

# Silver State Health Insurance Exchange

Monthly Meeting of Nevada's  
On-Exchange Insurance Carriers

July 11, 2023



nevada  
**health link**

# Introductions - SSHIX

**Janel Davis** – Chief Operations Officer

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**Katie Charleson** – Communications Officer

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**Meagan Ranson** – Plan Certification Manager

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**Russell Cook** – Information Systems Manager

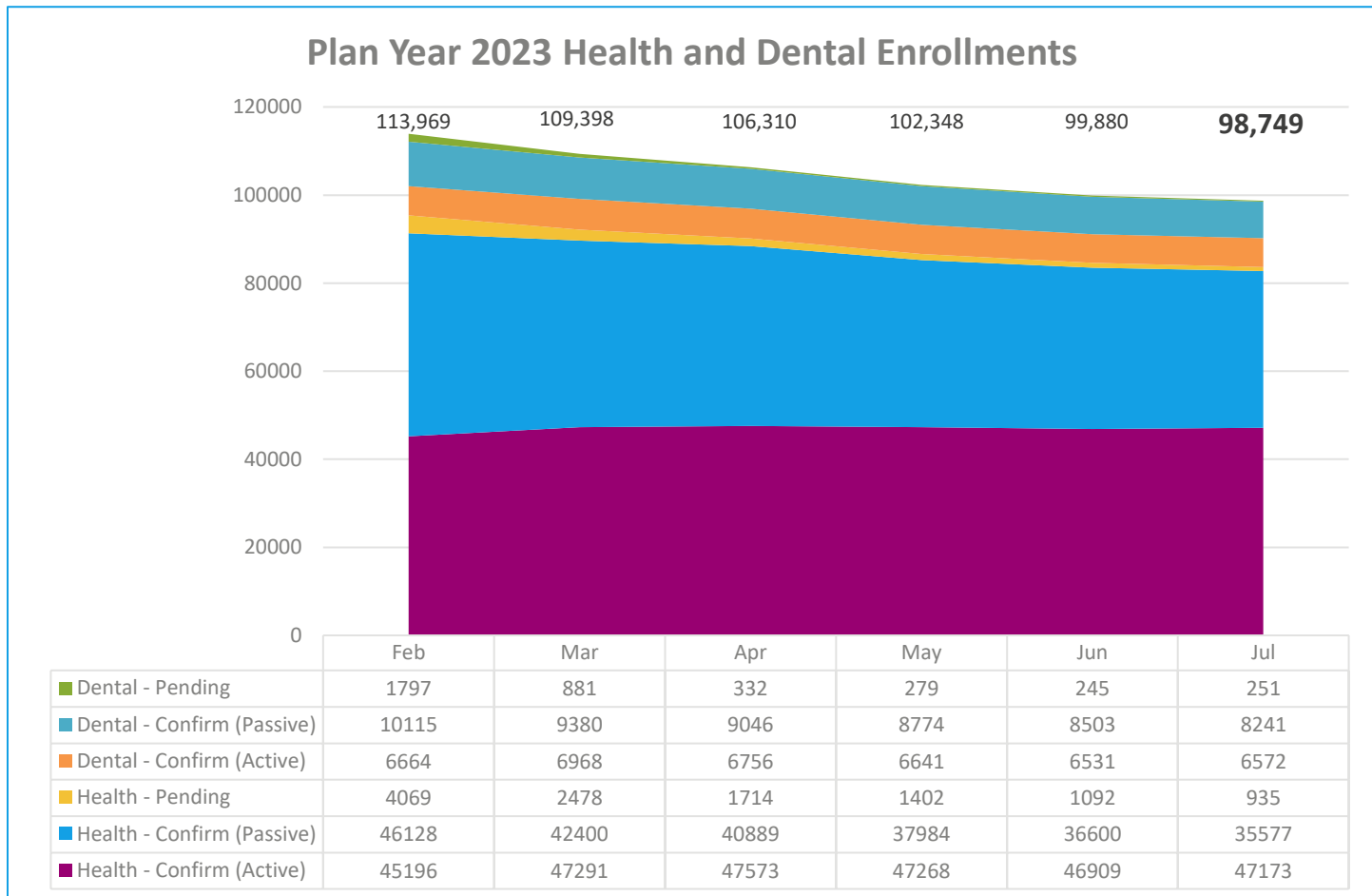
[rwcook@exchange.nv.gov](mailto:rwcook@exchange.nv.gov)

# Agenda

- July Enrollment Metrics
- Plan Certification Update
- Communications Update
- PHE Unwinding Metrics
- Tribal Aggregated Billing Update
- July RCNI Submission
- Q&A

# Health and Dental Enrollments

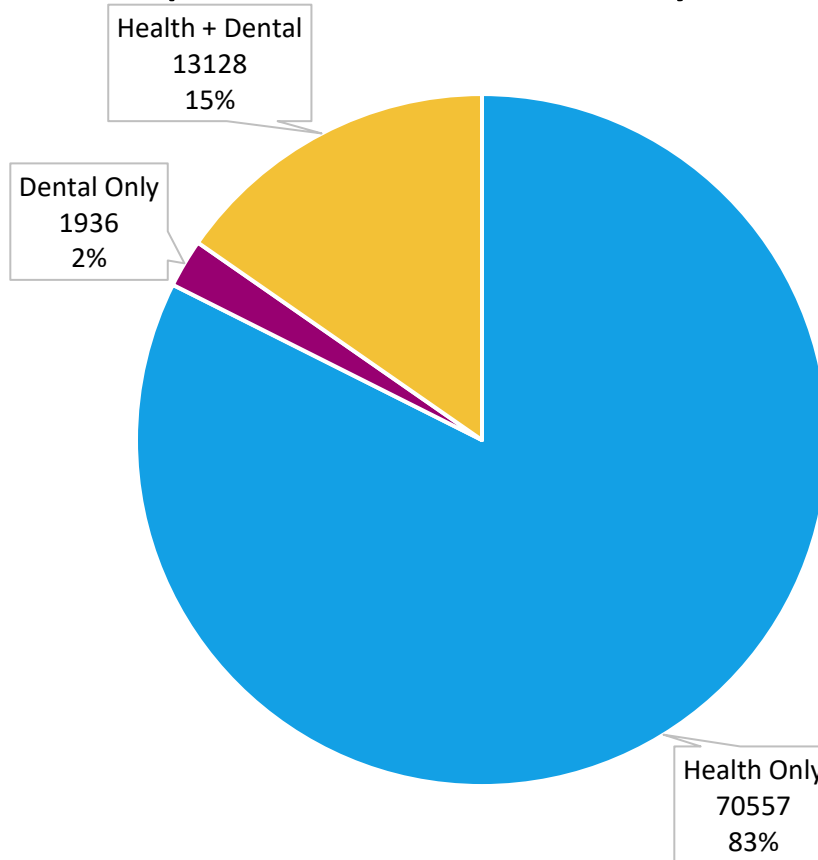
The figures in this table represent Plan Year 2023 Nevada Health Link enrollments in Pending or Confirmed status as of 07/02/2023. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans are counted twice in the monthly totals. A count of unique individuals is provided on the following slide.



# Enrollees by Insurance Type

The figures in this chart represent unique, Plan Year 2023 Nevada Health Link consumers in Pending or Confirmed status as of 07/02/2023. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for July: **85,621**



Unique Enrollees for June: **86,229**

# Plan Cert Update

- All Plan Year 2024 Plan Data is scheduled to be transferred from SERFF to the SBE Platform beginning on July 13, 2023 and concluding on July 14, 2023 by close of business.
- This milestone marks the beginning of the Plan Preview period of the Plan Certification timeline. Plan Preview ends August 18, 2023. It is imperative that carriers review all plans and mark them as “Verified” prior to the completion of Plan Preview.
  - Please check rates and URLs. This is your opportunity to make corrections if data is not displaying correctly.
- Please note that Plan Preview requires access to the “Plan Representative” user role of the SBE Platform. If you or any members of your team require access to the platform please submit a completed Access Request Form to [reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov), cc: [mranson@exchange.nv.gov](mailto:mranson@exchange.nv.gov)

# Medicaid Renewals Communication Efforts

- Public Health Emergency Social Media Toolkit: <https://www.nevadahealthlink.com/toolkits/#public-health>
- New landing page & PSA: <https://www.nevadahealthlink.com/medicaid/>
- “Business Cards” for provider offices – one side has Medicaid information, and the other side has Nevada Health Link information



- Paid social media ads
- Blog posts: <https://www.nevadahealthlink.com/live/everything-nevadans-need-to-know-about-medicaid-redeterminations-in-2023/>
- Joint Press Release with NVHL, DWSS, and Medicaid: <https://www.nevadahealthlink.com/wp-content/uploads/2023/06/HIX-PR-MediaBriefingPressRelease-V5.pdf>



# “Off-Season” Special Enrollment Period Communication Efforts

- Special Enrollment Toolkit:  
<https://www.nevadahealthlink.com/toolkits/#special-enrollment>
- Billboard Ads
- Paid Social Media Ads
- Email campaign
- Community Events  
<https://www.nevadahealthlink.com/calendar/>



## Affordable Health Insurance Options

FOR INDIVIDUALS LOSING MEDICAID BENEFITS IN NEVADA

Loss of health insurance coverage is a Qualifying Life Event (QLE) that could qualify you for a Special Enrollment Period. Starting this month, thousands of Nevadans may be at risk of losing their Medicaid coverage during the redetermination process when the federal Public Health Emergency ends.



Any questions? Email me at  
[kcharleson@exchange.nv.gov](mailto:kcharleson@exchange.nv.gov)



# PHE Unwinding Metrics

- As of 5/22/2023, SSHIX is now able to distinguish referrals based on the denial of an initial Medicaid/CHIP application from referrals based on the termination of existing Medicaid/CHIP coverage.
- The figures in the following table, which represent terminations only, are based on the June 1—June 30 reporting period.

Measure Title	Count
Consumers on Transfers or Referrals, Medicaid/CHIP Renewal	12,276
Consumers on Applications Submitted, Medicaid/CHIP Renewal	566
Consumers Eligible for QHP, Medicaid/CHIP Renewal	544
Consumers Eligible for QHP with Financial Assistance, Medicaid/CHIP Renewal	447
Plan Selections, Medicaid/CHIP Renewal	275
Number of Plan Selections with Financial Assistance, Medicaid/CHIP Renewal	259

# Tribal Aggregated Billing

- On June 22<sup>nd</sup> the SSHIX Board of Directors approved a public comment period for the aggregated billing-related proposed changes to the Nevada Health Link Policy Manual and the Annual Issuer Agreement. These materials are hosted on the [Board Meeting June 22, 2023](#) page of the Nevada Health Link website.
- Initially the Board was scheduled to approve the finalized version of these changes this Thursday, July 13, however the meeting was postponed pending the availability of the Board's members. This meeting will most likely occur during the first week of August, therefore SSHIX is still accepting public comments. Please send any comments/feedback to Janel Davis at [j-davis@exchange.nv.gov](mailto:j-davis@exchange.nv.gov).

# July RCNI Submission

- The next RCNI Submission Deadline is **Thursday, July 20.**
- All carriers are expected to submit a Plan Year 2023 RCNI this month. Plan Year 2022 is not required.
- SSHIX has published a calendar of [2023 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2024 RCNI	2023 RCNI	2022 RCNI
January 2023	Thursday, January 19		X	X
February 2023	Monday, February 20		X	X
March 2023	Monday, March 20		X	X
April 2023	Thursday, April 20		X	
May 2023	Monday, May 22		X	
June 2023	Monday, June 19		X	
<b><u>July 2023</u></b>	<b><u>Thursday, July 20</u></b>		<b><u>X</u></b>	
August 2023	Monday, August 21		X	
September 2023	Thursday, September 21		X	
October 2023	Thursday, October 19		X	
November 2023	Monday, November 20	X	X	
December 2022	Thursday, December 21	X	X	X

# Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

[reconsupport@exchange.nv.gov](mailto:reconsupport@exchange.nv.gov)

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

[pmanagement@exchange.nv.gov](mailto:pmanagement@exchange.nv.gov)

Please submit policy questions to Justin Prazak at:

[jprazak@exchange.nv.gov](mailto:jprazak@exchange.nv.gov)