

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

September 19, 2023



nevada
health link

Introductions - SSHIX

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Agenda

- Six Month Look-Ahead
- September Enrollment Metrics
- Friday Health Plans Update
- PHE Unwinding Update
- September RCNI Submission
- Q&A

Six Month Look-Ahead

September, 2023

- 9/13: Countersigned Issuer Agreements were returned to all issuers
- 9/26: Precision of Request Submit Timestamp increases to 16 digits for outbound (Exchange -> Issuer) 834 files

October, 2023

- 10/1: Approved rate changes posted on DOI website; Consumer window shopping begins
***NOTE:** All URL links provided in the Supplemental URL Templates need to be “live” by 10/1*
- 10/16—10/18: Passive Renewals job
- 10/16: Northern NV Prep Rally 11am @ Tamarack Casino in Reno
- 10/18: Southern NV Prep Rally 11am @ East Las Vegas Library
- All agents/brokers are welcome to attend Prep Rallies—please encourage your captive agents to come meet the Exchange team! For more info please email Katie Charleson at kcharleson@exchange.nv.gov

Six Month Look-Ahead (cont'd)

November, 2023

- 11/1: Open Enrollment begins

December, 2023

- 12/14: Secondary Passive Renewals (SPR) job
- 12/31: Last day to submit enrollment with coverage beginning January 1st, 2024

January, 2024

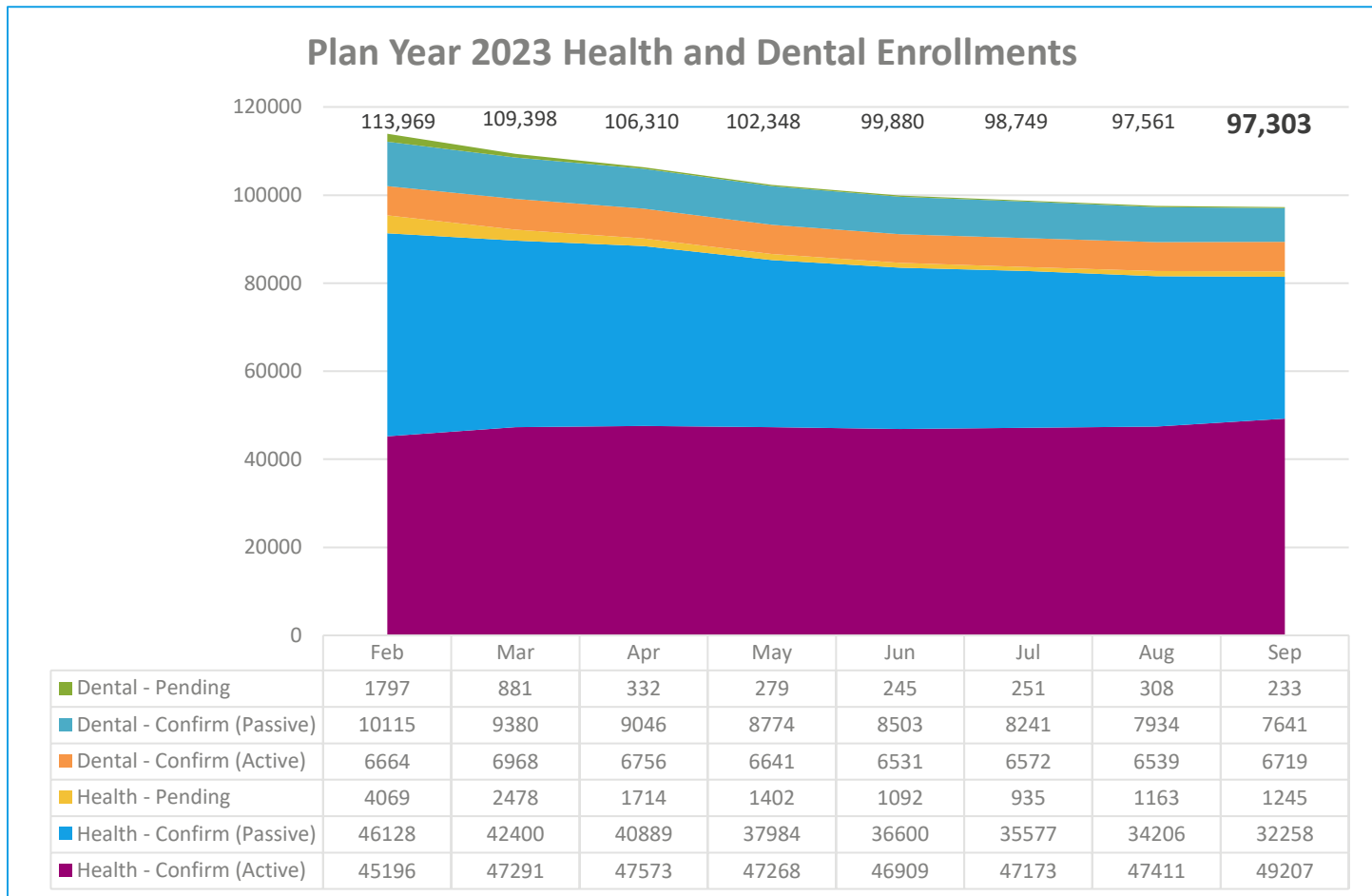
- 1/15: Open Enrollment Ends
- 1/20: Last day to submit enrollment with coverage beginning February 1st, 2024

February, 2024

- *Intent to Sell* and *Intent to EDI Test* forms are distributed to Issuers

Health and Dental Enrollments

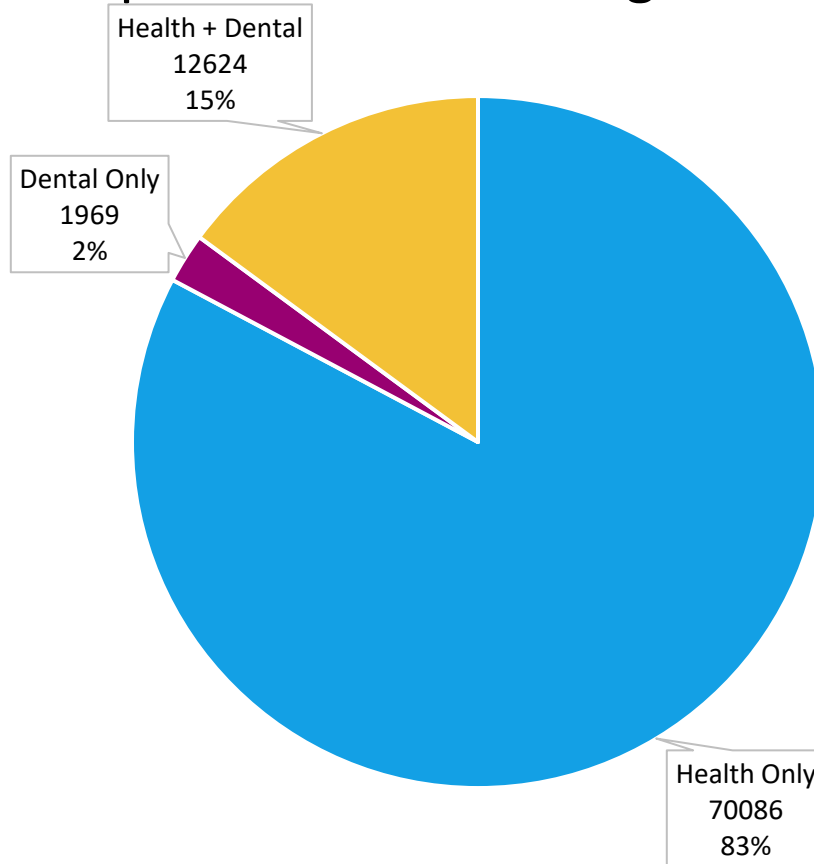
The figures in this table represent Plan Year 2023 Nevada Health Link enrollments in Pending or Confirmed status as of 09/01/2023. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans are counted twice in the monthly totals. A count of unique individuals is provided on the following slide.



Enrollees by Insurance Type

The figures in this chart represent unique, Plan Year 2023 Nevada Health Link consumers in Pending or Confirmed status as of 09/01/2023. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for August: **84,679**



Unique Enrollees for August: **84,742**

Friday Health Plans Update

- Following guidance issued by Friday Health Plan's court-ordered receivership, SSHIX has terminated coverage for all Friday enrollees with coverage ending 8/31/2023. These enrollees have been granted an automatic SEP enrollment window through 10/31/2023.
- As of 9/12/2023, 72% of Friday's Marketplace enrollees have re-enrolled with a new issuer.
- The SSHIX call center continues its outreach campaign targeting Marketplace and non-Marketplace consumers to promote awareness of the SEP and offer assistance with the transition process.
- SSHIX has created an informational web page for consumers impacted by the de-certification, which is located at <https://www.nevadahealthlink.com/friday-health-plans-sep/>

NOTE: SSHIX has received inquiries from a number of consumers who were receiving treatment for life-threatening conditions and who expressed concern about securing prior authorizations for previously-scheduled procedures from their new issuer. SSHIX may, at its discretion, request assistance with this process through Carrier Connector, and we thank your teams in advance for their responsiveness.

PHE Unwinding Update

- August saw a 31% increase in “conversion rate” versus July (4.28 % for August versus 3.26% for July).
- Consumers who are referred to SSHIX following a Medicaid/CHIP termination for excess income are automatically granted a 60-day enrollment window with coverage beginning immediately after their Medicaid/CHIP termination date.
- Consumers who miss their SEP enrollment window can still enroll in marketplace coverage with a prospective Coverage Begin Date.
- Consumers whose Medicaid/CHIP coverage is terminated for “procedural” reasons (i.e. failure to respond to the Medicaid “packet” requesting additional information) must self-report their loss of coverage in order to receive an SEP enrollment window.
- SSHIX recently learned that Nevada has been impacted by certain issues related to the *ex parte* redetermination process, which are described in general in [this article by State Health Value Strategies](#).
- We’re still working to understand the extent to which SSHIX enrollees might be impacted by these issues, but we learned recently that DWSS, Nevada’s Medicaid Administering Entity, is currently working to retroactively reinstate a significant portion of the consumers who previously received procedural terminations. At least a portion of these consumers are currently enrolled in marketplace coverage, and that coverage will need to be cancelled once confirmation of active Medicaid/CHIP coverage has been received.

September RCNI Submission

- The next RCNI Submission Deadline is **Thursday, September 21.**
- All carriers are expected to submit a Plan Year 2023 RCNI this month. Plan Year 2022 is not required.
- SSHIX has published a calendar of [2023 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2024 RCNI	2023 RCNI	2022 RCNI
January 2023	Thursday, January 19		X	X
February 2023	Monday, February 20		X	X
March 2023	Monday, March 20		X	X
April 2023	Thursday, April 20		X	
May 2023	Monday, May 22		X	
June 2023	Monday, June 19		X	
July 2023	Thursday, July 20		X	
August 2023	Monday, August 21		X	
<u>September 2023</u>	<u>Thursday, September 21</u>		<u>X</u>	
October 2023	Thursday, October 19		X	
November 2023	Monday, November 20	X	X	
December 2022	Thursday, December 21	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit policy questions to Brooke Mills at:

kbmills@exchange.nv.gov