Approval of the minutes of the March 28, 2023 Board Meeting. For Possible Action.**

The following action was taken:

**MOTION**     **To approve the minutes of the March 28, 2023 Board meeting.**  
**BY:**           **Ms. Lewis**  
**SECOND:**     **Ms. Clark**  
**PASS:**         **Unanimously**

#### **IV. Executive Director Report**

Ms. Janel Davis provided the Board with a report.

Dr. Jameson called for questions from the Board. Dr. Jameson questioned whether the post-pandemic return to the office applied to meetings such as this one. Dr. Jameson also questioned the number of attempts made to those transitioning from Medicaid to the Exchange.

Janel Davis noted that the three attempts are staggered so as not to be burdensome.

Dr. Jameson commended the creation of Amelia, the digital assistant and asked how many calls are disconnected due to the lack of a real person.

Janel Davis explained that the pilot program has not yet begun.

Dr. Jameson questioned the low number of people transitioning from Medicaid to the Exchange.

Staci Weeks explained that these are very early numbers and only include partial numbers of the first round, with many still to come.

Scott Kipper expressed his appreciation for the collaboration efforts of the Exchange with the Division of Insurance.

Lavonne Lewis questioned how the Exchange is advising people losing Medicaid of the available coverage under Nevada Health Link.

Staci Weeks explained that Medicaid has been working with the Exchange and with health plans for more than a year to prepare for this and is using outreach and consistent messaging. Ms. Weeks echoed Commissioner Kipper's praise for the collaborative efforts made by the Exchange.

An unidentified speaker asked if Friday Health Plans are on the Exchange and how that receivership affects Nevadans.

Scott Kipper indicated that Friday Health Plans are on the Exchange and that although no one can currently enroll, current enrollees are still being covered as they were prior to Friday Health Plans being placed in receivership, and explained that it is still too early to tell what will happen with Friday.

**V. Marketing and Outreach Update**

Katie Charleson provided a brief overview of the Exchange's marketing efforts.

Connie Anderson, the Abbi Agency, provided the Board with a marketing presentation.

**VI. Approval of the semi-annual Fiscal and Operational Report pursuant to NRS 695L.370(1)(b) to the Governor and Legislature**

**MOTION** To approve the semi-annual Fiscal and Operational Report pursuant to NRS 695L.370(1)(b) to the Governor and Legislature.

**BY:** Ms. Lewis

**SECOND:** Ms. Friedman

**PASS:** Unanimously

**VII. Proposed additional language in the Exchange Annual Issuer Agreements and Nevada Health Link Policy Manual and a proposed two-week comment period, in reference to CFR 155.240(b)**

**MOTION** To approve the proposed additional language in the Exchange Annual Issuer Agreements and Nevada Health Link Policy Manual and a proposed two-week comment period, in reference to CFR 155.240(b).

**BY:** Ms. Lewis

**SECOND:** Ms. Friedman

**PASS:** Unanimously

**VIII. Executive Director Recruitment Update**

Tiffany Davis presented the executive director recruitment update.

**IX. Consideration of applications for the Executive Director position per Nevada Revised Statutes (NRS) 695L.380 and determination of extending interview offers to selected applicants**

The Board reviewed the nine applications for the executive director position and voted to move forward four to the interview process.

**MOTION** To move forward four candidates: RC Pope, Troy Johns, Jennifer Krup, and Russell Cook, with the interview process for the executive director of the Silver State Health Exchange.

**BY:** Ms. Clark  
**SECOND:** Mr. Johnson  
**PASS:** Unanimously

**X. Discussion and possible action regarding dates, times, and agenda items for future meetings**

Tiffany Davis explained that she will send out an email with directions and questions for the interview process and requested that Board members send her potential questions for candidates.

Chair Jameson asked if the Board would like copies of the old questions to help with the creation of new ones.

The Board indicated that they would.

The Board opted to keep the interview time at 45 minutes per candidate.

Lavonne Lewis indicated she would not be available for the interviews on July 13.

Staci Weeks indicated she would also not be available.

Scott Kipper indicated he would also not be available.

Dr. Jameson indicated that the interviews would need to be moved to another date.

Tiffany Davis indicated that she and the Exchange would reach out to Board members regarding potential possible dates.

**XI. Public Comment**

None.

**XII. Adjournment**

A motion to adjourn was made by Ms. Clark, seconded by Mr. Johnson. Dr. Jameson thanked everyone and adjourned the meeting.