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## FOR IMMEDIATE RELEASE

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Nevada Health Link continues enrollment efforts as Medicaid Renewals unwind

Medicaid recipients deemed ineligible for coverage may be eligible for financial assistance and are encouraged to contact Nevada Health Link to avoid a lapse in health coverage

**CARSON CITY, Nev.** – As the redetermination process associated with the unwinding of the Public Health Emergency continues, <u>Nevada Health Link</u>, Nevada's health insurance marketplace, is continuing to work diligently to streamline the enrollment process for individuals and households whose increased income no longer qualifies them for Medicaid coverage.

Nevada Health Link has implemented numerous enhancements to its marketplace portal, <a href="Enroll.NevadaHealthLink.com">Enroll.NevadaHealthLink.com</a>, and has conducted extensive outreach to thousands of individuals whose information was transferred to them by the Division of Welfare and Supportive Services (DWSS), Nevada's Medicaid administrator. This effort, which has included over 6,500 outbound calls to Nevadans who have been notified that they are no longer eligible for Medicaid benefits, is intended to provide assistance with next steps for getting enrolled in an affordable, qualified health insurance plan.

In July, Nevada Health Link saw a 50% increase in the number of individuals who submitted a marketplace enrollment after losing their existing Medicaid or Children's Health Insurance Program (CHIP) coverage. However, impacted Nevadans who have not yet enrolled through the marketplace still have time to obtain comprehensive coverage without compromising their financial stability. Nevada Health Link is the only place Nevadans can receive subsidized plans to help reduce the costs of monthly premiums, some even as low as \$0 per month. Over 80% of all enrollees also qualify for financial assistance and subsidies.

"Nevada Health Link remains steadfast in its commitment to simplifying the enrollment journey on <a href="NevadaHealthLink.com">NevadaHealthLink.com</a> and being a direct and proactive resource to those who no longer qualify for coverage through Medicaid," said Katie Charleson, Communications Officer of Nevada Health Link. "If any individuals have been told they no longer qualify for Medicaid benefits due to over-income, we highly encourage those folks to take a few minutes to reach out to our team and learn more about your options to get coverage and receive financial assistance through Nevada Health Link."



For those who receive a DWSS redetermination packet in the mail regarding their Medicaid eligibility status, timely completion and submission is essential to ensure an accurate redetermination. Individuals or households who are confident that their income is over the Medicaid eligibility threshold must still complete and return their packet in order to receive a referral to Nevada Health Link.

With a robust set of Qualified Health Plan options to choose from, all plans offered on NevadaHealthLink.com are required to offer the 10 Essential Health Benefits, which include coverage of ambulatory, emergency, hospitalization, maternity, mental health, prescription drugs, rehab, lab services, preventative visits, and pediatric care.

Nevadans who are deemed ineligible for Medicaid benefits qualify for a special enrollment period from the day they are notified of their coverage loss to enroll in a plan through Nevada Health Link. Nevada Health Link encourages Medicaid recipients to <a href="mailto:update their contact">update their contact</a> <a href="mailto:information">information</a> in their Medicaid account and continue checking for notices regarding their renewal/expiration date. For questions about your Medicaid renewal, visit <a href="www.medicaid.nv.gov">www.medicaid.nv.gov</a> or call (877) 638-3472.

For more information about Nevada Health Link, visit <u>NevadaHealthLink.com</u> or call 1-800-547-2927. The Nevada Health Link Call Center is open Monday through Friday from 9 a.m. to 5 p.m.

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## ABOUT NEVADA HEALTH LINK

NevadaHealthLink.com is Nevada's online health insurance marketplace for qualified and affordable health plans. NevadaHealthLink.com is operated by the state agency, the Silver State Health Insurance Exchange, and is the only place where qualifying consumers can receive federal tax credits to help lower the costs of monthly premiums. The state-based marketplace offers over 160 different plan options across seven health insurance carriers. Nevada Health Link also partners with multiple dental carriers and offers vision plans through VSP. Nevada Health Link is ideal for those who do not qualify for Medicare or Medicaid and do not have employer-sponsored health insurance. Open Enrollment Period runs from November 1 through January 15. Outside of the Open Enrollment Period, Nevadans who have experienced a Qualifying Life Event (QLE) such as loss of insurance (including Medicaid determinations), getting married or divorced, moving or having a baby, can qualify for a Special Enrollment Period. For Nevadans who are not renewed for Medicaid benefits during the redetermination process, qualifying accounts will automatically be transferred to Nevada Health Link. For more information, visit NevadaHealthLink.com; subscribe to Nevada Health Link's YouTube channel; like us on Facebook or follow on Twitter, Instagram and TikTok. Nevada Health Link encourages consumers to use the free assistance of a licensed enrollment professional by calling 1-800-547-2927 or by visiting NevadaHealthLink.com.