

Silver State Health Insurance Exchange

Broker Focus Group:
Leaders of the Industry
August 15, 2024



nevada
health link



Agenda

- Introductions
- Open Enrollment Metrics Summary -August
- Policy Update
- PHE Unwinding
- 24.9 System Enhancements
- 25.3 Wishlist Items
- Intent to Sells and Broker Training
- Auto Renewals- Timeline
 - Failure to Reconcile (FTR)
- 1095A- Timeline

Introductions

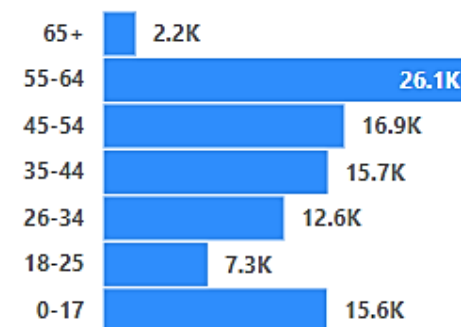
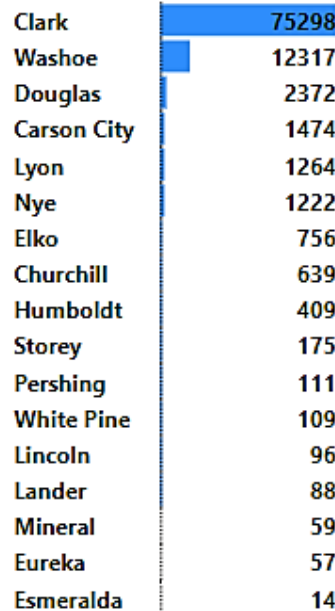
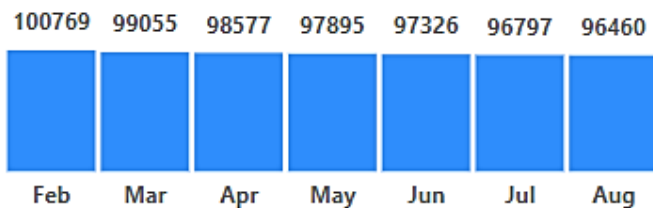
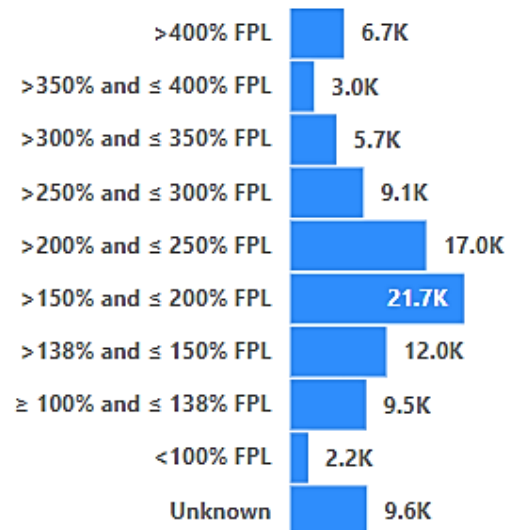
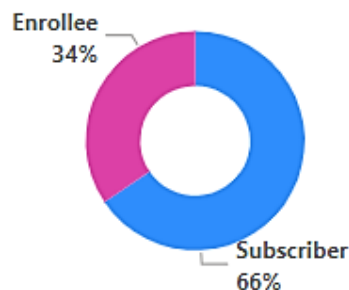
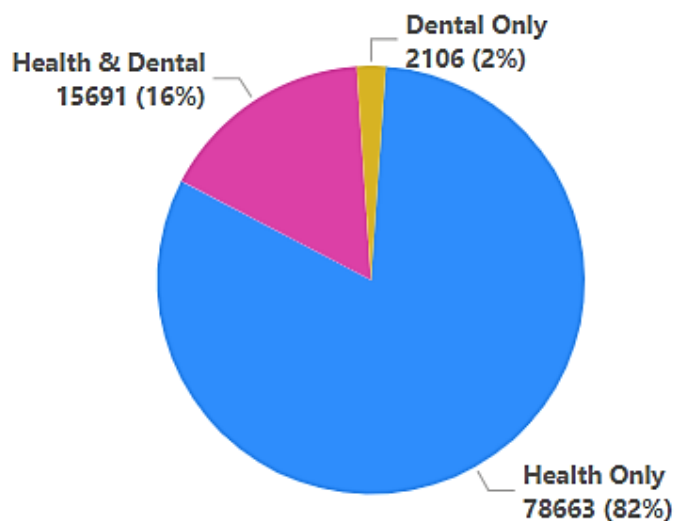
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August 2024 Enrollment Summary

All Enrollees – All Counties



Total Enrollees*
96,460



*Includes unique enrollees with a 2024 plan selection in Confirmed or Pending status as of 08/01/24. Consumers with Terminated policies have been removed from these counts.

Policy Update

- There are several policy updates anticipated for PY25. All changes will be outlined in the Policy Manual and implemented this fall.
- PHE Unwind SEP has been extended until 11/30/24.
- The definition of lawfully present will include Deferred Action for Childhood Arrivals (DACA) recipients as a result of a rule released on 5/3/24.
- Any additional policy questions can be submitted to klyons@exchange.nv.gov



PHE Unwinding

- Account Transfers
- SMS Text Message Campaign
- Extension through Nov. 30th



24.9 System Enhancements

Dental Custom Grouping:

Consumers will now be allowed to enroll in multiple dental enrollments within the household.

Presenting Ineligibility Reasons to Consumers:

Eligibility notices will now reflect the consumers Ineligibility reason. i.e. attesting to being incarceration.

Agency Admin Staff L2:

Allow this role to maintain Agent Data. Note: License number and NPN will not be editable.

24.9 System Enhancements, cont'd

Updates to the household relationship page formatting.

1. How is **Rilea Sanders** related to the other household members? [Learn more](#)

Rilea Sanders is the	<input type="text" value="Spouse"/>	of John Sanders*
Rilea Sanders is the	<input type="text" value="Parent (father or mother)"/>	of Erin Sanders*
Rilea Sanders is the	<input type="text" value="Parent (father or mother)"/>	of Joseph Sanders*

25.3 Wishlist items

- Requested that Agency Managers have access to pull the whole agencies “Applicant Verifications”
- Request for improvements to the excel export for HH income. There is one concern with this potentially being a security issue. However, one alternative is to provide the FPL percentage instead.



Intent to sell and Broker Training

- **August 25th**- Intent to sell closes
- **September 3rd**- PY25 Broker training will be sent out
- **October 15th**- Certification needs to be complete



Auto Renewals- Timeline

August 28: PreRenewal notices will be generated for consumers

October 11: Applications will be cloned for auto renewal job. All changes will need to be made by this date for them to go into affect for PY25.

October 23-25: Information will be sent to the carriers for enrollment data.

November 1- Open Enrollment!

Income DMIs will be due on March 30

Other ROP DMIs will be due February 14

December 10-12: Second auto renewal job for consumer enrolling under an SEP for PY24 to PY25

Auto Renewals cont'd

Failure to Reconcile (FTR)- Per Federal requirements, the NV Exchange will begin checking FTR status for consumers.

This means that if a consumer pings for failing to reconcile, they will *not* be eligible for subsidies.



1095A Timeline

January 13-15: 1095As will be generated and sent to the consumer's secure inbox. The paper copy will be printed the next day and then sent to the consumer.

Note: If any changes are made to previous year policies between 12/09/24- 01/22/2025 a new 1095A will not be generated until 01/23/25.

Questions/Feedback



Please feel free to reach out to Janel Davis at j-davis@exchange.nv.gov or 775-687-9934

Thank you for your participation and helpful feedback!