



## Silver State Health Insurance Exchange

2310 South Carson Street, Suite 2

Carson City, NV 89701

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www.nevadahealthlink.com/sshix

## Notice of Public Comment Workshop and Workshop Agenda to Solicit Comments on Silver State Health Insurance Exchange Language Access Plan

Date and Time of Meeting: Wednesday, April 3, 2024 from 1:00 p.m. to 3:00 p.m.

Place of Meeting: TEAMS and Teleconference:

Please use the teleconference/Microsoft Teams options provided below. If accommodation is requested, please advise using the

information at the end of this agenda.

Please click the link below to join:

Join the meeting now

Meeting ID: 246 323 640 514

Passcode: uT92pk

Download Teams | Join on the web

Or call in (audio only)

+1 775-321-6111,,457077973# United States, Reno

Phone Conference ID: 457 077 973# Find a local number | Reset PIN

Note: To use the long link to the meeting in the event there are issues with the URL shortener, please sue the following complete

link: https://teams.microsoft.com/l/meetup-

join/19%3ameeting\_ODczMDcyMzEtZjI4MS00NjY2LWExMzQtYzA2NzZjMTRlODVm%40thread.v2/0?context=%7b%22Tid%

22%3a%22e4a340e6-b89e-4e68-8eaa-

1544d2703980%22%2c%22Oid%22%3a%225baf422a-08f5-

4dd3-b426-5fe174e76c40%22%7d

<u>Please note:</u> Due to technology issues beyond your control, you may experience difficulty linking into the meeting using the TEAMs link for the public comment workshop. If this is true for you, please try dialing into the teleconference phone number provided.

**NOTE:** No physical location will be provided for this workshop.

Meeting Materials Available at: <a href="https://www.nevadahealthlink.com/meeting-types/silver-state-">https://www.nevadahealthlink.com/meeting-types/silver-state-</a>

health-insurance-exchange-board-meeting/

Public Comments: To submit written public comment, please submit an attachment via email to <a href="mailto:kblagen@exchange.nv.gov">kblagen@exchange.nv.gov</a> and include in the subject line "Public Comment for Language

Access Plan or LAP."

HOW TO MAKE PUBLIC COMMENT AT WORKSHOP:

<u>Virtual Attendance:</u> You may provide a public comment virtually. If you have TEAMs video ability, please raise the electronic hand feature and the meeting organizer will call on you. You will unmute yourself to provide your public comment. When not making a public commit, you will be muted.

<u>Phone:</u> If you need to call into the workshop using the phone number provided above, you may provide a public comment after the meeting organizers have opened it up to phone lines. At that time, please unmute yourself and provide public comment.

## **AGENDA**

- I. Presentation and public comment
  - a. The purpose of this public comment workshop is to solicit feedback on the Silver State Health Insurance Exchange's (SSHIX) proposed Language Access Plan that has been drafted in compliance with Senate Bill 318 (SB318), that was signed into law during the 2021 Nevada Legislative Session. This requires that all state agencies create a Language Access Plan (LAP) to improve access to government services, programs, and information for Nevadans with limited English proficiency. This also complies with NRS 232.0081. Within SB318 and NRS, each agency of the Executive Department shall: Solicit public comment concerning the language access plan. See attached the SSHIX proposed LAP for public comments.
  - b. Public Comment regarding the subject matter.

    The workshop presenter will indicate when live public comment will be taken. Persons making comments will be asked to begin by stating and spelling their name for the record. Public comment may be limited to three minutes per speaker and limited to the topic presented on this agenda.

Forum restrictions and orderly business: The viewpoint of a speaker will not be restricted, but reasonable restrictions may be imposed upon the time, place, and manner of speech. Irrelevant and unduly repetitious statements and personal attacks that antagonize or incite others are examples of public comments that may be reasonably limited.

## II. Adjournment

Discussion of any item raised during public comment is limited to that necessary for clarification.

**Note:** Items on the agenda may be taken out of order. Items may be pulled or removed from the agenda at any time, and items may be combined for consideration.

Public comment may be limited to three minutes per person at the discretion of the workshop lead. Members of the public may not comment on matters not appearing on this agenda. Public comment remarks are to be limited to the subject presented.

The Exchange is exempt from Chapter 233B according to NRS 233B.039 and is not required to comply with the Nevada Administrative Act in this process. This meeting is conducted by the Exchange staff for the purposes of NRS 241 related to Nevada Open Meeting Law but every effort is made to be transparent in notice and information provided to encourage public awareness and participation.

We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the workshop. If special arrangements for the workshop are necessary, please notify the Silver State Health Insurance Exchange, 2310 S. Carson St., Suite 2, Carson City, NV 89701, or call Tiffany Davis at (775) 687-9939 as soon as possible, and no later than 24 hours prior to the time of the meeting.

Notice of this workshop was posted on or before 9:00 a.m. on or before the third working day before the meeting at the following locations:

Silver State Health Insurance Exchange, 2310 S. Carson St., Suite 2 Carson City, NV Fax (775) 687-9932

https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/

https://notice.nv.gov

<u>In addition, the notice and materials were mailed to groups and individuals as requested:</u> Currently no requests have been made.

Notice of this meeting and supporting materials are available on or after the date of this notice at <a href="https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/">https://www.nevadahealthlink.com/meeting-types/silver-state-health-insurance-exchange-board-meeting/</a> or you may contact Tiffany Davis at (775) 687-9939.