

Silver State Health Insurance Exchange

Monthly Meeting of Nevada's
On-Exchange Insurance Carriers

January 9, 2024



nevada
health link

Introductions - SSHIX

Russell Cook – Executive Director

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Agenda

- Six Month Look-Ahead
- January Enrollment Metrics
- Wish List for 2024 Monthly Enrollment Metrics
- Open Enrollment Update
- Communications & Marketing Update
- Policy Updates/NBPP
- EDI/Recon Updates
- January RCNI Submission
- Q&A

Six Month Look-Ahead

January, 2024

- 1/15: Open Enrollment Ends; Last day to submit OEP Application; SSHIX Call Center will be closed in observation of Martin Luther King, Jr. Day
- 1/16—1/20: SSHIX Call Center will be open with extended hours
- 1/20: Last day to submit enrollment with coverage beginning February 1st, 2024
- 1/22 (-ish): IRS Forms 1095-A will be generated and delivered
- 1/25 (-ish): Post-OEP Press Release

February, 2024

- *Intent to Sell* and *Intent to EDI Test* forms are distributed to Issuers
- Additional details will be provided regarding new state-level benefit mandates enacted during 2023 Legislative Session (see Policy Updates slides for additional information)

Six Month Look-Ahead (cont'd)

March, 2024

- *Intent to Sell* and *Intent to EDI Test* forms due in late March

April, 2024

- New Carrier Onboarding begins (schedule TBD)

May, 2024

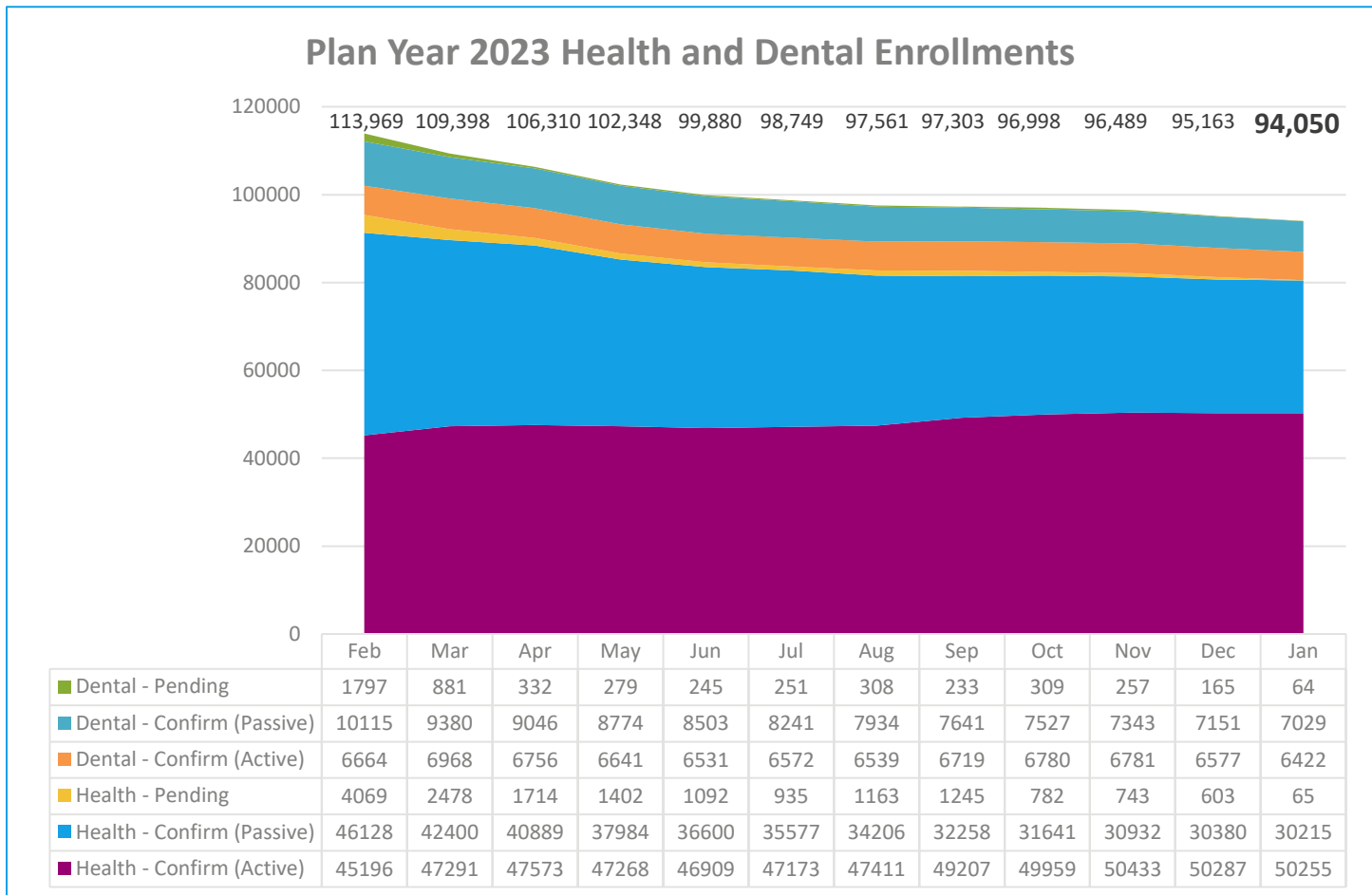
- Plan Year 2025 Binders prepared for initial SERFF Binder Submission deadline in late May/early June.

June, 2024

- Initial SERFF filings due (approx. first week of June).

Health and Dental Enrollments

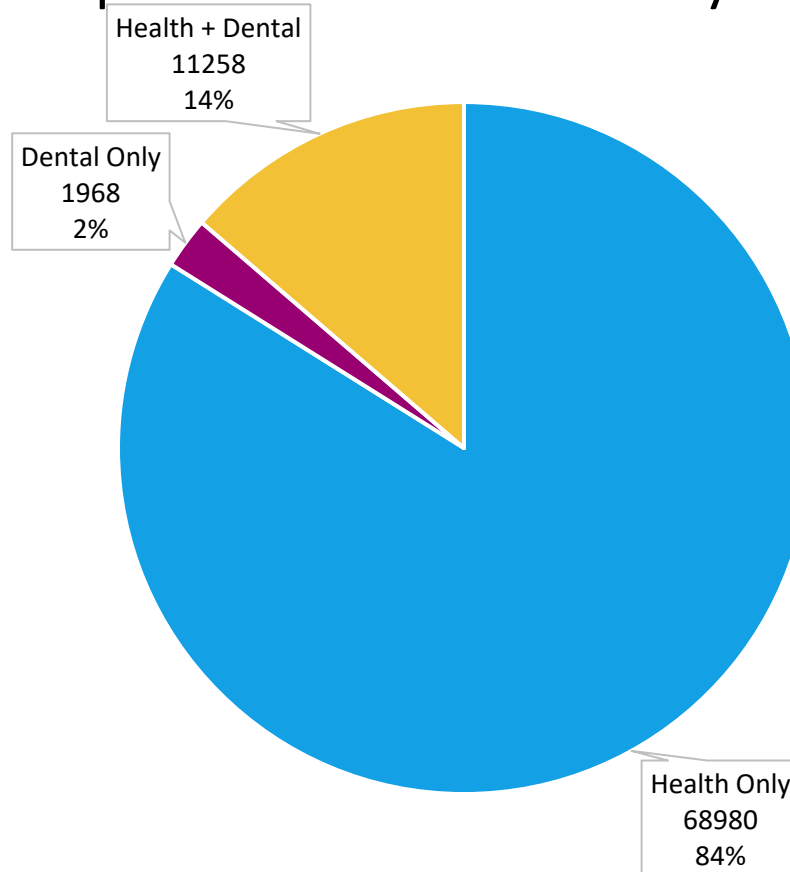
The figures in this table represent Plan Year 2023 Nevada Health Link enrollments in Pending or Confirmed status as of 1/02/2024. Terminated or Cancelled enrollments have been removed from these counts. Please note that consumers who are enrolled in both health and dental plans are counted twice in the monthly totals. A count of unique individuals is provided on the following slide.



Enrollees by Insurance Type

The figures in this chart represent unique, Plan Year 2023 Nevada Health Link consumers in Pending or Confirmed status as of 01/02/2024. Consumers enrolled in Terminated policies have been removed from these counts.

Unique Enrollees for January: **82,206**



Unique Enrollees for December: **82,234**

Wish List for 2024 Enrollment Metrics

- SSHIX is currently seeking suggestions for enhancements to our monthly enrollment metrics in 2024.
- Our goal is to develop metrics which provide value to our carriers throughout the year, as a supplement to CMS' Public Use Files (PUF).
- As a matter of policy we avoid disclosing the relative number of enrollments belonging to individual carriers, but we're happy to consider any other metrics which are practical to produce on a monthly basis.
- Please send suggestions—including references, links to metrics published by other states, etc.—to reconsupport@exchange.nv.gov, Subject: 2024 Enrollment Metrics

Open Enrollment Update

- As of 1/8/2024, SSHIX is tracking a total of 94,579 unique Health enrollees and 19,145 unique Dental enrollees with 2024 coverage in Pending or Confirmed status.
- Between 11/1/2023—1/8/2024, SSHIX has processed 42,280 Active Health Plan Selections and 8,819 Active Dental Plan Selections. These figures include both New Enrollees and Active Re-Enrollees.
- As of 1/8/2024, 106,337 unique individuals have been found eligible for a Plan Year 2024 QHP, of which 91,430 (or 86%) have been found eligible for APTC.

Communications & Marketing Update

- **Social Media Toolkits:**
<https://www.nevadahealthlink.com/toolkits/>
- **1/8/24 Last Chance to Enroll**
Media Advisory
- **All media placed** – campaign videos updated on website & YouTube:
<https://www.nevadahealthlink.com/media/media-assets/>
- **PY24 Special Enrollment Campaign** will begin on February 1st
- **Paid Public Health Emergency Communications** will resume on January 20th

Email me to collaborate on messaging during
SEP:

Katie Charleson kcharleson@exchange.nv.gov



The Right Time to Get
Health Insurance
is Right Now

ENROLL BY JAN. 15

nevada
health link.com

The graphic features a purple background with yellow and white decorative elements, including a family photo of a man, a woman, and a child. The text is in yellow and white, with a blue banner for the enrollment deadline. The Nevada Health Link logo is at the bottom.

Policy Updates

- SSHIX is currently drafting the PY25 Draft Letter to Issuers. This is expected to go out within the next few weeks.
- SSHIX is also currently working on updating the Intent to Sell and Intent to EDI Test forms. These forms should be going out the first week of February. (Note, the Intent to EDI test forms are only required for new carriers who did not offer plans in PY2024)
- SSHIX is continuing to evaluate the proposed changes outlined in the PY25 Draft NBPP. Guidance will be forthcoming.

Policy Updates Continued

- During the 82nd Legislative Session various bills were passed that included new benefit mandates. The 2024 draft HHS Notice of Benefit and Payment Parameters (NBPP) indicates an opportunity may be available to update the Nevada benchmark plan to include these benefits.
- The Nevada Division of Insurance is currently reviewing the process and is working on future communication with stakeholders.

EDI/Recon Updates

- The Scheduled Passive Renewals (SPR) Job, which was designed to passively renew 2023 enrollments that were not processed by the October Passive Renewals job, ran successfully on Tuesday, December 12th.
- In total the SPR job renewed 961 unique enrollees into 2024 Health coverage, and 116 unique enrollees into 2024 Dental coverage.
- Updated Post-Renewals reports, inclusive of the SPR results, were distributed last week on 1/4--1/5. Please note that due to its limited scale, some carriers were not impacted by the SPR job and thus did not receive an updated report.

January RCNI Submission

- The next RCNI Submission Deadline is **Thursday, January 18.**
- Returning carriers are expected to submit RCNIs for Plan Years 2023 and 2024 this month. New carriers are expected to submit an RCNI for Plan Year 2024 only.
- SSHIX has published a calendar of [2024 Monthly RCNI Submission Deadlines](#) to Nevada Health Link's [Carrier Resources Page](#)

Month	Submission Deadline	2025 RCNI	2024 RCNI	2023 RCNI
<u>January 2024</u>	<u>Thursday, January 18</u>		<u>X</u>	<u>X</u>
February 2024	Monday, February 19		X	X
March 2024	Thursday, March 21		X	X
April 2024	Thursday, April 18		X	
May 2024	Monday, May 20		X	
June 2024	Thursday, June 20		X	
July 2024	Thursday, July 18		X	
August 2024	Monday, August 19		X	
September 2024	Thursday, September 19		X	
October 2024	Monday, October 21		X	
November 2024	Thursday, November 21	X	X	
December 2024	Thursday, December 19	X	X	X

Questions and Answers

Please submit questions re: EDI/Reconciliation or Carrier Connector to the SSHIX Recon Team at:

reconsupport@exchange.nv.gov

Please submit questions re: Plan Certification to Meagan Ranson, SSHIX Plan Certification Manager at:

pmanagement@exchange.nv.gov

Please submit Policy questions to Brooke Mills at:

kbmills@exchange.nv.gov