

Silver State Health Insurance Exchange

Broker Focus Group:
Leaders of the Industry
May 16, 2024



nevada
health link



Agenda

- Introductions
- Open Enrollment Metrics Summary - May
- Policy Update
- 24.6 System Enhancements
- Applicant Verifications Reporting
- Upcoming Events

Introductions

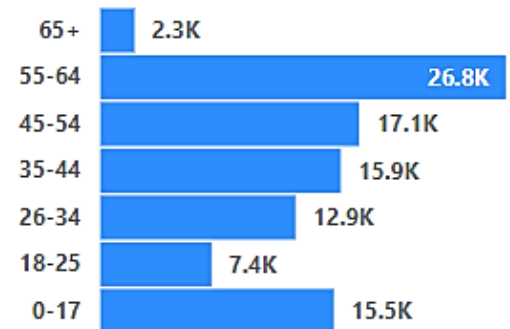
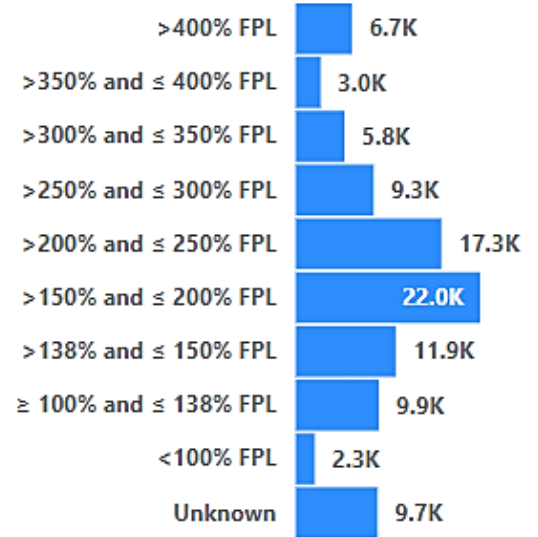
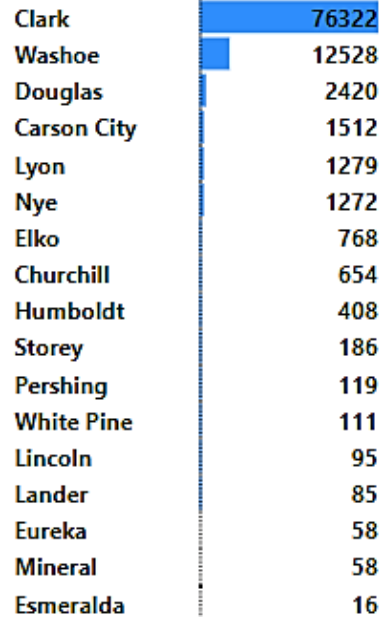
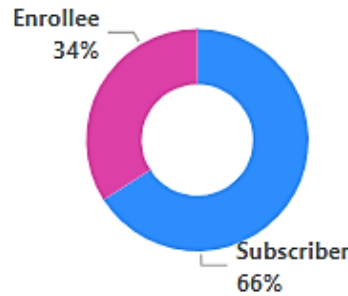
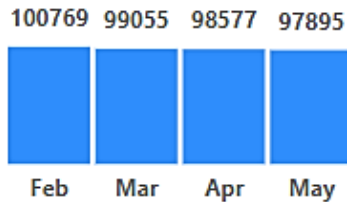
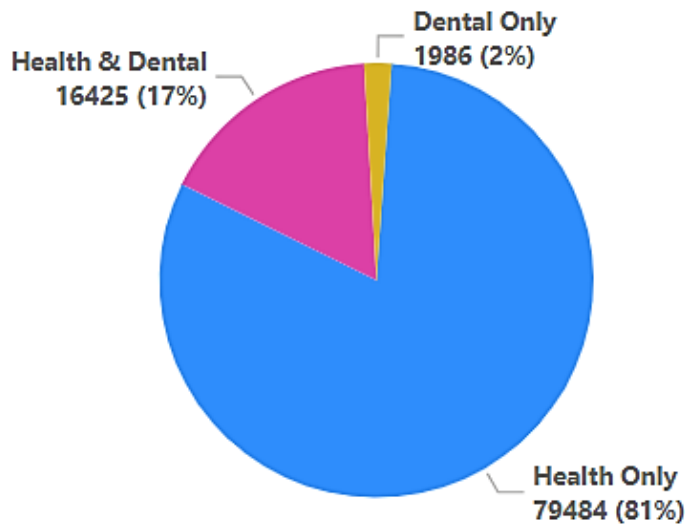
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May 2024 Enrollment Summary

All Enrollees – All Counties



Total Enrollees*
97,895



*Includes unique enrollees with a 2024 plan selection in Confirmed or Pending status as of 05/01/24. Consumers with Terminated policies have been removed from these counts.

Policy Update

- There are several policy updates anticipated for PY25. All changes will be outlined in the Policy Manual and implemented this fall.
- PHE Unwind SEP has been extended until 11/30/24.
- The definition of lawfully present will include Deferred Action for Childhood Arrivals (DACA) recipients as a result of a rule released on 5/3/24.
- Any additional policy questions can be submitted to klyons@exchange.nv.gov



24.6 System Enhancements

- The next major quarterly release will be implemented on 06.25.24.
- GI is working on implementing Dental custom grouping. This will be fully implemented by 24.9 but this feature will allow HHs to be enrolled in separate dental plans.
- Allowing consumers and brokers to delete ticket attachments when the ticket is unassigned.
- Including more information and elaboration on the application. We will now be displaying “Learn More” links that will elaborate on the details of the application.

24.6 System Enhancements, con't

GI will be making some changes to the Window Shopping tool.

- Each household member will now be displayed on their own tiles
- Tool tips for Native American status and Tobacco use
- There will now be a “Continue” button to replace the “Browse for Plans” and “Check for Savings” buttons
- The icons will also be updated.



Applicant Verifications Reporting

The Exchange has received multiple reports on the inconsistencies related to the Applicant Verifications report.

After further investigation with GI, defects were identified and fixed on 04/22/2024.

If you identify additional issues, please make sure to report them to Rebecca. It is helpful to include the following in your emails:

- Filters that are not working
- The use case that is not reporting correctly
- Consumer name/Application ID



Upcoming Events

- Intent to Sell process begins in June
- PDM Check: late July or early August

Questions/Feedback



Please feel free to reach out to me at
j-davis@exchange.nv.gov or 775-
687-9934

Thank you for your participation and helpful feedback!